# SONAE 2014 PRELIMINARY RETAIL SALES TRADING STATEMENT



IMPROVING LIFE

### **1** HIGHLIGHTS

### Sonae Retail formats 2014 turnover increased 3%

#### **SONAE MC**

Grew its market share and increased turnover, in a particularly difficult competitive environment

- Sonae MC increased its turnover by 1.3%, to 3,461 M€, backed by expansion of own stores sales area of 2.1%
- Improved leading market share by 1.1 p.p.

#### **SONAE SR**

Reached positive like-for-like (LFL) sales in all businesses

- Sonae SR turnover increased 6.6% y.o.y., to 1,290 M€
- All businesses improved sales per sqm averaging 10.4%

"2014 sales growth was achieved despite the strong deflationary and competitive pressures in the Portuguese food market.

At Sonae MC, turnover increased 1.3%, to 3,461 M€. Sonae MC continued implementing its strategy, leveraging on the success of its loyalty program, reinforcing the value for money of its products and continuing its expansion, both through new stores and through franchising opportunities. According to the latest market information available Continente has reinforced its market share yet again by 1.1 p.p..

Sonae SR turnover grew 6.6% when compared to 2013, despite the area reductions, essentially due to the pick-up of consumer spending in Iberia and the success of the new (and on average smaller) store concepts implemented in new and refurbished stores. The combined effect allowed for an average growth of sales productivity of 10.4% in the year.

Turnover of our retail companies outside Iberia grew by 54%. We believe Sonae has the conditions to continue growing most of its formats and profit from the current positive trend in discretionary consumption in Iberia."

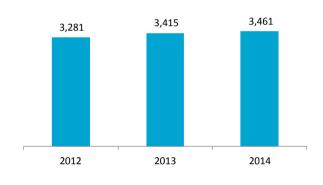
Paulo Azevedo, CEO



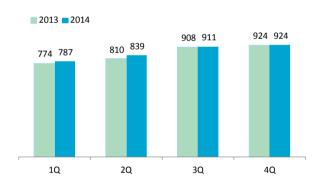
### **2** SALES PERFORMANCE

Turnover						
Million euros	2013	2014	y.o.y	4Q13	4Q14	y.o.y
Sonae Retail	4,626	4,751	2.7%	1,307	1,300	-0.5%
Sonae MC	3,415	3,461	1.3%	924	924	0.0%
Sonae SR	1,210	1,290	6.6%	383	376	-1.8%

#### Sonae MC turnover – yearly trend



#### Sonae MC turnover - quarterly trend



**Sonae Retail turnover** grew 2.7%, to 4,751 M€ in 2014, benefiting from a positive trend of both food and non food businesses. Sonae MC and Sonae SR ended 2014 increasing turnover by 1.3% and 6.6%, respectively.

**Sonae MC** ended 2014 with a turnover increase of 1.3%, strengthening its market share in the food retail sector<sup>1</sup>.

In quarterly terms, 4Q14 was flat when compared to the same quarter last year. In 4Q13, sales were boosted by an abnormal level of promotion activity.

As main milestones of the year, we highlight:

- the ability to rapidly respond to changes in consumer habits, having the highest variety of private label references (the private label portfolio represented in 2014 approximately 30% of the turnover of FMCG categories), as well as other supplier brands;
- the company's new focus in communicating Continente real price advantage, with a renewed communication campaign, along with the continuous improvement of the value for money of our products and services;
- Continente loyalty card, representing more than 90% of our sales, a tool that shows our true commitment to household savings, targeting promotions and boosting customer's loyalty;
- the expansion of the sales area and the positive contribution of franchising opportunities. Sonae MC has opened 19 new stores in 2014 and it should be noted that Meu Super reached 140 stores, with its formats increasing visibility on the Portuguese market;
- Sonae MC's ecommerce platform, with a growth of 10% in online sales.

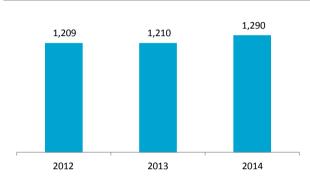
 $<sup>^1</sup>$  For example, A.C.Nielsen's Homescan 2014 YTD evolution until 30 November estimated +1.1 p.p. market share gain for Continente.

## 2 SALES PERFORMANCE (cont.)

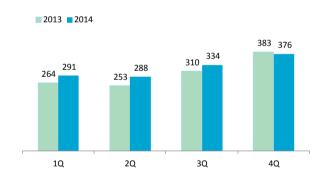
Turnover - Sonae S	R					
Million euros	2013	2014	y.o.y.	4Q13	4Q14	y.o.y.
Sonae SR	1,210	1,290	6.6%	383	376	-1.8%
Portugal	877	930	6.1%	279	278	-0.6%
International <sup>1</sup>	333	359	7.8%	104	99	-4.9%

<sup>1</sup>Includes sales to franchisees.

#### Sonae SR turnover - yearly trend



#### Sonae SR turnover - quarterly trend



Sonae SR turnover totalled 1,290 M€, increasing 6.6% v.o.v.. This improvement was achieved thanks to the measures implemented over the last years, namely the development and roll-out of new concepts in the four businesses, rightsizing of the stores network, implementation of the omni-channel strategy, already in place at Worten, and reinforcement of the international businesses on a "capital light" approach. In several circumstances, the new stores concept includes the reduction of GLA, which has been driving up sales per sqm. During 2014, sales per sqm improved across all Sonae SR businesses, both in Portugal and Spain. In Portugal, Sonae SR turnover increased to 930 M€, 6.1% above 2013, enhanced by the performance of all formats. Internationally, Sonae SR turnover increased 7.8% y.o.y., and stood at 359 M€. The 4Q14 maintained significant increases in sales per sqm but with a slower pace than previous guarters. More specifically, Worten posted an increase of 5% and Sport Zone and MO grew 6% and 4%, respectively. This was the result of a weaker start of the season in apparel and a weaker Christmas in electronics.

Regarding the four businesses in 2014, we highlight the following:

- Worten reinforced its position in the Portuguese consumer electronics market, increasing market share by approximately 1 p.p.<sup>2</sup>. Also, online sales grew in Iberia by more than 60%;
- **Sport Zone** presented positive LFL sales growth both in Portugal and in Spain and strengthened its "capital light" international expansion with the opening of the first franchise store in Ceuta (Spain);
- MO registered double digit growth on a LFL basis, backed by the success of its new value proposition which includes brand, store and product improvements;
- **Zippy** started a partnership with Continente loyalty card at the end of third quarter, giving new saving solutions to the Portuguese families. Additionally, in the 4Q14, Zippy launched its online store, providing complementarity and convergence between the physical stores and the new online store.

Finally, Sonae SR strengthened in 2014 its international expansion by opening 9 stores and, besides this, by entering in 5 new countries under franchising agreements: Bulgaria and Mozambique with the MO format, Chile, Georgia and Armenia with the Zippy format.

 $<sup>^{\</sup>rm 2}$  For example, GFK survey YTD: approx. +1p.p. (until November 2014) market share for Worten Portugal.

## **3** SALES EVOLUTION

#### Sonae MC sales growth

Yearly performance				
	2011	2012	2013	2014
LfL (%)	0.5%	-2.0%	1.4%	-2.1%
Turnover % Growth	1.6%	-1.4%	4.1%	1.3%
Quarterly performance				
	1Q14	2Q14	3Q14	4Q14
LfL (%)	-2.3%	-0.3%	-2.9%	-2.8%
Turnover % Growth	1.7%	3.5%	0.4%	0.0%

**Sonae MC turnover** in 2014 improved by 1.3% despite the 2.1% decrease on a LFL basis.

This result was achieved despite the strong competition witnessed in the Portuguese food retail sector, marked by very high levels of promotional activity.

#### Sonae SR sales growth

Yearly performance				
	2011	2012	2013	2014
LfL (%)	-13.9%	-9.3%	-3.8%	4.6%
Turnover % Growth	-3.1%	-5.2%	0.1%	6.6%
Quarterly performance				
	1Q14	2Q14	3Q14	4Q14
LfL (%)	6.0%	10.8%	5.1%	-1.2%
Turnover % Growth	10.2%	13.8%	7.9%	-1.8%

**Sonae SR turnover** grew 6.6% in 2014, reaching a LFL sales evolution of 4.6%.

It should be noted that on a LFL basis, **Sonae SR** recorded positive results across all businesses in 2014, in which we draw attention to the two digit growth of MO.

Like for like sales = Sales made by stores that operated in both periods under the same conditions. Excludes stores opened, closed or which suffered major upgrade works in one of the periods considered.



## **4** NUMBER OF STORES AND SALES AREA

			N. of	stores			Sales area ('000 sqm)					
	31 Dec 2013	stores opened	M&A	banner changed	stores closed	31 Dec 2014	31 Dec 2013	stores opened (3)	M&A	banner changed	stores closed	31 Dec 2014
Sonae MC	548	103	0	0	-11	640	613	27	0	0	-1	639
Company operated <sup>(1)</sup>	465	19	0	0	-6	478	583	12	0	0	0	595
continente	40	0	0	0	0	40	285	-1	0	0	0	284
continente modelo	118	3	0	0	0	121	235	6	0	0	0	241
continente bom dia	36	5	0	0	0	41	35	6	0	0	0	42
well's	146	6	0	0	-5	147	13	0	0	0	0	13
bom bocado	100	2	0	0	0	102	5	0	0	0	0	6
note	18	2	0	0	0	20	5	0	0	0	0	6
other <sup>(2)</sup>	7	1	0	0	-1	7	4	0	0	0	0	4
Franchising	83	84	0	0	-5	162	30	15	0	0	-1	43
continente modelo	6	1	0	0	0	7	15	2	0	0	0	17
meu super	70	75	0	0	-5	140	14	12	0	0	-1	25
well's	4	5	0	0	0	9	0	1	0	0	0	1
bom bocado	2	2	0	0	0	4	0	0	0	0	0	0
note	1	1	0	0	0	2	0	0	0	0	0	0
Sonae SR	579	39	0	0	-23	595	412	1	0	0	-15	398
Company operated <sup>(1)</sup>	521	16	0	0	-15	522	395	-4	0	0	-14	377
Electronics	223	9	0	0	-4	228	211	-5	0	0	-7	199
Portugal	179	3	0	0	-1	181	126	-3	0	0	-1	123
worten	138	2	0	0	-1	139	125	-3	0	0	-1	121
worten mobile	41	1	0	0	0	42	1	0	0	0	0	1
Spain	44	6	0	0	-3	47	84	-2	0	0	-6	76
worten	44	6	0	0	-3	47	84	-2	0	0	-6	76
Sports	110	5	0	0	-4	111	104	2	0	0	-5	101
Portugal	76	2	0	0	-1	77	64	1	0	0	0	64
sport zone	76	2	0	0	-1	77	64	1	0	0	0	64
Spain	34	3	0	0	-3	34	40	1	0	0	-4	36
sport zone	34	3	0	0	-3	34	40	1	0	0	-4	36
Fashion	188	2	0	0	-7	183	80	-1	0	0	-2	78
Portugal	146	2	0	0	-2	146	67	0	0	0	0	67
mo	108	1	0	0	-1	108	55	0	0	0	0	55
zippy	38	1	0	0	-1	38	12	0	0	0	0	13
Spain	40	0	0	0	-5	35	12	-1	0	0	-2	10
zippy	40	0	0	0	-5	35	12	-1	0	0	-2	10
Turkey	2	0	0	0	0	2	1	0	0	0	0	1
zippy	2	0	0	0	0	2	1	0	0	0	0	1
Franchising	58	23	0	0	-8	73	17	4	0	0	-1	20
Electronics	4	0	0	0	0	4	2	0	0	0	0	2
Portugal	4	0	0	0	0	4	2	0	0	0	0	2
worten	4	0	0	0	0	4	2	0	0	0	0	2
Sports	2	2	0	0	0	4	1	1	0	0	0	2
Portugal	2	1	0	0	0	3	1	0	0	0	0	2
sport zone	2	1	0	0	0	3	1	0	0	0	0	2
Spain	0	1	0	0	0	1	0	0	0	0	0	0
sport zone	0	1	0	0	0	1	0	0	0	0	0	0
Fashion	52	21	0	0	-8	65	14	4	0	0	-1	17
Portugal (mo)	5	0	0	0	0	5	1	0	0	0	0	1
Other countries	47	21	0	0	-8	60	13	4	0	0	-1	15
zippy <sup>(4)</sup>	35	18	0	0	-6	47	8	3	0	0	-1	10
mo <sup>(5)</sup>	12	3	0	0	-2	13	4	1	0	0	-1	5

(1) Includes Joint-Ventures;

(2) Includes outlet;

(3) Includes changes in sales area due to refurbishments;

(4) Includes Spain, Turkey, Saudi Arabia, Egypt, Kazakhstan, Azerbaijan, Malta, Dominican Republic, Venezuela, Morocco, Lebanon, Qatar, St. Maarten,

United States, Jordan, Armenia, Chile, Equator and Georgia;

(5) Includes Spain, Malta, Bulgaria and Mozambique.



## **5** ADDITIONAL INFORMATION

		N. of store	Sales	Sales area ('000 sqm)			
Breakdown per geography	31	31		31	31	y.o.y.	
breakdown per geography	Dec	Dec	y.o.y.	Dec	Dec	(%)	
	2013	2014		2013	2014	(70)	
Portugal	960	1,056	96	875	898	2.6%	
Sonae MC	465	478	13	583	595	2.1%	
Sonae MC (franchising)	83	162	79	30	43	46.4%	
Sonae SR	401	404	3	258	254	-1.4%	
Sonae SR (franchising)	11	12	1	4	5	8.8%	
International	167	179	12	150	139	-7.2%	
Sonae SR	120	118	-2	137	123	-9.9%	
Sonae SR (franchising)	47	61	14	13	15	21.9%	
Total	1,127	1,235	108	1,025	1,036	1.1%	

Preliminary turnover & growth						
Million euros	2013	2014	y.o.y.	4Q13	4Q14	y.o.y.
Turnover						
Sonae Retail	4,626	4,751	2.7%	1,307	1,300	-0.5%
Sonae MC	3,415	3,461	1.3%	924	924	0.0%
Sonae SR	1,210	1,290	6.6%	383	376	-1.8%
Portugal	877	930	6.1%	279	278	-0.6%
International <sup>1</sup>	333	359	7.8%	104	99	-4.9%
LFL sales growth (%)						
Sonae MC	1.4%	-2.1%	-	1.1%	-2.8%	-
Sonae SR	-3.8%	4.6%	-	5.0%	-1.2%	-

<sup>1</sup> Includes sales to franchisees.

Preliminary turnover & growth - quarterly trend											
1Q13	2Q13	3Q13	4Q13	1Q14	2Q14	3Q14	4Q14				
1,038	1,063	1,217	1,307	1,079	1,127	1,245	1,300				
774	810	908	924	787	839	911	924				
264	253	310	383	291	288	334	376				
186	183	229	279	201	208	243	278				
79	70	81	104	91	79	90	99				
2.6%	0.5%	1.6%	1.1%	-2.3%	-0.3%	-2.9%	-2.8%				
-8.8%	-11.5%	-2.6%	5.0%	6.0%	10.8%	5.1%	-1.2%				
	1Q13 1,038 774 264 186 79 2.6%	1Q13 2Q13   1,038 1,063   774 810   264 253   186 183   79 70   2.6% 0.5%	1Q13 2Q13 3Q13   1,038 1,063 1,217   774 810 908   264 253 310   186 183 229   79 70 81   2.6% 0.5% 1.6%	1Q13 2Q13 3Q13 4Q13   1,038 1,063 1,217 1,307   774 810 908 924   264 253 310 383   186 183 229 279   79 70 81 104   2.6% 0.5% 1.6% 1.1%	1Q132Q133Q134Q131Q141,0381,0631,2171,3071,079774810908924787264253310383291186183229279201797081104912.6%0.5%1.6%1.1%-2.3%	1Q132Q133Q134Q131Q142Q141,0381,0631,2171,3071,0791,12777481090892478783926425331038329128818618322927920120879708110491792.6%0.5%1.6%1.1%-2.3%-0.3%	1Q132Q133Q134Q131Q142Q143Q141,0381,0631,2171,3071,0791,1271,2457748109089247878399112642533103832912883341861832292792012082437970811049179902.6%0.5%1.6%1.1%-2.3%-0.3%-2.9%				

<sup>1</sup> Includes sales to franchisees.



#### SAFE HARBOUR

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Report available at Sonae's institutional website www.sonae.pt

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