

PRESS RELEASE

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Free delivery for Worten.pt purchases over €25

WORTEN KEEPS FREE DELIVERY OF ONLINE STORE DELIVERIES UNTIL 3 MAY

- Meets families' expectations
- Applies to all purchases from Worten.pt of over €25
- The brand is investing in services that boost safety, closeness and customer convenience

Worten has decided to extend its free home delivery campaign for all purchases over €25 from Worten.pt, which was to end today, until 3 May. *"This extension is essential to meet our customers' expectations and needs since the fact that the state of emergency is going to be maintained until May, means they still to see online shopping as a great advantage,"* António Fuzeta da Ponte, Worten's Brand and Communication Director, said.

In the last few weeks, given the social confinement rules that have been impacting on most people in Portugal, Worten has been investing in convenience services to providing its customers with greater security and convenience. This is the case, for example, with the 'Worten Drive Thru' service, which allows customers to call a store, place an order, pay for it and pick it up in the car park, without leaving their car.

More recently, Worten launched a remote assistance service for household appliances and IT equipment, available at Worten.pt (<https://www.worten.pt/servicos/reparacoes>), even if these have not been purchased at any of the brand's stores. *"This new service, the campaign for which is online until Friday the 24th, helps customers remotely diagnose faults with a specialist technician, or to install and configure equipment,"* António Fuzeta da Ponte explained.

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