



## INVESTOR PRESENTATION

March 2018



# 01 SONAE HOLDING

## Profile

At Sonae, each day is a new beginning for new opportunities, new challenges and new triumphs



## OUR MISSION AND OUR WAY

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### OUR MISSION

To create **long-term economic and social value**, taking the benefits of progress and innovation to an ever-increasing number of people

### OUR WAY

We are a multinational group with solid roots and a constant drive towards progress. Our culture, how we conduct ourselves in life and in business is what bonds us and makes us special, in any business or geographic area. The values we share, which can be found in our origins and in our DNA, are a legacy for the future and the way **we create long-term economic value**. We face each day as a fresh new beginning for new opportunities, new challenges and new triumphs

## SONAE AND CAPITAL MARKETS

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We are a company which is majority owned by one shareholder who has shaped our culture and beliefs and we are a publicly traded company with a large free float and a responsibility to over 20 thousand shareholders.

We believe that our founding motives to “contribute to economic development and to promote overall social well-being” have made us stand out as a responsible and ethical example and have led to outstanding returns.

We actively seek to communicate to capital markets our long-term view and commitment to all stakeholders aiming to encourage investors with the same beliefs and discouraging those who might seek short termism or who may be less inclined to consider the overall social responsibility of corporations

# OUR VALUES

## TRUST AND INTEGRITY

We are committed to creating economic value in the long term, built on sustainable relationships with all our stakeholders. We establish these relationships based on principles of honesty, uprightness and transparency

## PEOPLE AT THE CENTRE OF OUR SUCCESS

Our people are a determining factor in our success. For that reason, we constantly work to improve our employer value proposition in order to attract and retain the most talented and ambitious professionals. We invest not only in developing their capabilities and skills, but also in ensuring thriving and positive work environments, and balanced lifestyles. We promote meritocracy relentlessly and embrace diversity at all levels

## AMBITION

Ambition is born from continuously establishing goals which will stretch us to our limits, stimulating our energy and reinforcing our determination. Ambition drives us and keeps us dissatisfied with the status quo, forcing us to go beyond our past successes. We continuously set ambitious goals that stretch our current competences and demand a bold and entrepreneurial attitude from our managers

## INNOVATION

Innovation is at the heart of our businesses. We always question both our mental models and industry orthodoxies in order to identify opportunities, and we maintain a challenger attitude by continuously improving our value propositions and experimenting new business models, while managing risks within reasonable limits. We know that only by innovating can we grow sustainably

## CORPORATE RESPONSIBILITY

We are committed to developing our activities based on the principles of sustainable development, looking to contribute to society beyond the economic value generated by our business activities. In particular, we aim to improve the communities within which we operate by collaborating to tackle the most fundamental environmental and social challenges of our times

## FRUGALITY AND EFFICIENCY

We aim to optimise the use of resources and maximise their return, seeking cost efficiency, and avoiding any waste or extravagance. As a priority, we focus on achieving operating efficiency, promoting healthy competition, and delivering high impact projects

## COOPERATION AND INDEPENDENCE

We are ready to cooperate with central and local governments, in order to improve regulatory, legal and social frameworks, and to ensure the best solutions for the communities within which we operate, but we also take care to maintain our independence in relation to all such entities

# HISTORY

## 50's to 70's

### Capital Markets

### M&A /Disposals

### Openings

### Holding Operations

- Acquisition of Novopan (1971)



- Foundation of Sonae - Sociedade Nacional de Estratificados (18<sup>th</sup> August 1959)
- Belmiro de Azevedo is hired (1965)

## 80's

- Launch of Sonae in the **Capital Markets** (1983)
- 7 IPOs for: Particleboard, Food Retail, Tourism, Media, Robotics, Shopping Centres, electricity and cooling (1987)

- Acquisition of Star (travel agency) (1989)

- Opening of the 1<sup>st</sup> Hypermarket in Portugal: Continente (1985 - Matosinhos)
- Opening of Sheraton Palácio Hotel (1986) (currently Porto Palácio Hotel)
- Opening of the 1<sup>st</sup> two Shopping Centres built and managed by Sonae (1989 - Portimão and Albufeira)



## 90's

- Acquisition of a controlling position in Tafisa (wood panels) (1993)

- Disposal of Ibersol, by Sonae Capital (1994)
- Opening of Centro Colombo, the largest shopping centre in Iberian Peninsula (1997)
- Launching of Optimus (1998 - telco operator)



- Set up of Sonae Tourism (1994)
- Partnership between Sonae Sierra and Grosvenor (1997)

# HISTORY

## 00's

### Capital Markets

- Sonae Sierra delisting (2001)
- Spin-off of Sonae Indústria (2005)
- Sonaecom takeover bid for PT and PT Multimédia (2006)

### M&A /Disposals

- Partnership between MDS (insurance company) and Cooper Gay (insurance broker) (2004)
- Sale of: (i) Sonae's participation at Portucel (2004); (ii) Sonae Distribuição Brasil to the Wal-Mart Group (2005) and (iii) Enabler, by Sonaecom (2006)

### Openings

### Holding Operations



## 2007 to 2009

- Spin-off of Sonae Capital (2007)

- Acquisition of Carrefour Portugal (2007)
- Disposal of (i) Contacto, by Sonae Capital (2008) and (ii) 49.9% of MDS capital to Suzano Group (2009)

- Paulo Azevedo becomes the CEO of Sonae (2007)



## 2010 to 2012



- Sale of Sonaecom' stake in the share capital of Altitude (2010)
- Sonae RP completes sale and leaseback transactions: cash-in of €159 M (2010 and 2011)

- Acceleration of international expansion of several brands (2010), like ZipPy, Worten, Sport Zone, Berg, Deeply

- Launching of the new corporate identity (2010)
- Launching of "Obrigações Continente", a €200 M bond issue available through a public subscription offer to retail investors (2012)

## HISTORY

2013  
and 2014

SONAE.COM

Capital  
Markets

- Sonae.com launches a tender offer for the acquisition of a maximum of 24.16% of its share capital. The level of acceptance reaches 62%, corresponding to approx. 55 million Sonae.com shares (2014)

M&A  
/Disposals

- Merger between Zon and Optimus and creation of the NOS brand (2013)
- Sonae IM pursues its strategy of active portfolio management: sale of Mainroad to NOS and acquisition of 60% of S21Sec capital and Movvo investment
- Sonae RP completes sale and leaseback transactions: Cash-in of €14.5 M (2014)

NOS

mainroad

S21sec

MOVVO

## Openings

Holding  
Operations

- Launch of a convertible bonds offer due in 2019 with a principal amount of € 210.5 M (2014)

2015  
to 2017

LOSAN

Salsa

go natural



GeoStar

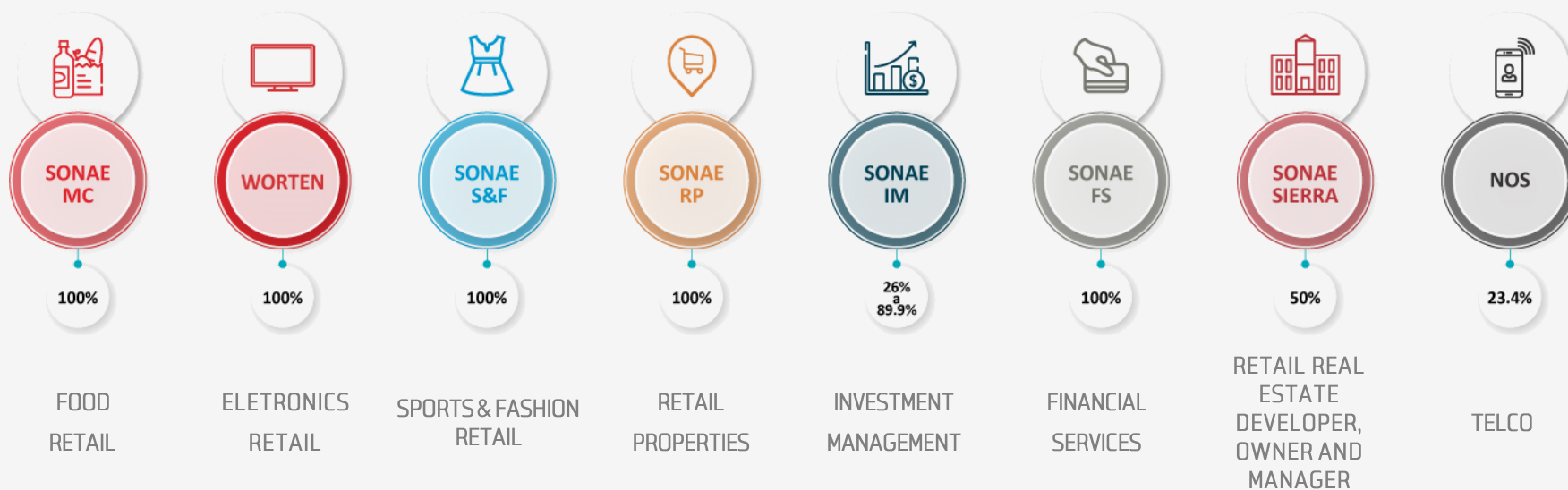
- Disposal of GeoStar, by Sonae IM (2015)
- Sonae RP sale and leaseback transactions: cash-in of €471 M since 2015
- Acquisitions: Sonae Sports & Fashion: (i) Losan (2015); (ii) 50% of Salsa's (2016); Sonae IM: stake in ES Ventures (currently Armilar Venture Partners) (2016); Sonae MC – Health & Wellness - 51% in Go Well (2016) and Brio (2017)
- Agreement between Sport Zone, JD Sports and JD Sprinter (2017)
- Sonae Sierra opens ParkLake Shopping Centre in Bucharest (2016)
- Sonae MC opens 1<sup>st</sup> supermarket specialized in healthy food (2016)
- Paulo Azevedo becomes Chairman and Co-CEO of Sonae. Angelo Paupério is elected as Co-CEO (2015)





# GROUP STRUCTURE

PORTFOLIO OF BUSINESSES WITH LEADING POSITIONS  
IN EACH SECTOR



FULLY CONSOLIDATED

EQUITY CONSOLIDATED



# GROUP STRUCTURE

PORTFOLIO OF BUSINESSES WITH LEADING POSITIONS  
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## CORPORATE STRATEGY

### VALUE CREATION through Sonae's 3 strategic pillars



#### Strengthen and leverage our key assets and competencies

Reinforcing our strongest competitive positions is a key condition for our long term sustainability. It is the stepping stone for our growth strategy and it is where most of our key competences and assets currently reside. Therefore, **keeping core teams dedicated and concentrated on winning in their respective main markets is crucial to underpin Sonae's ambition and fund our growth options.**

We will continue to explore **new business opportunities** that leverage our exceptional capabilities and asset base in Portugal as a way to nurture our portfolio of options for future growth. Besides their inherent business attractiveness, these new ventures should benefit from and reinforce our competences and/or strategic assets, have the potential to become large businesses in the medium term, and allow for a stronger and more balanced portfolio.

We will dedicate a part of our capital to these new ventures, according to their ability to **deliver growth and create value.** We also will look for early signs of success or failure, guaranteeing that scale-up, merger or divestment decisions are taken as soon as possible.

#### Drive international expansion

Internationalisation will remain our key growth driver for many years to come. This is our **top strategic priority** and we will deploy resources accordingly, as we have the opportunity to enlarge our international footprint and **transform Sonae into a large multinational corporation.** This is the only option which guarantees **our long term sustainability** and is consistent with our **level of ambition and growth.**

We have an **outstanding management team, expertise and reputation in our current businesses** and can use them to **create value** on a larger scale and in markets that are growing faster and have a higher potential. Therefore, new investment opportunities, both organic ventures and acquisitions, should include sizeable internationalisation potential. We will target opportunities in several geographies, but we will **give particular focus to markets with high growth prospects, stable economic conditions and good governance practices.**

#### Diversify business models and investment approach

We will ensure high levels of flexibility in pursuing our growth ambitions, particularly in international markets. We will continue to adopt **different business models**, according to our ability to accelerate specific opportunities and manage risk. In practice, we will keep growing our businesses with a **mix of organic expansion** (both capital heavy and capital light), **wholesale, franchising and service rendering.**

We will also look to leverage our resources and capabilities by adopting the **most appropriate investment style or mix of styles for each business**, including wholly owned businesses and majority stakes, but also joint ventures and minority stakes. Majority stakes are the appropriate investment style where, on our own or with little contribution from third parties, we have the resources and competences to lead the business and guarantee the development of sustainable competitive advantages and creation of superior value. Minority stakes are the appropriate investment style where we do not have the resources or would benefit from the contribution of third parties to achieve superior value creation. In any case, **we are not a financial investor and will always aim to ensure some degree of influence over each business and an ability to add value based on our competences.**

# SONAE'S STRATEGIC PILLARS

**Strengthen and leverage our key assets and competencies**



Investment in Continente's convenience/proximity network expansion, as long as it protects the competitive position, thus ensuring a leading profitable position in the food retail market (in Portugal): during 2017, 19 Continente Bom dia stores were opened

Focus on building competencies, developing current brands, integrating acquisitions, and reaching interesting profitability levels

Sonae's Cartão Universo, a credit and loyalty card with a highly innovative value proposition, surpass 600k subscribers in 2017

Growing position in Health & Wellness, particularly in the healthy food segment. Sonae MC continues to increase the range of Continente's portfolio of healthy products and reinforced its presence in this market with the acquisition of Brio supermarkets and Go Natural restaurants.

The Health and Wellness segment is also the stepping stone for new projects, namely the Well's Health Plan and the Dr. Well's clinic. Two concepts that consolidate Sonae MC's investment in providing democratised access to quality healthcare services in Portugal.

On top of this, in 2017, Sonae MC opened 26 additional Well's para-pharmacy and optic stores, increasing to a total of more than 220 stores (owned and franchised).



# SONAE'S STRATEGIC PILLARS

## Drive international expansion

Sonae Sierra and Central Control begun construction works on the **Jardín Plaza Cúcuta in Colombia** (opening plan for the end of 2018): total investment of € 52M and a gross leasable area of 43,000 m<sup>2</sup>

### Wholesale and Franchising

Sonae retail products and brands are present in many franchising and wholesale operations in a larger number of countries

In a partnership with McArthurGlen, Sonae Sierra started the construction of a Designer Outlet in Málaga, Andalusia, a 140 M€ development in the first designer outlet in southern Spain, offering 30,000 sqm GLA. First stage to be completed in 2018.

Already in 2018, a new project was announced in Parma, Italy, with construction works already started. JV with Impresa Pizzarotti - an investment of c€200 M to develop an urban regeneration project with a total 74,000 sqm of GLA.

Salsa's effort to diversify its internationalisation approach and increase its global presence is clearly proving to be a success: enlarged presence in countries such as France and Luxemburg, while Spain remained a point of focus, with new stores during 2017. On top of this, Salsa has also expanded its wholesale and franchising businesses.



Sonae  
is present  
in 90  
countries

# SONAE'S STRATEGIC PILLARS

## Diversify business models and investment approach

### Agreement between Sport Zone, JD Sports and JD Sprinter

Creation of the 2nd biggest Iberian Sports Retailer. This partnership aggregates the group's store formats JD, Size?, Sport Zone and Sprinter, has an estimated combined turnover of more than 500 M€ (estimated for 2017) and a store network of 311 stores (204 of which are in Spain and the remaining 107 in Portugal).



### Meu Super reaches 295 stores at the end of YE17

- Franchised convenience local food retail stores
- Sales area between 150 sqm and 500 sqm

### Sonae IM investments in strategic positions, mainly in the cybersecurity space and innovative retail driven companies.

In the cybersecurity sector, Sonae IM invested in Artic Wolf, Secucloud, Continuum Security and Probe.ly.



### Wholesale of own brands and products in retail

- A growing number of countries
- Continuously improving internationalisation strategy and processes in both food and non-food retail

### Sonae Sierra's capital recycal strategy

- Sale of 2 shopping centres in Portugal (Albufeira and Portimão shoppings)
- Partnership with Armonica to acquire Serra shopping
- Partnership with Ocidental to 2 shopping centres (Maia and Guimarães Shoppings)



# BOARD of DIRECTORS

## A good balance between

Executive Directors  
(2 members)  
and Non-Executive  
Directors (7 members)  
all of which independent

## A multidisciplinary BoD

(from left to right)



(1) **Tsega Gebreyes** – Expertise in finance and strategy across different sectors and geographic areas. Founding Director and Managing Partner of Satya Capital, a London-based, African-focused private equity firm.

(2) **Dag Skattum** – Long-standing career in the financial sector, namely in capital markets and M&A advisory with JP Morgan and TPG. Currently Vice-Chairman of JPMorgan Chase EMEA.

(3) **Paulo de Azevedo** – Chairman and Co-CEO. He has held senior positions in Sonae Group since 1988.

(4) **José Neves Adelino** – Professor of Economics and Finance in leading universities in Europe over the last 40 years. He has held non-executive positions in several listed companies and is currently a Director at Fundação Calouste Gulbenkian.

(5) **Lorraine Trainer** – Career specialised in HR and talent management, particularly in the financial sector. She has spent the last few years mostly in corporate advisory roles with a strong focus on Board-level succession planning services and director development.

(6) **Christine Cross** – Long-standing career in retail, particularly in the food segment (14 years of senior positions held at Tesco PLC). Currently providing independent advisory and serving on several non-executive Board positions.

(7) **Ângelo Paupério** – Co-CEO. He has held senior positions in Sonae Group since 1989.

(8) **Andrew Campbell** – Renowned expert on Corporate-level Strategy. Currently Director of the Ashridge Strategic Management Centre. Previous positions held at the London Business School and McKinsey & Company.

(9) **Marcelo Faria de Lima** (not in the picture) – Strong expertise in the Brazilian market, particularly in the financial/investment management sector. Currently an entrepreneur with significant investments in fashion and other sectors, and holds several non-executive roles<sup>14</sup> in leading Brazilian corporations.



## GROUP SENIOR EXECUTIVES

Since 2015 Sonae has been adjusting its internal organisation, making its **business units more autonomous**, with clear **separated Executive Committees**, thus enabling **higher levels of specialization and focus**

### Responsible for each division of the Group

(from left to right)



- (1) **Luís Reis** – Chief Corporate Centre Officer, Sonae Sports & Fashion and Sonae FS CEO.
- (2) **Miguel Mota Freitas** – Worten and Iberian Sports Retail Group CEO.
- (3) **Paulo Azevedo** – Sonae Chairman and Co-CEO.
- (4) **Fernando Guedes de Oliveira** – Sonae Sierra CEO.

- (5) **Cláudia Azevedo** – Sonae IM CEO.
- (6) **Miguel Almeida** – NOS CEO.
- (7) **Ángelo Paupério** – Sonae Co-CEO.
- (8) **Luís Moutinho** – Sonae MC CEO.



02

# AN ATTRACTIVE INVESTMENT OPPORTUNITY



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## SONAE AS A HOLDING COMPANY

- 
1. Enterprise Value
  2. Invested Capital
  3. Consolidated Turnover
  4. Total EBITDA
  5. Balance Sheet
  6. A stable shareholder structure
  7. Shareholder Remuneration
  8. Share Price

02. An attractive investment opportunity

## 01. ENTERPRISE VALUE

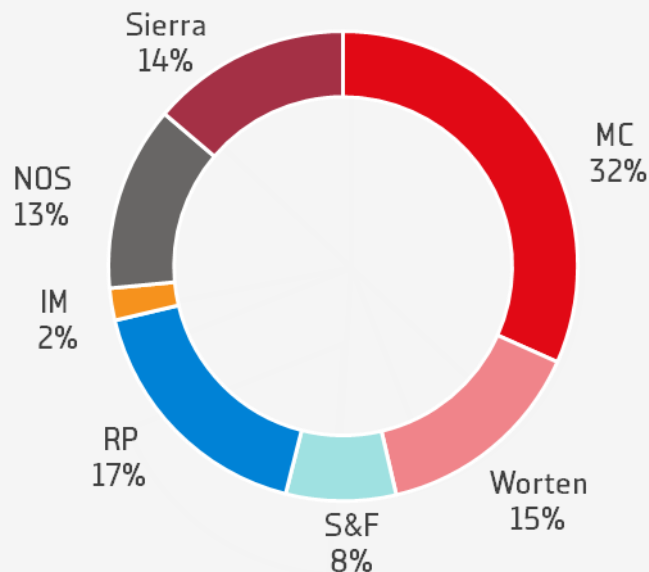
A balanced portfolio  
of businesses  
spanning multiple  
sectors

€5,202 M EV

€3,988 M NAV  
(as of FY17)

## SONAE'S PORTFOLIO DIVIDED BY EV

Sonae's EV split  
(as of FY17)



### ASSUMPTIONS:

Sonae MC: valuation based on sector's EV/EBITDA & EV/Sales applied to last 12 months Sales & EBITDA reported

Worten: valuation based on sector's EV/Sales applied to last 12 months Sales reported

Sports & Fashion: valuation based on sector's EV/Sales applied to last 12 months Sales reported

Investment Management: valuation based on invested capital @ book value, minus debt

SSI & Media: valuation based on sector's EV/EBITDA & EV/Sales applied to last 12 months Sales & EBITDA reported

NOS: valuation as per market price on last trading day

Sonae Sierra: valuation as per disclosed quarterly NAV

02. An attractive investment opportunity

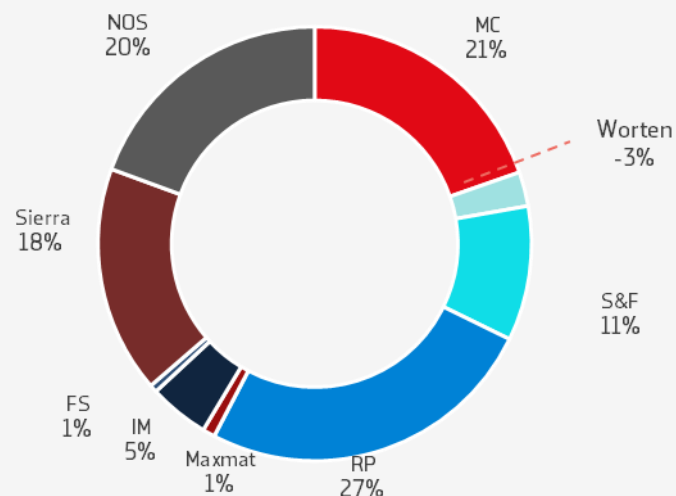
## 02. INVESTED CAPITAL

€3,248 M IC  
(as of FY17)

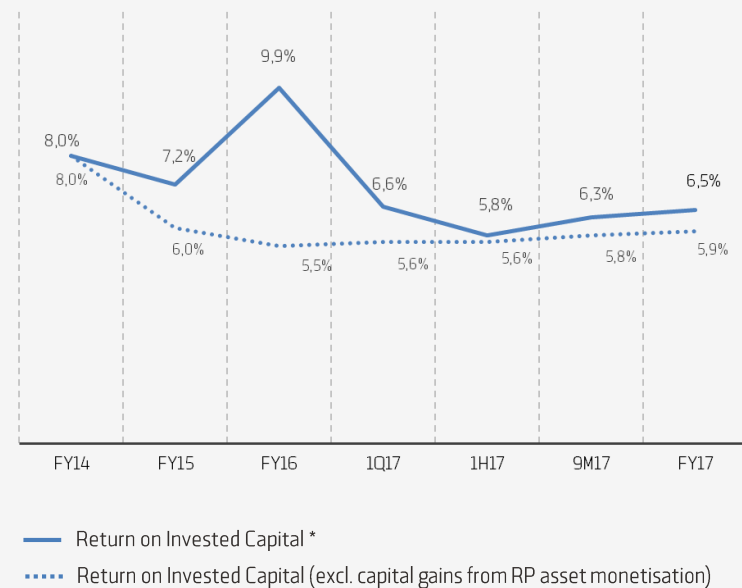
Long-term target  
RoIC 11%

## SONAE'S PORTFOLIO DIVIDED BY IC

Sonae's IC split  
(as of FY17)



## RoIC evolution

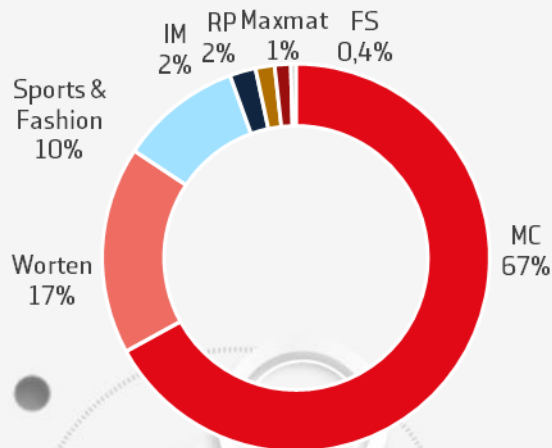


\* Proportional annualized EBIT with Sonae Sierra capital gains from asset sales (at historical cost) / proportional average net invested capital (including Sonae Sierra invested capital at historical cost)

02. An attractive investment opportunity

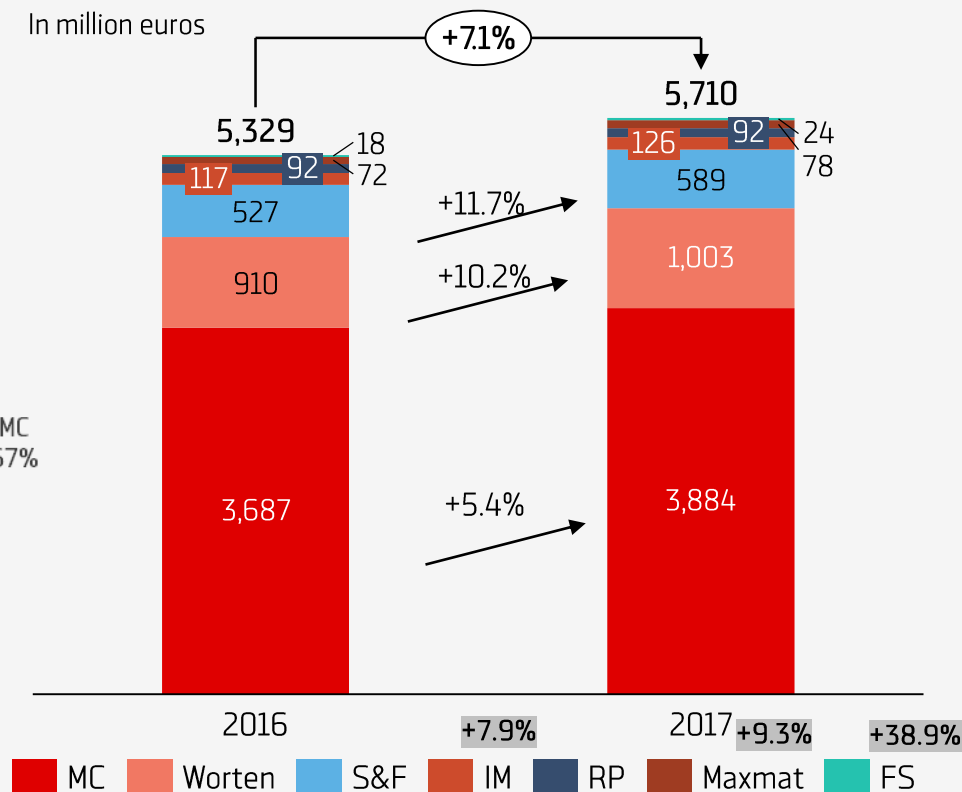
### 03. CONSOLIDATED TURNOVER

Turnover breakdown (FY17)  
% Total Turnover



## TURNOVER REACHED € 5,710 M IN FY17

In million euros



Sonae consolidated turnover increased by 7.1%

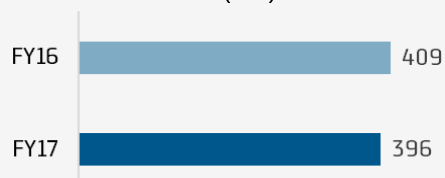
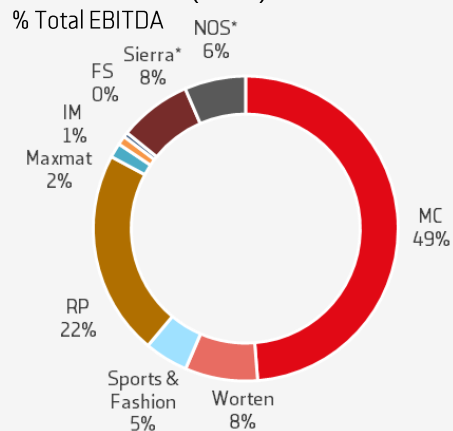
In FY17, benefiting from the positive performance of the all businesses

\*NOS and Sierra are consolidated by the equity method and therefore not included in the consolidated turnover

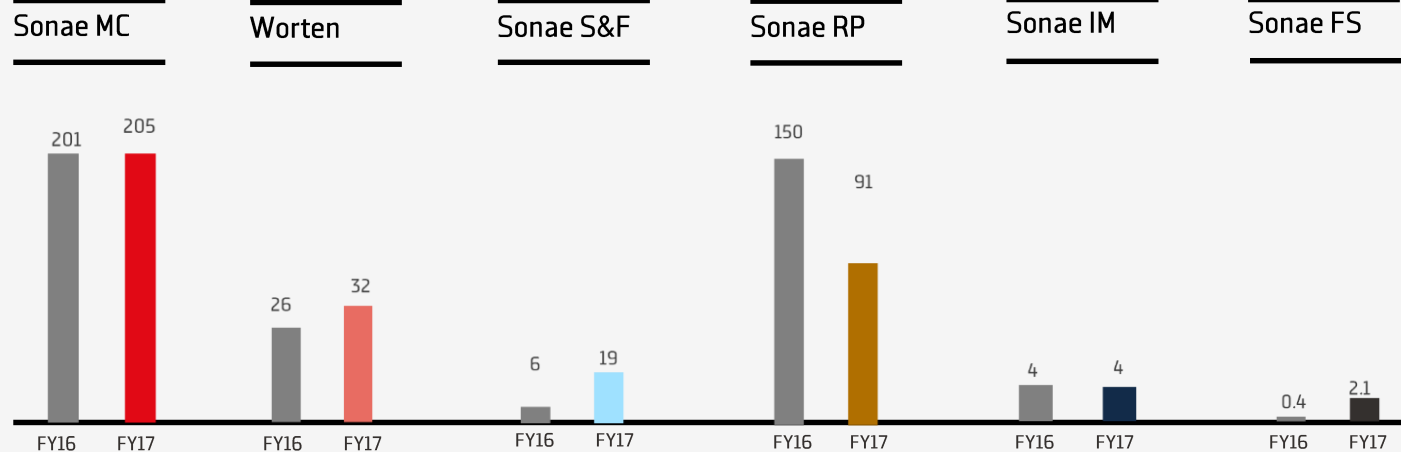
## 02. An attractive investment opportunity

04.  
TOTAL  
EBITDA

## Total EBITDA (M€)

EBITDA  
breakdown (FY17)EBITDA REACHED €396 M  
IN FY17

EBITDA decreased y.o.y driven by the positive impact, last year, of non-recurrent items, due to S&LB transactions, notwithstanding the higher underlying EBITDA and Equity method results in FY17



In million euros

\*NOS and Sierra are consolidated by the equity method

02. An attractive investment opportunity

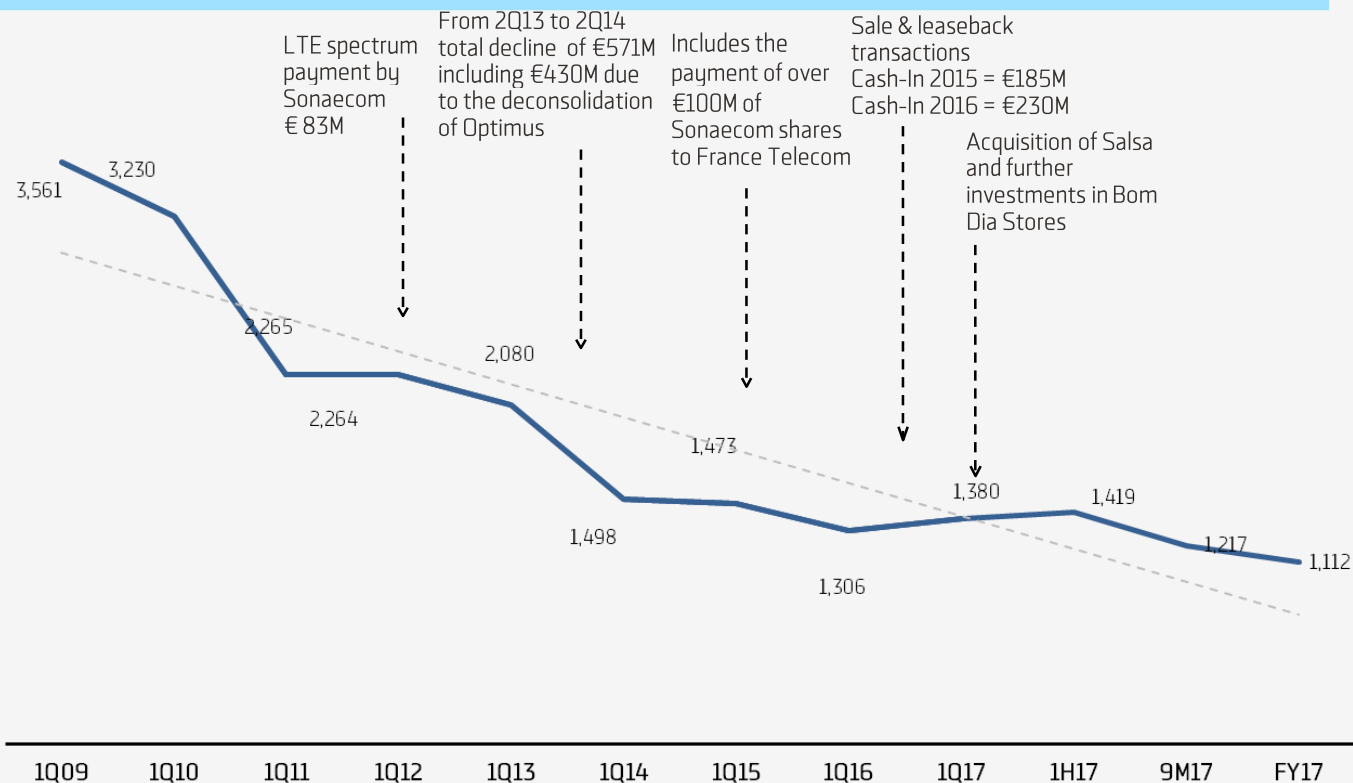
## 05. BALANCE SHEET

Refinancing needs for next 18 months already secured

Maturity profile is currently slightly above 4 years

Average interest rate of outstanding debt continued to decrease and reached 1.3% in 4Q17

## SIGNIFICANT DELEVERAGING MADE POSSIBLE BY ORGANIC CASH FLOW GENERATION AND ASSET MONETISATION



Sonae net debt peaked in 1Q09 (€3,561 M)



02. An attractive investment opportunity

## 05. BALANCE SHEET

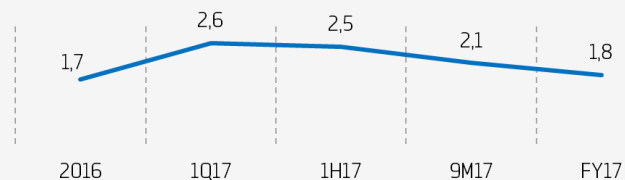
### AN APPROPRIATE CAPITAL STRUCTURE

In each business  
to support Activities and  
Investments

## CAPITAL STRUCTURE

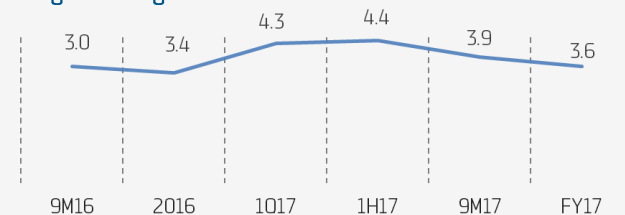
### Retail Net Debt/ EBITDA

Long-term target: <3.0



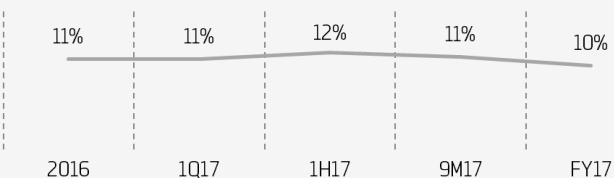
### Retail Net Debt/ EBITDAR (1)

Long-term target: <3.5



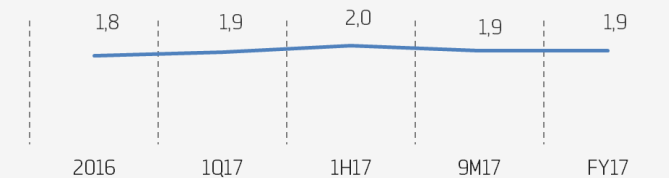
### Holding Loan-to-Value (2)

Long-term target: <5%



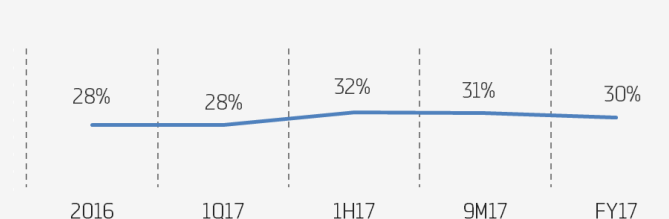
### NOS Net Debt/EBITDA

Long-term target: 2.0



### Sierra Loan-to-Value

Long-term target: 45%



(1)Moody's criterion: (EoP net debt + 8x external rents LTM) / EBITDAR LTM

(2)Holding net debt as % of Sonae's gross asset value (Retail businesses @ market multiples, except for Worten and S&F SP (invested capital @ book value) + Sonae RP @ book value + Sonae IM equity value (@ book value; % share) + share of Sonae sierra NAV + share of Sonaecom market cap)

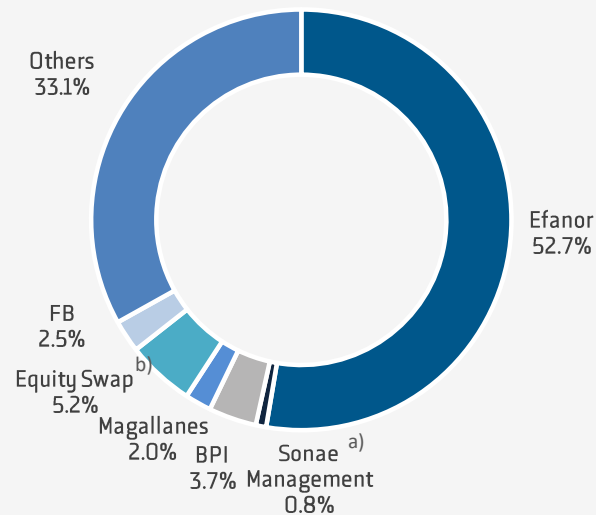
02. An attractive investment opportunity

## 06. STABLE SHAREHOLDER STRUCTURE

Reference shareholder,  
EFANOR, a family  
holding company



## SHAREHOLDING STRUCTURE



**FREE  
FLOAT**  
of aprox. **42%**

a) shares held by top management plus shares attributed to Sonae's Directors (mid term performance bonus), to be delivered over the period 2018/2021, under the terms of Sonae's remuneration policy;

b) Equity Swap includes aprox. 104 million Sonae shares.

SHARE CAPITAL

2,000 million

AVERAGE DAILY VOLUME

~3.8 million shares (FY17)

~4.2 million shares (ytd)

MARKET CAP

~2.1 billion euros (as of 22.03.2018)

02. An attractive investment opportunity

## 07. SHAREHOLDER REMUNERATION

Steadily growing dividend payer to maintain an adequate shareholders remuneration

## STEADILY GROWING DIVIDEND

# 4.20

 cents

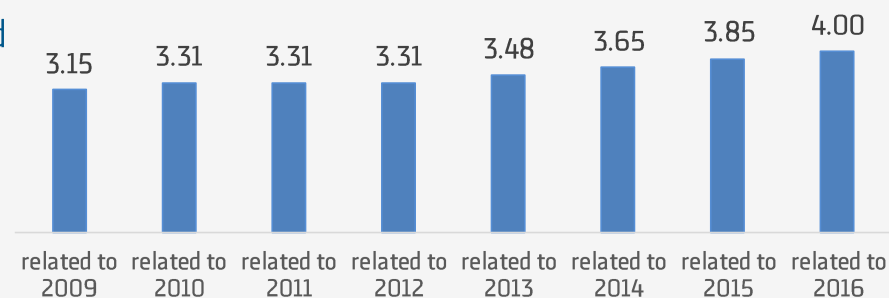
dividend per share to be proposed at the GSM

y.o.y. increase of 5%

Dividend yield 3.7%

64% payout ratio

Dividend per share evolution  
(in € cents)



	2009	2010	2011	2012	2013	2014	2015	2016
Dividend Yield	2.9%	4.2%	7.2%	4.8%	3.3%	3.6%	3.7%	4.6%
Payout ratio	33%	28%	43%	46%	57%	58%	60%	54%

02. An attractive investment opportunity

## 08. SHARE PRICE

Some discount vs.  
Sum of the Parts  
valuation

Share price was  
particularly affected  
by the global financial  
crisis, but also by  
macro and financial  
problems in Portugal

## ANALYSTS VALUATION

**€1.39** Analysts average  
price target\*

**24% discount**  
when compared with share price  
as of 22.03.2018 (€1.12)

Share price performance



\* Includes the last revised Price Target from Haitong Caixabank BPI, Fidentiis and JB Capital Markets

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## COMPETITIVE ADVANTAGES OF SUCH A DIVERSIFIED PORTFOLIO

- 
1. **Leading market position in food retail market, with benchmark profitability**
  2. **The telco operator with highest turnover growth in the market, and continuously improved profitability**
  3. **Shopping centres with proven international benchmark quality and Sierra pursuing its recycling capital strategy**
  4. **Worten, leading Iberian omnichannel electronics player**
  5. **Focus on building competencies to reach interesting profitability levels in Sports and Fashion businesses**
  6. **Real estate asset monetization**
  7. **Investment Management**
  8. **Financial services**

# MC

41 Hypers  
131 Supers  
96 Bom Dia

295 Meu Super  
222 Well's

## 1. LEADING MARKET POSITION IN FOOD RETAIL MARKET, WITH BENCHMARK PROFITABILITY: FOOD FORMATS

### Continente Hypers



- 41 stores (25 are anchored with leading shopping centres)
- Average 7.1 thous. sqm (total 290 thous. sqm)
- Price and diversity (~50 thous. SKUs)
- Profitable stationary and homeware areas
- Textiles < 15%

### Continente Modelo



- 131 stores, typically located in medium sized population centres
- Average 2 thousand sqm (total 246 thous. sqm)
- # SKUs well above competitors
- Light bazaar representing less than 10% of sales (no textiles)

### Continente Bom Dia



- 96 small, proximity / convenience food stores
- Average sales area of 1 thous. sqm (total 68 thous. sqm)
- Renewed concept based on quality and variety of fresh products, ideal for more frequent daily shopping
- Growth opportunity in large cities

### Franchising format



- 295 franchised local food retail stores
- Convenience stores, located in residential areas: sales area between 150 sqm and 500 sqm

### Health and Wellness



- 222 Parapharmacies, including beauty products, health and well-being care
- Eye glasses and additional services
- Healthy food Supermarkets
- 25 healthy food restaurants

### Adjacent businesses



- 128 Coffee shops and small snack-bars
- Typically next to Sonae MC supers

- 35 stores: Book shops, stationery and gifts

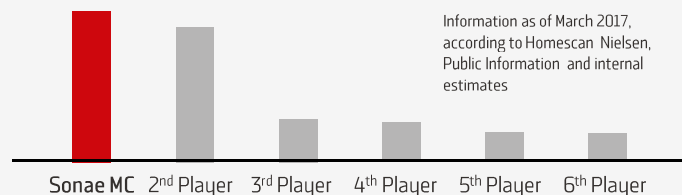
# MC

Considered over the last 13 years as one of the **most trusted brands in Portugal** by consumers (survey "Trusted brands" carried out by Reader's Digest)



## 1. LEADING MARKET POSITION IN FOOD RETAIL MARKET, WITH BENCHMARK PROFITABILITY: COMPETITIVE ADVANTAGES

**Leadership in the Portuguese food retail market**  
(5.4% sales growth in FY17)



**Continente Loyalty Card**  
(90% sales associated)

**1 stop shopping** (Hyper), combined with **daily/proximity shopping offer** (Bom dia) and **convenience** (e-commerce)



**Stores efficiency** with the implemented award winning Sonae continuous improvement system IoW (Improving our Work)

**Variety of products** (# SKUs well above competitors)

**Quality of private label** (>25% FMCG sales)

**E-commerce leadership in Portugal**  
Double digit growth with new services and platforms 1<sup>st</sup> dark store

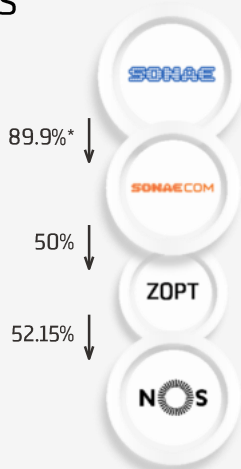
**Unique expansion opportunity**

**Benchmark profitability**



# NOS

August 27<sup>th</sup> 2013:  
**ZON OPTIMUS**  
was created



On May 16<sup>th</sup> 2014,  
NOS was launched,  
a single brand for all  
segments and for all  
services, replacing ZON  
OPTIMUS

\* Voting rights

## 2. THE TELCO OPERATOR WITH HIGHEST TURNOVER GROWTH IN THE MARKET, AND CONTINUOUSLY IMPROVED PROFITABILITY

NOS strong operational trends are generating market share gains and improvements in the company's financial performance

Operating revenues increased 3.1% to €1,562 M, in FY17, maintaining the positive top line performance

EBITDA registered €581 M, improving 4.3% and corresponding to an EBITDA margin of 37.2%.

Net results grew by 37.3%, to €124 M

Free Cash Flow reached €31 M in FY17, representing a material increase y.o.y.

ARPU continued to grow, reaching 44 euros in FY17, increasing 2.4%



Following the merger between Optimus and Zon, and the subsequent creation of NOS, and since September 9<sup>th</sup> 2013, the day when new shares issued were listed, to March 15<sup>th</sup> 2018, the company's market capitalisation has increased 14.7%, corresponding to a share price increase from €4.27 to €4.90

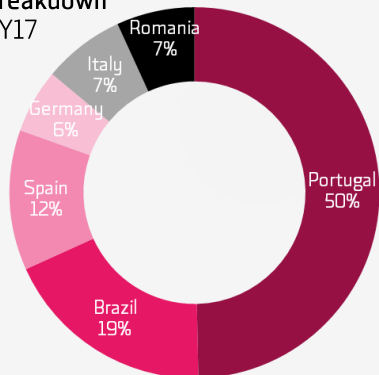
# SIERRA

50% JV with Grosvenor

- Stakes in 47 Shopping Centres
- NAV INREV €1,432 M (+1% vs 2016)

Sierra Brazil businesses operate autonomously and is focused on investing, developing and managing shopping centres in Brazil.....

OMV breakdown FY17



## 3. SHOPPING CENTRES WITH PROVEN INTERNATIONAL BENCHMARK QUALITY AND SIERRA PURSUING ITS RECYCLING CAPITAL STRATEGY

IN FY17:

- **Occupancy rate** = 96.0%
- **Tenant sales** increased by 7.8% y.o.y. in Europe and increased by 12.6% y.o.y. in Brazil in local currency
- Positive LfL sales growth in Europe, 3.2%, and 6.8% in Brazil

### Partially recycle capital from mature assets to other projects with development potential

- |   |  |
|---|--|
| 2012 Munster, Germany                     | 2015 Zubiarte, Spain                               |
| 2013 Parque Principado, Spain             | 2016 Boavista, Brazil (total sale)                 |
| 2013 Valecenter, Italy                    | 2016 Loop 5, Germany                               |
| 2013 Airone, Italy                        | 2016 AlgarveShopping, Portugal                     |
| 2014 Le Terraze, Italy                    | 2016 Estação de Viana Shopping, Portugal           |
| 2014 La Farga, Spain                      | 2016 Luz del Tajo, Spain                           |
| 2015 Torre Colombo, Portugal (total sale) | 2016 AlbufeiraShopping, Portugal (total sale)      |
|   | 2017 CC Continente Portimão, Portugal (total sale) |
|   | 2018 Serra Shopping, Portugal                      |

ParkLake was opened in September 1<sup>st</sup> 2016 and is the first Sierra's development in Romania.

6 shopping centre developments in pipeline:

- Nuremberg (Germany)
- Zenata (Morocco)
- Málaga McArthurGlen Designer Outlet (Spain)
- Jardín Plaza Cucuta (Colombia)
- Norte Shopping and Colombo expansion (Portugal)

**Sale of 25% of Sonae Sierra stake in Sierra Portugal Fund; Sierra retains a 22.5% stake in the Fund, continuing to manage both the Fund and the individual assets within it**

Already in 2018, a new project was announced in Parma, Italy, with construction works already started – JV with Impreza Pizzarotti represents an investment of €200M and 74k sqm of GLA



## WORTEN

### Aiming to build a leading Iberian omnichannel operation

- Strongly believing that:
- There is value for Portugal in growing its Iberian presence (in Spain)
  - Currently, the best solution for Spain is to further turnaround the operations

#### 4. THE IBERIAN OMNICHANNEL ELECTRONICS PLAYER WITH TURNOVER OVER € 1 bn

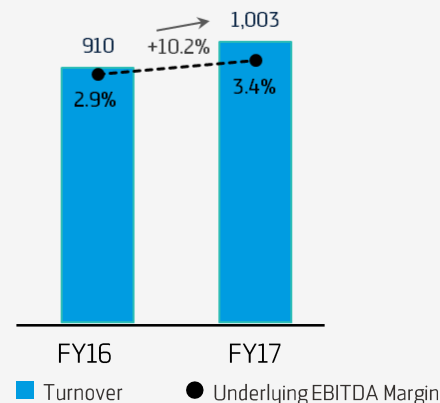
Competitive advantages of the Portuguese operation:

- Clear leader in the market Benchmark and profitable performance
- Omnichannel backbone with pick-up-in-store and store reservation options

The reality in Spain

- Lack of scale is preventing fixed cost dilution
- But most of store network is already productive (positive before central fees)
- New smaller stores have structurally better economics
- Canary Island stores are profitable

Turnover and EBITDA evolution (€M)



In FY17, Worten improved its EBITDA from €26 M to €34 M y.o.y., benefiting from better results in both Iberian geographies

At YE17, Worten surpassed 1bi € sales for the first time, ending with €1,003 M (+10.2% y.o.y.)

## SPORTS & FASHION

### OWN STORES:

Sport Zone 138

MO 108

Zippy 58

Losan 10

Salsa 78



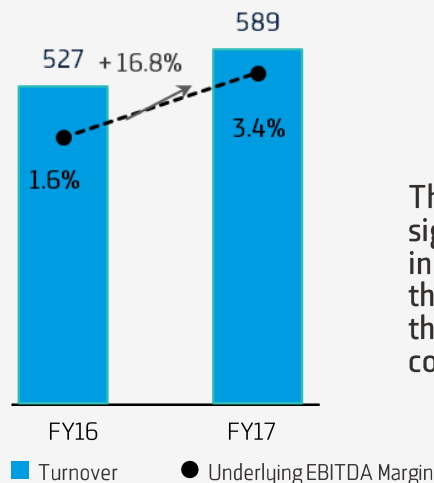
Salsa



LOSAN  
Salsa + ZIPPY + SPORT ZONE

### 5. FOCUS ON BUILDING COMPETENCIES TO REACH INTERESTING PROFITABILITY LEVELS IN S&F

#### Turnover and Underlying EBITDA evolution (€M)



The S&F underlying EBITDA improved significantly y.o.y. by almost €12 M in FY17 in comparison to 2016, to €20 M, driven by the positive contribution of all businesses in the original portfolio plus the effect of consolidation of Salsa.

Losan continues to be successfully integrated and Salsa\* continues to grow

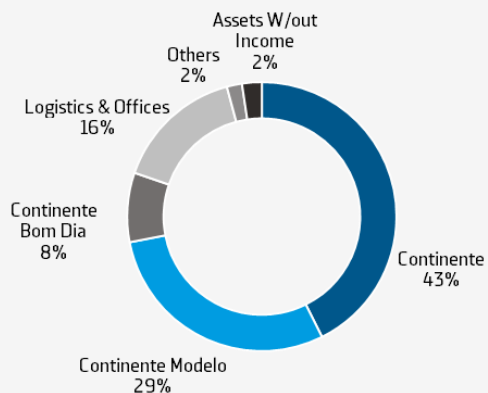
\* Salsa is a 50% Joint Venture

02. An attractive investment opportunity

# RP

**NET ASSET VALUE**  
(FY17) **903**  
million euros

**GROSS BOOK VALUE**  
(FY17) **1,266**  
million euros



Note: Information organised by anchor

## 6. CAPITAL GAIN ABOVE €150 M SALE & LEASEBACK TRANSACTIONS OVER THE LAST 6 YEARS

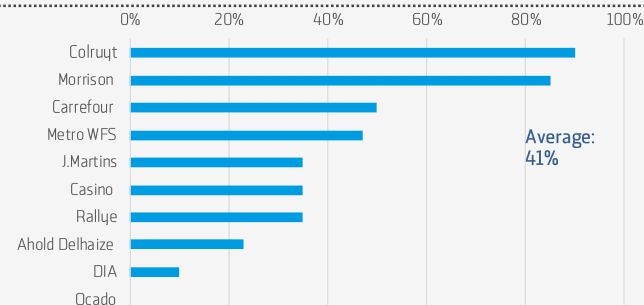
From 2010 to 2011 Sonae completed **8 sale & leaseback transactions**

Total Cash-In = **€159 M**  
Total net asset value = **€101 M**

Year	Transactions	Total Cash-In	Total net asset value
2014	4 SALE & LEASEBACK TRANSACTIONS	€14.5 M	€13.0 M
2015	4 SALE & LEASEBACK TRANSACTIONS	€184.7 M	€132.0 M
2016	4 SALE & LEASEBACK TRANSACTIONS	€251.0 M	€181.0 M
2017	2 SALE & LEASEBACK TRANSACTIONS	€37 M	€25.0 M

**SONAE MC**  
**47% freehold**  
(FY17)

### FOOD RETAIL % of space owned freehold



# IM

Aims to build a robust portfolio of world class tech-based companies linked to retail, telco and cybersecurity leveraging on the strong expertise in the core businesses of Sonae.

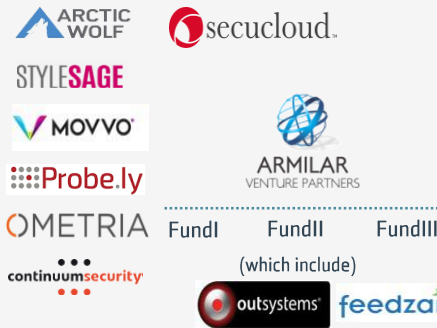
## 7. THE TECH CORPORATE VENTURING ARM OF SONAE GROUP A PORTFOLIO COMPOSED BY OPERATING COMPANIES AND MINORITY STAKES

### Operating Companies

Turnover €126 M  
(as of FY17)



### Minority Stakes



More than €70 M\* cash invested with over €50 M cash-in from exits with excellent returns

- 4 Spinoffs
- 15 Acquisitions
- 4 Exits

### Main goals

**Financial returns** as investments must be attractive on a standalone basis

**Benefit Sonae businesses** with leading technology players

Develop **critical competencies**

Identify key needs and **test innovative solutions**

**Proximity** with innovation driven ecosystem

\* Since 2000

# FS

## THE RECENTLY CREATED BUSINESS UNITAimed AT FOSTERING FINANCIAL SERVICES

### 8. FINANCIAL SERVICES

#### UniversoCard\*



- Innovative open loop payment and loyalty card launched in Nov. 2015
- More than 600 thousand subscribers in a period of approximately 2 years
- Discounts platform for Portuguese families, including Sonae stores as well as the growing network of partners within the Continente loyalty programme



ALL CARDS  
MERGING INTO  
ONE SINGLE  
CARD



VARIOUS PAYMENT  
OPTIONS



CASHBACK  
OF 1%



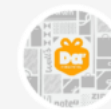
DISCOUNTS  
OUTSIDE SONAE  
UNIVERSE (GALP)

mds

#### MDS Insurance Company

- Devoted to serving clients with insurance products and services that excel in efficacy, convenience and value
- Dominant presence in Portugal (largest broker) and in Brazil (top 5 brokers in the country)

#### Card Dá



A pre-paid card accepted in a network of more than 1,000 stores both in Portugal and Spain

#### Cross-selling over store credit



Cross-selling of credit insurance and personal loans to store credit customers

#### Continente Money Transfer



A service for money transfers across the globe at our stores, at the customer's convenience

\* Managed in partnership with MasterCard and BNP Paribas Personal Finance, S.A., which recognises on its balance sheet the credit granted, as well as the responsibility for risk management



## KEY MESSAGES

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### SONAE

#### A long-living family controlled company

- Sustainability
- Ethics
- Performance

1. A strong corporate culture with a clear mission and values in the DNA
2. A stable shareholder structure
3. Creating value through 3 transparent strategic pillars
4. Oriented by a multidisciplinary Board with independent directors
5. Group Senior Executives totally focused on their respective areas
6. Steadily growing shareholders remuneration
7. Strong Balance sheet supporting the businesses
8. Leading market positions in most of the formats

03

# RECENT DEVELOPMENTS



## SPORTS AND FASHION

### COMBINATION OF:

- SPORT ZONE
- JD SPORTS
- JD SPRINTER  
(in Iberia)

## CREATION OF THE #2 IBERIAN SPORTS RETAIL GROUP - Iberian Sports Retail Group

### OPERATION TOTALLY ALIGNED WITH SONAE'S STRATEGIC PILLARS

MoU signed on March 9<sup>th</sup> 2017

Completion on January 31<sup>st</sup> 2018

Contract signed on September 14<sup>th</sup> 2017 (subject to conditions precedent)

**JD Group, Sonae and the family shareholder of JD Sprinter as shareholders**

(with a participation of 50%, 30% and 20% aprox.)

**Combined turnover over €500 M**  
(estimated for FY17)

**More than 300 stores across Iberia**

- Leading Iberian Sports player
- Stronger customer proposition
- Expected to generate further scale, momentum and resources to continue JD's, Sport Zone's and Sprinter's current growth momentum
- Expected to increasingly achieve economies of scale, reaching attractive profitability levels
- Benefiting from all shareholder's geographic and sector know-how



# HEALTHY NUTRITION

## Western Europe

# A SEGMENT WITH A VERY HIGH GROWTH POTENTIAL

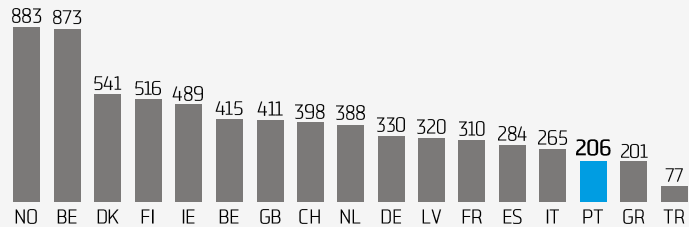
Germany and UK are the markets with higher healthy food consumption

Finland is the country with the highest healthy food consumption per capita

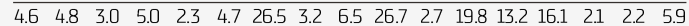
Some players have already achieved a relevant size, both in terms of sales as well as in the number of stores

A considerable part of this growth was achieved during the last 5 years

Healthy nutrition consumption (€ Per Capita)

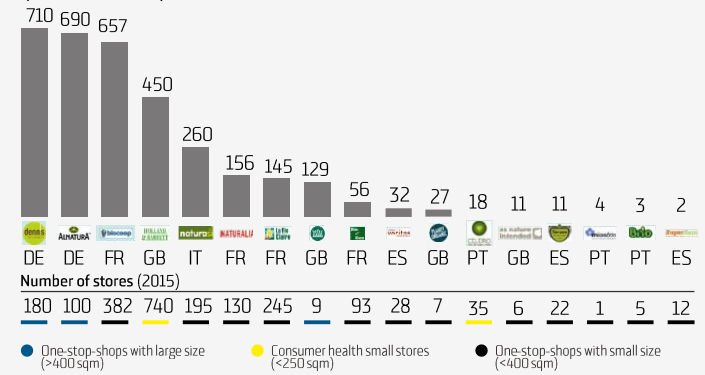


Total market consumption (in million euros)



Source: Euromonitor (information as of 2015)

Specialised food retailers sales (in million euros)



## HEALTH AND WELLNESS

### DENTAL AND AESTHETIC MEDICINE CLINICS

## A NEW STEP TAKEN IN THE SEGMENT OF HEALTH AND WELLNESS

1st Dr. Well's clinic in Combo Shopping Centre, in Lisbon (May 2017)

2nd Dr. Well's clinic in Gaia Shopping, in Great Porto area (Oct. 2017)

3rd Dr. Well's clinic in Av Roma, in Lisbon (Dec. 2017)

4th Dr. Well's clinic (only dental clinic) in Amadora , Lisbon (Jan. 2018)

5th Dr. Well's clinic in Matosinhos, Porto (Mar. 2018)

Clinics specialised in dental and aesthetic medicine, consolidating its investment in providing a democratised access to quality health care services in Portugal

Providing quality, improvement and preventive health care services, relying on specialised medical teams and treatments with benchmark equipment





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## INVESTOR PRESENTATION

March 2018

### CONTACTS:

**Patrícia Vieira Pinto**  
Head of Investor Relations

Tel.: + 351 22 010 4794

[www.sonae.pt](http://www.sonae.pt)

Sonae is listed on the Euronext Stock Exchange. Information may also be accessed on Reuters under the symbol **SONP.IN** and on Bloomberg under the symbol **SONPL**

### PREVIOUS EVENTS

#### 2017

May 24<sup>th</sup>: Equita European Conference, Milan  
Jun 12<sup>th</sup> – 13<sup>th</sup>: Fidentis Roadshow, London  
Jun 19<sup>th</sup> – 20<sup>th</sup>: Haitong Roadshow, Madrid  
July 18<sup>th</sup> – 20<sup>th</sup>: Haitong Roadshow, NY  
Sept 7<sup>th</sup> – 8<sup>th</sup>: BPI Iberian Conference, Cascais  
Sept 27<sup>th</sup> – 28<sup>th</sup>: Haitong Roadshow, Barcelona and Andorra  
Oct 24<sup>th</sup>: JBCM Roadshow, Madrid

Nov 29<sup>th</sup>–30<sup>th</sup>: NY Roadshow

#### 2018

Feb 7<sup>th</sup>: Madrid Roadshow  
Feb 8<sup>th</sup>: Santander Conference, Madrid

### SAFE HARBOUR

This document may contain forward-looking information and statements, based on management's current expectations or beliefs. Forward-looking statements are statements that should not be regarded as historical facts

These forward-looking statements are subject to a number of factors and uncertainties that could cause actual results to differ materially from those described in the forward-looking statements, including, but not limited to, changes in regulation, industry and economic conditions; and the effects of competition. Forward-looking statements may be identified by words such as "believes", "expects", "anticipates", "projects", "intends", "should", "seeks", "estimates", "future" or similar expressions

Although these statements reflect our current expectations, which we believe are reasonable, investors and analysts, and generally all recipients of this document, are cautioned that forward-looking information and statements are subject to various risks and uncertainties, many of which are difficult to predict and generally beyond our control, that could cause actual results and developments to differ materially from those expressed in, or implied or projected by, the forward-looking information and statements. You are cautioned not to put undue reliance on any forward-looking information or statements. We do not undertake any obligation to update any forward-looking information or statements

### UPCOMING EVENTS

#### 2018

April 10<sup>th</sup>: Roadshow Madrid  
Apr 17<sup>th</sup> – 19<sup>th</sup>: Roadshow, US  
May 22<sup>nd</sup> – 23<sup>rd</sup>: Roadshow, Madrid  
Jun: (date tbc) Roadshow London  
Sept 6<sup>th</sup> – 7<sup>th</sup>: BPI Iberian Conference, Cascais  
Oct 2<sup>nd</sup>: SocGen Conference, Paris