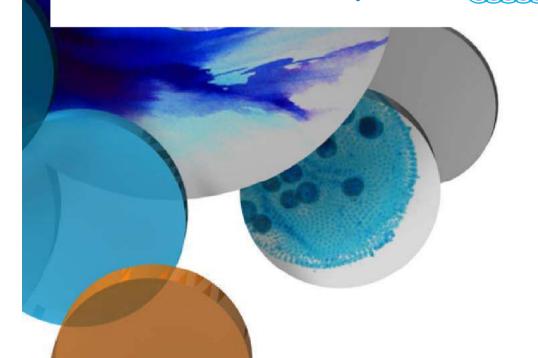


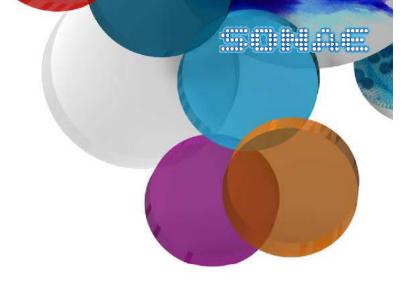
# GLOBAL CONSUMER & RETAIL CONFERENCE /



**IMPROVING LIFE** 







- Market leader in food and specialized retail formats
  With Board control of a Shopping Centre and a Telecommunications business

#### **SONAE**

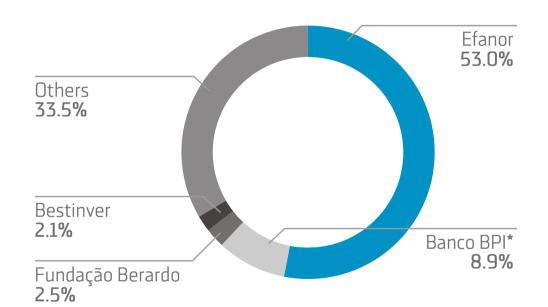
Turnover 5.7 billion euros (2009); EBITDA 667 million euros (2009); Invest Capital 4.8 billion euros (2009)

CORE BUSINESSES		RELATED BUSINESSES	CORE PARTNERSHIPS		ACTIVE INVESTMENT
55% Sales 30% EBITDA 10% Inv. Capital	20% Sales 7% EBITDA 5% Inv. Capital	2% Sales 17% EBITDA 32% Inv. Capital	3% Sales 14% EBITDA 35% Inv. Capital	17% Sales 26% EBITDA 16% Inv. Capital	3% Sales 4% EBITDA 3% Inv. Capital
Hipers and supers	Non-Food Retail formats: sports, textiles and electronics	Retail real estate assets	Shopping centre developer, owner and manager	Integrated telecom provider	Businesses with M&A activity: Insurance, Travel and DIY
<b>SONAE MC</b> Food Retail	SONAE SR Specialised Retail	SONAE RP Retail Properties	SONAE SIERRA Shopping Centres	SONAECOM Telco	Investment Manag.
100%	100%	100%	50%	53%	100%

### WITH A STABLE SHAREHOLDER STRUCTURE

Reference shareholder, Efanor, a family holding company





Free float of circa 47% excluding BPI equity swap

Share capital 2,000 million Average daily **volume** (2010) **~6 million shares;** (as of 30 June 10) 5.2 million euros 1.5 hillion euros

Market Capitalization Free Float (as of 30 June 10)

BPI stake includes equity swap 0.72 billion euros of 132.8 million Sonae shares (~7% of share capital)



# WHERE WE ARE GOING AND WHY?

International Expansion

The main strategic priority

Dilution of country risk

New growth avenues

Diversifying investment style

Adopt the most appropriate investment style

Wholly owned businesses

Majority stakes

**Partnerships** 

Minority stakes

Leverage the exceptional asset base in Portugal

Innovate

Generate new businesses

Strengthen our competitive position



## WHAT ARE OUR **STRATEGIC TARGETS**?

ROE > 15%

TURNOVER CAGR 2009-2012 > 10%

25% OF TURNOVER AND 35% OF ASSETS ABROAD

~1/3 OF CE
IN MINORITY STAKES
OR PARTNERSHIPS
WITHOUT FULL CONTROL



# WHAT ARE OUR **STRATEGIC TARGETS**?

# CAPITAL LIGHT STRATEGIES

To implement capital light growth strategies and look for opportunities to release capital employed



# WHAT ARE OUR **STRATEGIC TARGETS**?

# REACH INVESTMENT GRADE PROFILE

To ensure access to debt in competitive conditions and/or alternative financing solutions





# IN 1H10 WE CONTINUED TO DELIVER PROFITABLE GROWTH, ON TRACK OF OUR INTERNAL OBJECTIVES

**TURNOVER** 

+6%

+10%

TURNOVER RETAIL

+9%

NET DIRECT PROFITS

**EBITDA** 

+89%

In spite of macro-economic difficulties and a deflationary background

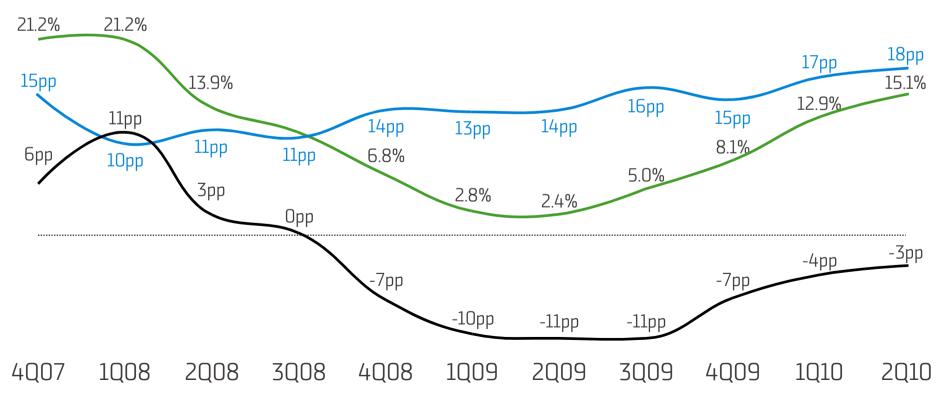


### IMPROVE

# WE CONTINUED TO IMPROVE OUR RETURN ON EQUITY

- Direct Income contribution to RoE
- ROE
- Indirect Income contribution to ROE







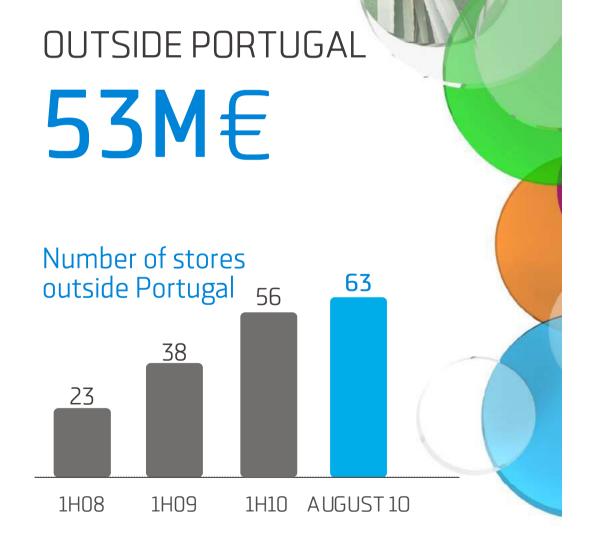
# WHILE INVESTING IN FUTURE GROWTH

**GROSS CAPEX** 

191M€

High levels of investment in retail unit organic expansion:

+29,000 m<sup>2</sup>





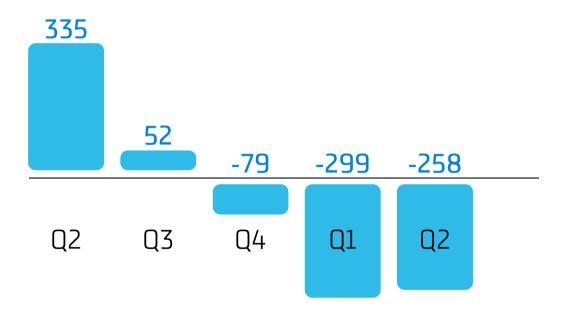
# ... AND WHILE REDUCING NET DEBT

**NET DEBT** 

3,221M€



#### DELTA VS. SQLY





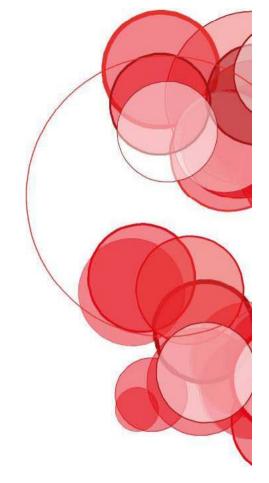




# SONAE MC KEY ACTION DRIVERS

**CONSOLIDATE LEADERSHIP**position in **Portugal** while looking for international opportunities

... LEVERAGING ON OUR EXCEPTIONAL ASSET BASE IN PORTUGAL



Coverage of the PORTUGUESE MARKET and CONSOLIDATE MARKET LEADERSHIP

Explore new adjacent business opportunities leveraging on a strong management team and Know-How in retail

Manage the business in Portugal as a SUSTAINABLE CASH FLOW GENERATOR



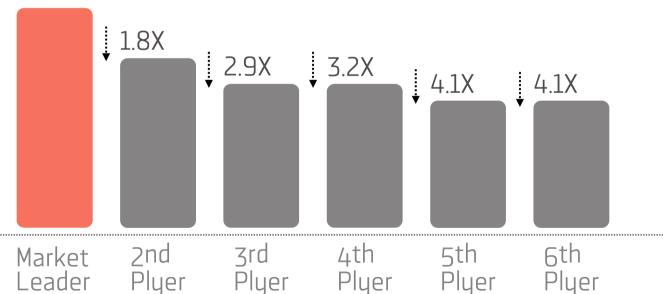


#### IN THIS 1H10

### WE INCREASED LEADERSHIP OF THE FOOD RETAIL MARKET

INCREASE IN SALES (+6%) ABOVE THAT OF THE MODERN RETAIL MARKET (+2%)





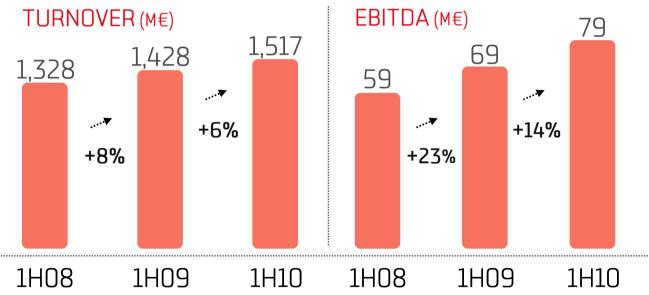
**FOOD MARKET** 





### LEADERSHIP HAS ENABLED **GROWTH**AND **PROFITABILITY** TO BE ACHIEVED

TURNOVER = + 6% | EBITDA = + 14%



TURNOVER AND EBITDA

> SALES ON A LIKE FOR LIKE BASIS = +2%

Increase in sales volumes (+4%) offsetting a fall in average unit prices (deflation, trading down phenomenon and competitive pressures)

EBITDA margin = 5.2%

Despite a background of strong competition and deflation

EBITDAR margin = 8.8%

- Increasing from 8.5% in 1H09
- Reaching 133M€
- Benchmark in the portuguese market





# PERFORMANCE REFLECTS THE SUCCESS OF OUR LOYALTY CARD

### APPROXIMATELY 84% OF SALES MADE USING THE LOYALTY CARD

- Improved efficiency and greater customization of sales promotions undertaken
- · Highly distinctive value proposal compared to competition

# Consolidate client information towards a decision supporting toolkit

[customised promotional actions, clients georeferentiation, store concept and space management specifications, systems to manage key client accounts,...]

### 25<sup>th</sup> anniversary celebration

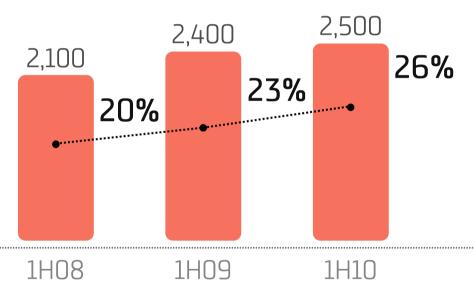
[mega picnic; 25M€ coupons; 75% discount,...]





#### PERFORMANCE REFLECTS THE STRONG AND CONTINUOUS **INVESTMENT** IN PRIVATE LABEL

**OWN LABEL OFFERED IN ALL PRODUCT CATEGORIES** AND INCREASING IMPORTANCE

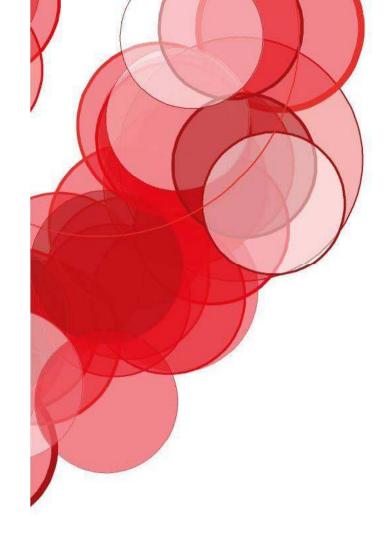


# OWN REFERENCES AND % FMCG SALES

#### INVESTMENT IN OWN BRAND

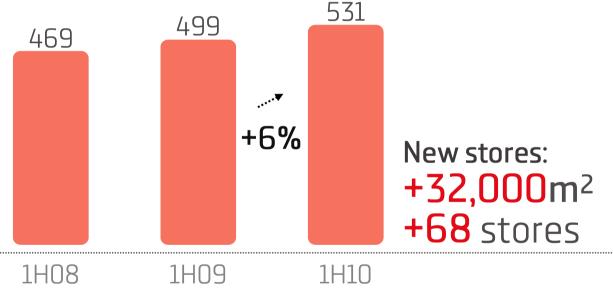
- Broadening of the Own Brand range
  Representing a quarter of FMCG sales
  Own Brands include:
- The Continente brand (20% cheaper than the sales category leader)
- 1<sup>st</sup> price brands (best price on the market)
- Controlled brands (gourmet, selection, etc.)





# PERFORMANCE REFLECTS THE **SOLID ORGANIC GROWTH**IN PORTUGAL

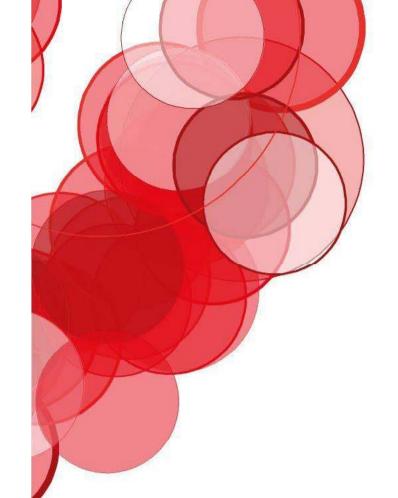
STORES =  $390 \mid SALES AREA = 531,000 M^2$ 



ORGANIC GROWTH IN LAST 12 MONTHS

Sales area ('000 m<sup>2</sup>)





### PERFORMANCE REFLECTS OUR OPERATIONAL EFFICIENCY

STORES =  $390 \mid SALES AREA = 531,000 M^{2}$ 

HYPERS AND SUPERS' STORE COSTS (% net sales)



IMPLEMENTATION OF A COST KILLING TEAM ENHANCEMENT OF STORE EFFICIENCY PROJECTS

RESTRUCTURING
OF LOGISTICS PLATFORM
(PLAZA APPAREL, MAIA
FROZEN FOODS)





#### ... AND THE STRENGTHENING OF OUR **COMPETENCIES** AND VALUE PROPOSAL

Continente and Modelo each have distinctive competencies

### RECOGNITION

Continente is considered to be the "Brand of Confidence" by consumers for the 8<sup>th</sup> year running.

#### **PRODUCT OFFER VARIETY**

Continente: ~70,000 sales items Modelo: ~40,000 sales intems

#### **EXCELLENCE** OF THE LOGISTICS **INFRASTRUCTURE**

2 logistics warehouses to centralize distribution for the North and the South of the country

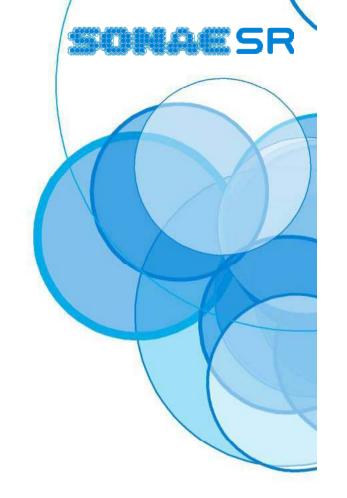
Investment in logistics: 35M€ (2009) Total logistics area: 221,000 m<sup>2</sup>



### **SONAE SR KEY ACTION DRIVERS**

**CONSOLIDATE LEADERSHIP** position in Portugal and strong push towards internationalisation

... LEVERAGING ON OUR EXCEPTIONAL ASSET BASE IN PORTUGAL



portfolio and CONSOLIDATE MARKET LEADERSHIP

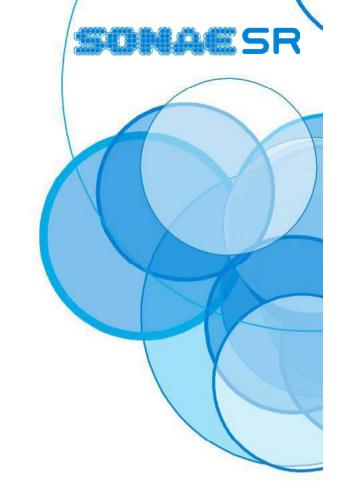
Coverage of the Continue to use PORTUGUESE MARKET PORTUGAL AS A TEST with the current formats' PLANT for new formats, leveraging on a strong management team and know-how in retail

Manage the business in Portugal as a SUSTAINABLE CASH FLOW **GENERATOR** 

### SONAE SR KEY ACTION DRIVERS

## ... STRONG PUSH TOWARDS INTERNATIONALISATION

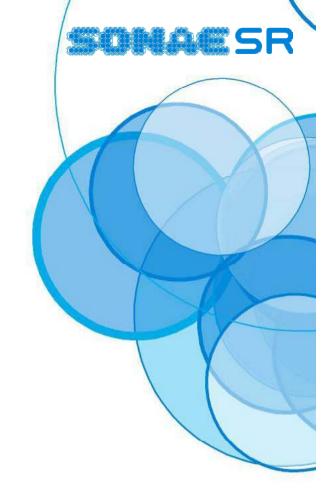
... BECOME AN INTERNATIONAL RETAIL PLAYER, STARTING WITH A STRONG EXPANSION IN SPAIN



of WORTEN, building a strong and DISTINCTIVE POSITION IN THE IBERIAN MARKET of SPORT ZONE, leading the REINFORCEMENT OF THE INTERNATIONALI-ZATION PROCESS

of ZIPPY, exploring the DISTINCTIVENESS OF THE CONCEPT in both geographies

### SONAE SR KEY ACTION DRIVERS

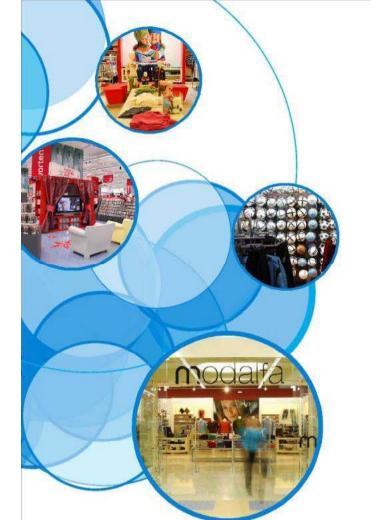


BUILD SKILLS
AND EXPERIENCE
in order to develop
the international
identity of the
formats' portofolio

Enter into NEW COUNTRIES

Configure an INTERNATIONAL DEVELOPMENT MODEL based on franchising and joint venture as means to accelerate growth

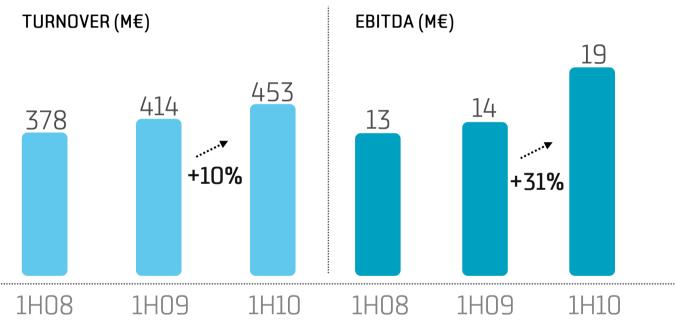




#### IN THIS 1H10

## WE MAINTENED GROWTH AND PROFITABILITY IN PORTUGAL

STORES = 414 | SALES AREA = 250,000 M2



TURNOVER AND EBITDA

> STRENGTHENING OF LEADERSHIP POSITION IN THE CONSUMER ELECTRONICS AND SPORTS GOODS SECTORS

SPORTZONE
#1 in Portugal
WORTEN
#1 in Portugal

GOOD
PERFORMANCE
BY THE
TEXTILES
FORMATS

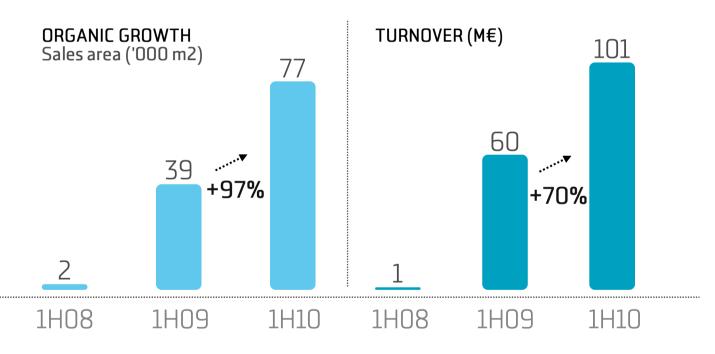
MODALFA ZIPPY New stores: Last 12 months +28,000m<sup>2</sup> +40stores





### WE ACCELERATED OUR INTERNATIONAL GROWTH

STORES = **56** | SALES AREA = **77,000 M2** 



ORGANIC GROWTH AND TURNOVER

New stores:

Last 12 months

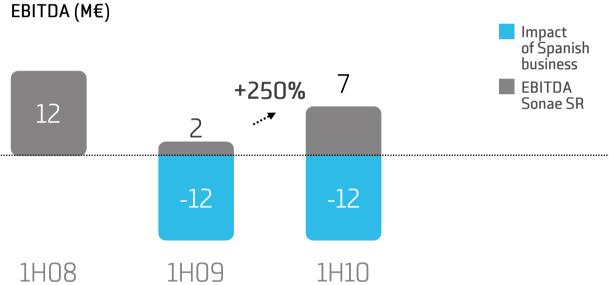
+33 stores

+37,000m<sup>2</sup>

SPORTZONE = 21(+11) WORTEN = 17(+6) ZIPPY = 18 (+16)



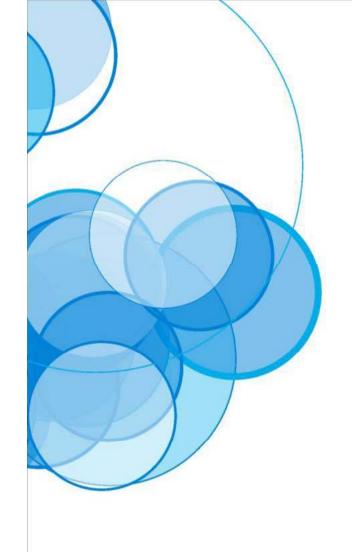




#### **SONAE SR EBITDA reflecting**:

- Market entry costs
- Organic growth





### ... AND EXPANDED OUR BUSINESS FRONTIERS

1st joint ventures
Worten CANARY ISLANDS
Sport Zone CANARY ISLANDS

1st franchising contracts
Zippy CANARY ISLANDS
Zippy MIDDLE EAST

#### 70 stores | 9 countries

Kingdom of Saudi Arabia United Arab Emirates Jordan Egypt Lebanon

Qatar Bahrain Kuwait Kazakhstan









#### RETAIL PROPERTIES **BUSINESS UNIT**

AN IMPORTANT SOURCE OF CAPITAL

#### RATIONAL F

- Manage Assets more proactively
  Build Retail Real Estate competencies
  Partial release of invested capital

INVESTED CAPITAL (end 1H10)
1.5 Billion Euros (Net book value)

#### 2 SALE & LEASE BACK TRANSACTIONS COMPLETED

**Azambuja logistics platform** Yield - 7.62% | Value - 33.2 million € | Capital gain - 7 million € 2 Modelos stores

Yield - 7.23% I Value - 12.2 million € I Capital gain - 3 million € Currently underway: Sales & Leaseback of 20 Modelo stores

#### **HYPERMARKETS I Continente**

34 stores owned 190% total sales area

#### SUPERMARKETS I Modelo

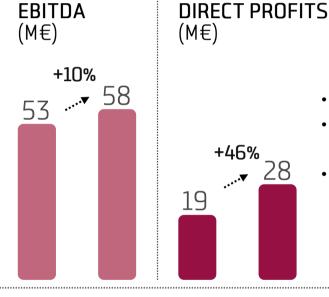
100 stores owned I 82% total sales area







EBITDA UP BY 10% AND DIRECT PROFITS INCREASED BY 46%



- Occupancy rate = 96% (+2pp)Total of rents collected
- (fixed and variable) up 3% on a LfL basis
   Expansion restricted in Europe but partially offset by greater development activity in Brazil

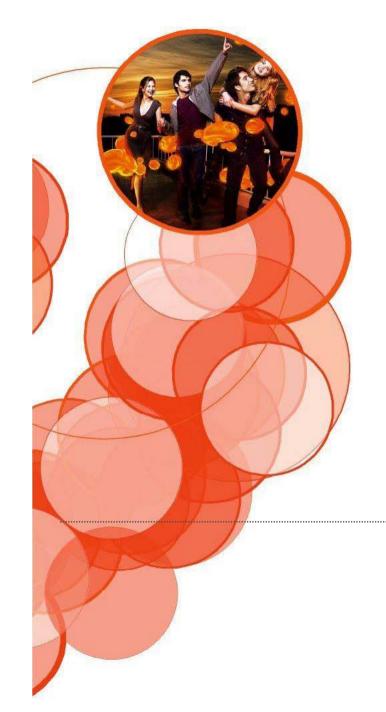
EBITDA AND DIRECT PROFITS (M€)

1H09 1H10 1H09 1H10

EBITDA PERFORMANCE REFLECTING ONGOING COST CUTTING MEASURES AND OPERATIONAL IMPROVEMENTS

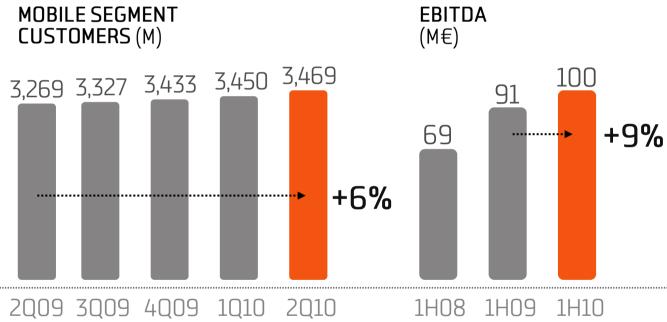
INDIRECT PROFITS ALREADY SHOWING SIGNS OF STABILIZATION/INFLEXION OF THE NEGATIVE TREND





# EBITDA GROWS 9% AND CASH FLOW IS POSITIVE

RESULTS CONTINUE TO SHOW A FAVOURABLE EVOLUTION



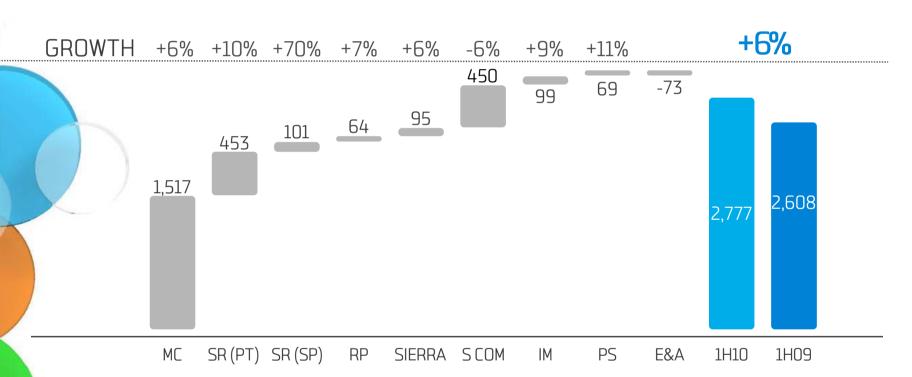
- Growth in mobile customers and customer revenues
- 30% share of fibre market despite inexistence of regulation
- Cost control policies
- Strict investment management







WITH RETAIL UNITS MAKING A SIGNIFICANT CONTRIBUTION TO THIS PERFORMANCE



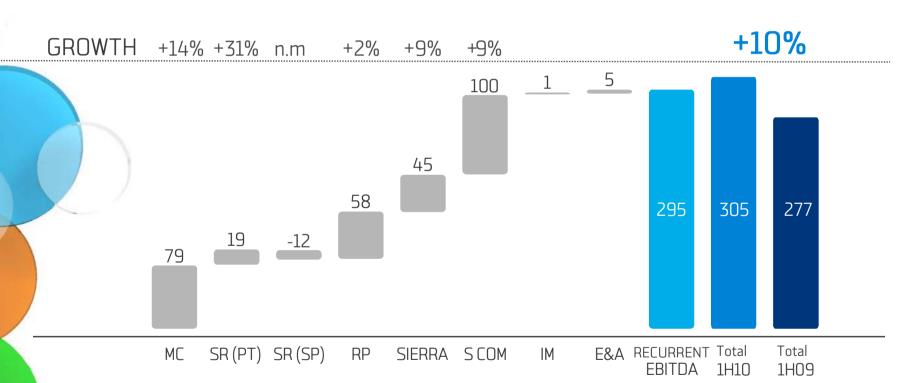
Sonae MC and Sonae SR growing 9% International business approaching 20% of Sonae SR turnover

YTD 1H10; Million euros





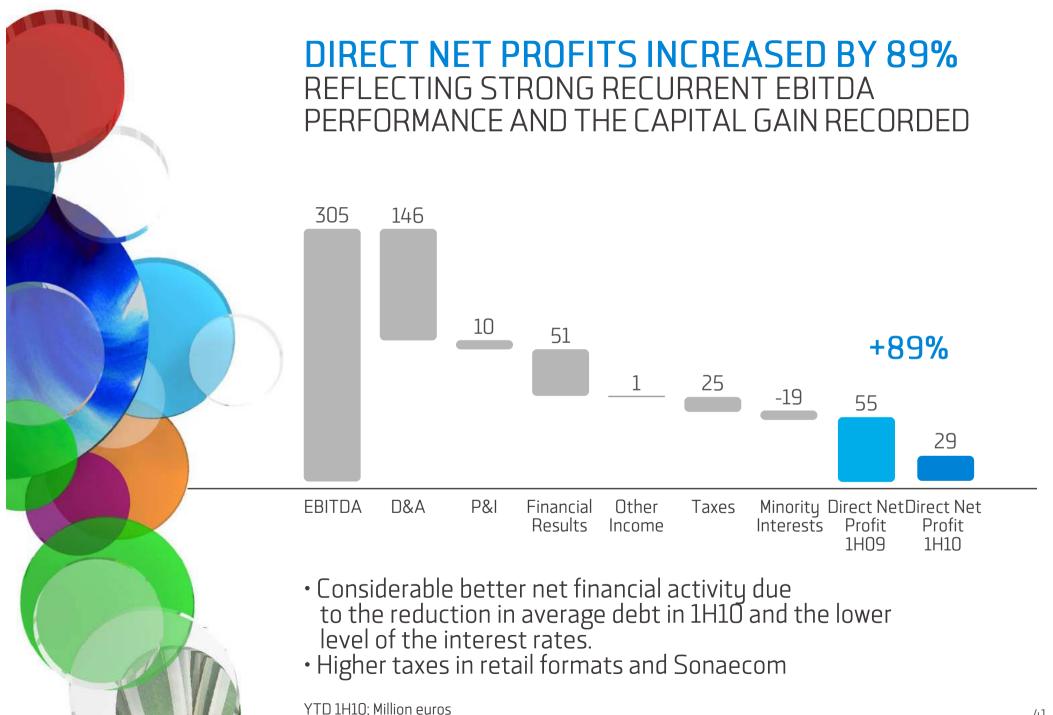
RETAIL UNIT MARGINS WERE SUSTAINED BY GAINS IN MARKET SHARE AND IN EFFICIENCY



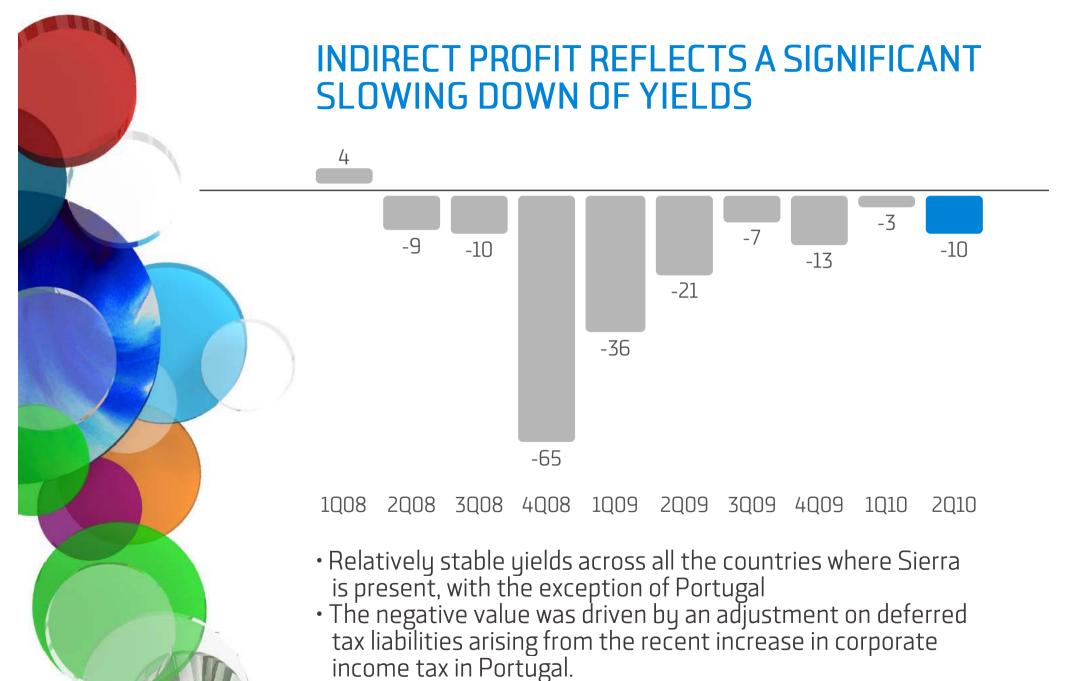
EBITDA includes capital gains of ~10m€ from Sonae RP with the sale & lease back of retail real estate assets (Modelos of Póvoa de Varzim and Rio Tinto; Azambuja logistics platform).

YTD 1H10; Million euros







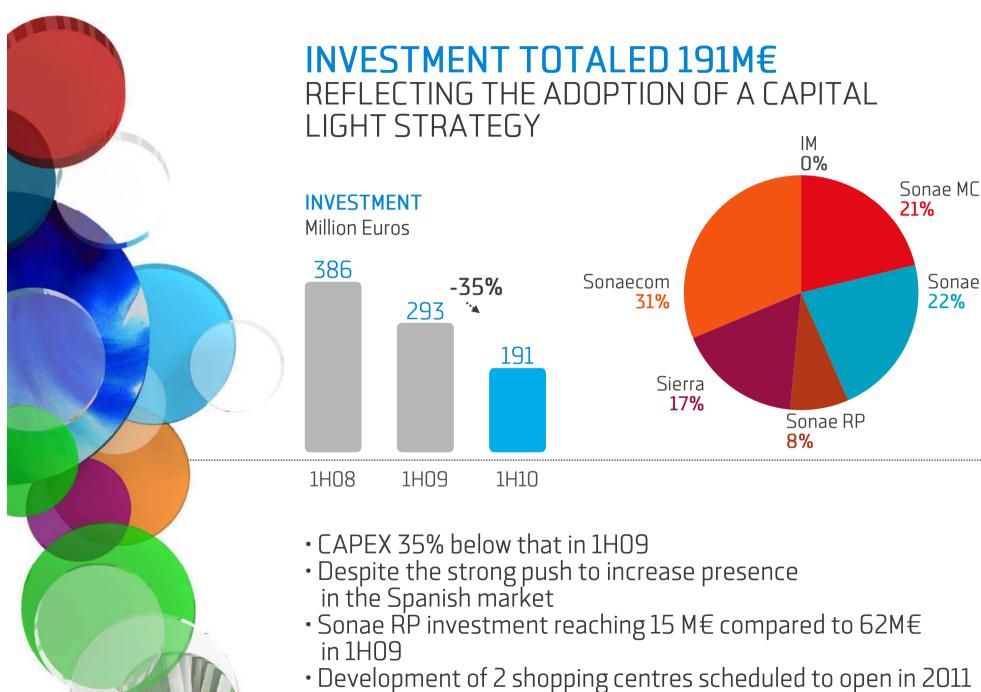


EoP quarterly data; Million euros



Sonae SR

22%

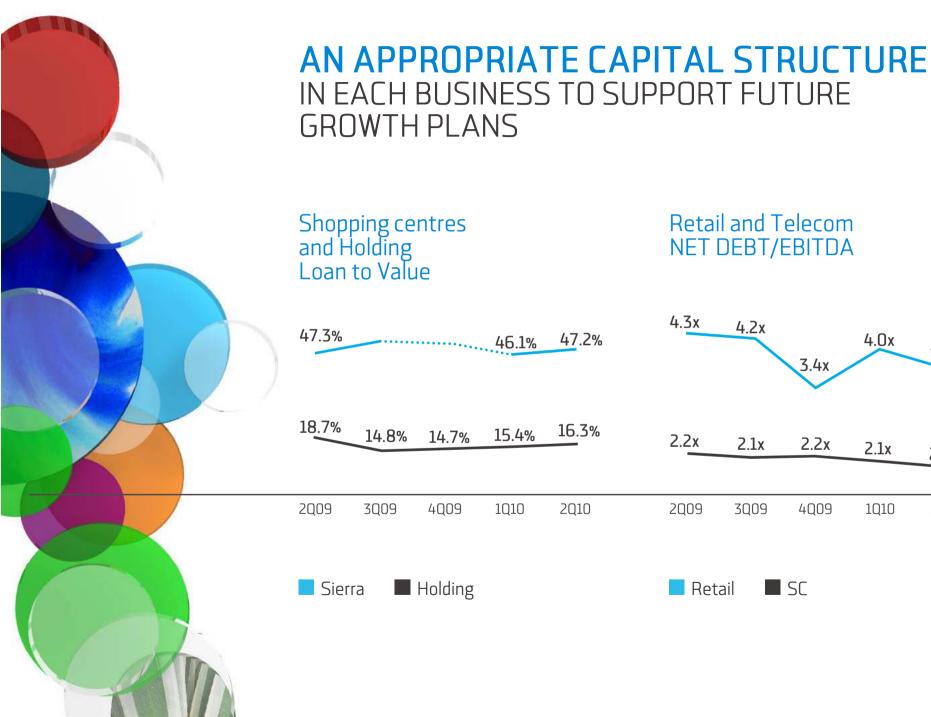




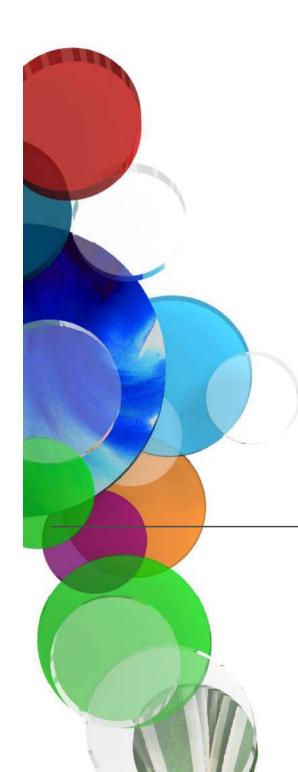
3.7x

2.0x

2Q10





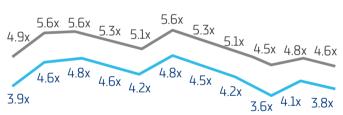


### **MAJOR IMPROVEMENT** IN DEBT RATIOS

### EBITDA/INTEREST Consolidated figures



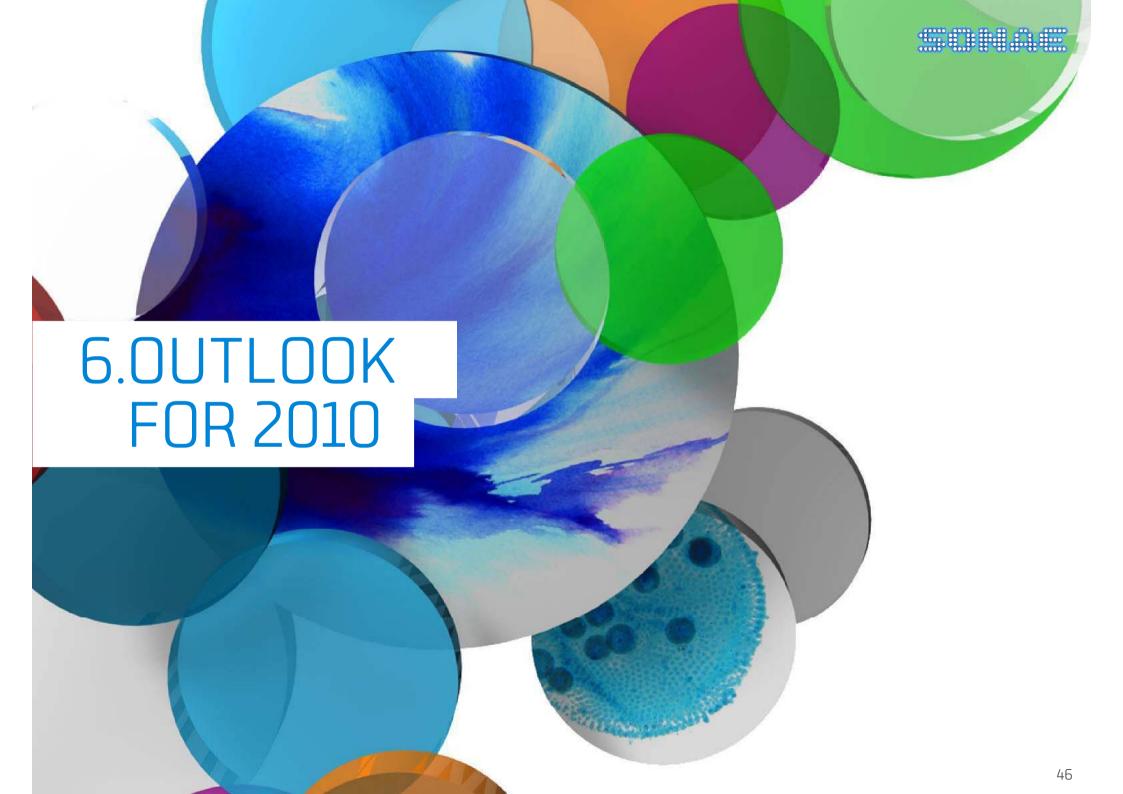
### NET DEBT/EBITDA Consolidated figures



4Q07 1Q08 2Q08 3Q08 4Q08 1Q09 2Q09 3Q09 4Q09 1Q10 2Q10

4007 1008 2008 3008 4008 1009 2009 3009 4009 1010 2010

Without Sonae Sierra





Continue profitable growth and strengthen market positions, while at the same time reducing net debt

#### **CORE BUSINESSES**

#### Sonae MC

Ensure growth and high levels of profitability in Portugal.

Innovation in concepts, tools and processes, leveraging our competencies while also strengthening them.

Attentive to international expansion opportunities.

#### Sonae SR

International expansion: strengthen presence in Spain; adopt additional international expansion models.

Consolidate market share and profitability in Portugal.

#### Sonae RP

Conclude sale & leaseback transactions of the 20 supermarkets.

Negotiation of another transaction in order to free up invested capital.



Continue profitable growth and strengthen market positions, while at the same time reducing net debt

#### **CORE PARTNERSHIPS**

#### Sonae Sierra

Ensure that the business remains resilient by controlling costs and reducing capital employed.

Explore growth opportunities when the economy recovers (accelerate the pace of development and entry into new countries).

Continue efforts to make operational improvements in spite of the fall in consumption in certain sectors in Europe.

Speed up expansion in Brazil.

Prepare the company for European recovery (freeing up capital and starting up with the best projects).

#### Sonaecom

Manage cash flow and optimize operational efficiency.

Ensure continuous market share gain in the mobile segment.

## **SONAE AN ATTRACTIVE INVESTMENT OPPORTUNITY**

 Confirmed growth in Turnover and Profitability in the face of adverse macroeconomic conditions

 A clear and ambitious strategy that will enable for future growth and value creation
• Strong culture and values

High quality management teams

