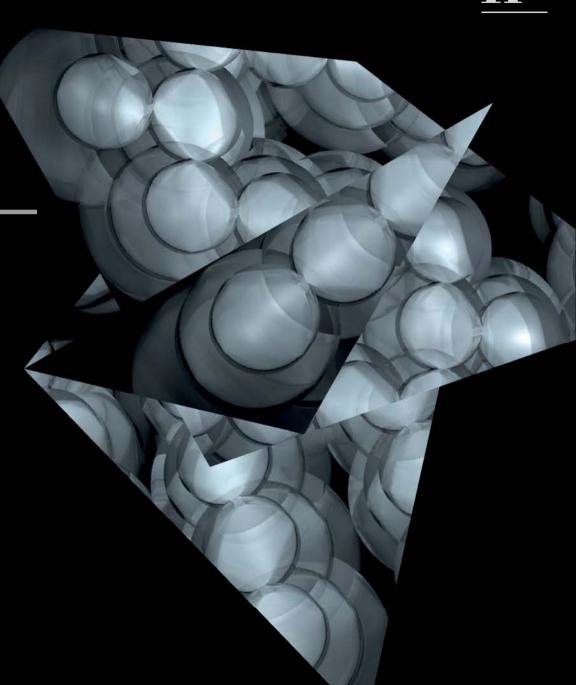




# $\underline{1}$

# AGENDA



### INSIDE SONAE WILL...

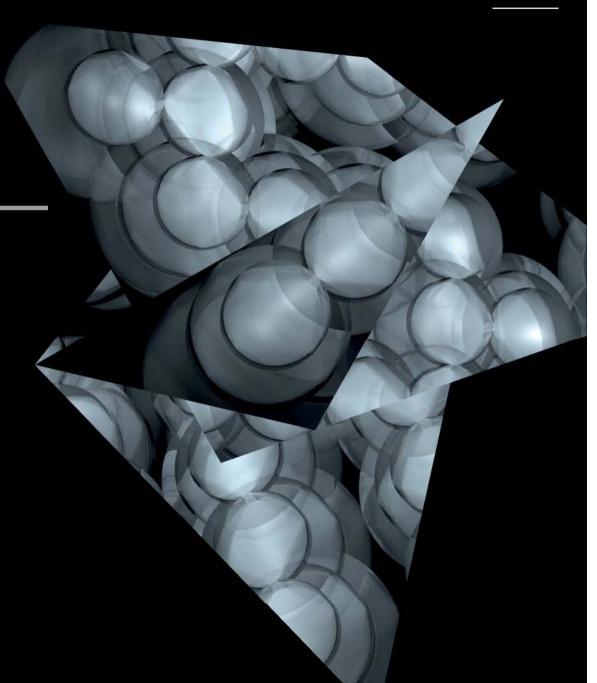
Allow you to interact with Sonae's Top Managers and get a better knowledge about our retail formats

```
/ 09h15 / Overview presentation
/ 10h00 / Guided visit to Gaia Shopping
         Continente (Hyper)
         Worten (Consumer Electronics)
         Guided visit to Modelo
         Modelo (Super)
         Modalfa (Fashion)
/ 13h30 / Presentation CEO Sonae MC - key performance & strategic highlights
/ 14h00 / Lunch
/ 15h15 / Presentation CEO Sonae SR - key performance & strategic highlights
/ 15h45 / Guided visit to Norte Shopping
         Zippy (Fashion)
         Modelo (Super)
         SportZone (Sports)
/ 17h30 / Presentation CEO Sonae & CEO Sonaecom
/ 18h30 / End of Event
```



# 2

# SONAE AT A GLANCE



### **WE ARE** A RETAIL COMPANY



- Market leader in food and specialized retail formats
  With Board control of a Shopping Centre and a Telecommunications business

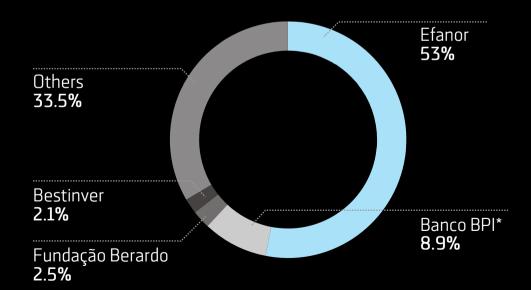
### SONAE

100%	100%	100%	50%	53%	100%
SONAE MC Food Retail Hypers and Supers	SONAE SR Specialized Retail Non-Food Retail formats: sports, fashion and electronics	SONAE RP Retail Properties Retail real estate assets	SONAE SIERRA Shopping Centres Shopping centre developer, owner and manager	SONAECOM Telco Integrated telecom provider	Investment Manag. Business with M&A activity: Insurance, Travel and DIY
CORE BUSINESSES		RELATED BUSINESSES	CORE PARTNERSHIP	S	ACTIVE INVESTMENT

# WITH A STABLE SHAREHOLDER STRUCTURE

Reference shareholder, Efanor, a family holding company

### MEDIUM/LONG TERM ORIENTED

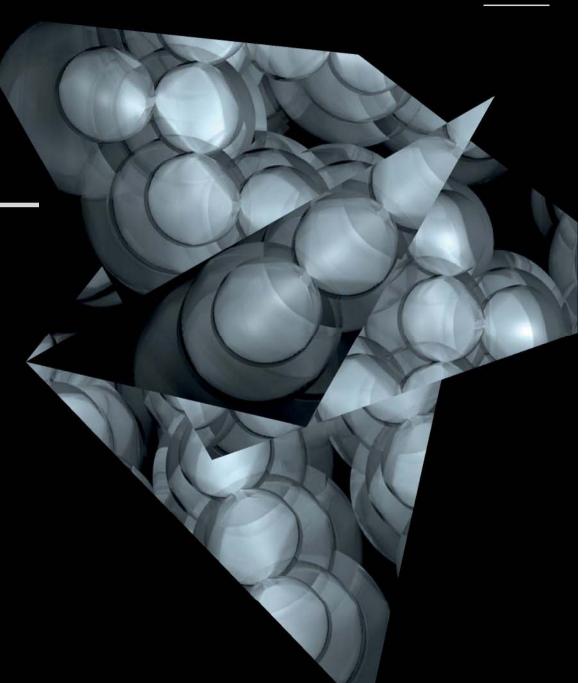


Free float of circa 47%
\*including BPI equity swap

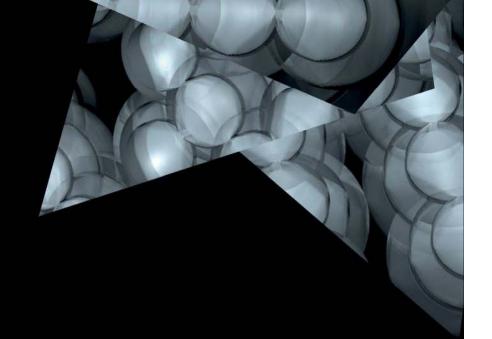


# 3

# STRATEGIC DIRECTIONS



# WHERE WE ARE GOING AND WHY?



International Expansion

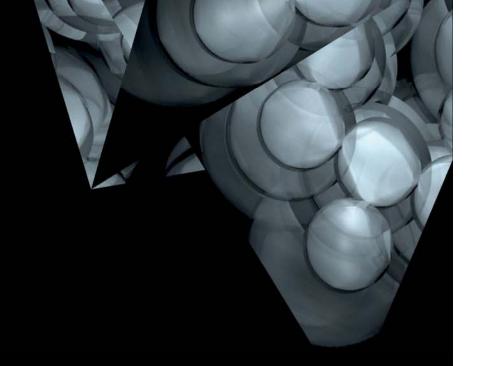
Diversifying Investment Style Leverage the exceptional asset base in Portugal

The main strategic priority
Dilution of country risk
New growth avenues

Adopt the most appropriate investment style
Wholly owned businesses
Majority stakes
Partnerships
Minority stakes
Property: rent instead of owning

Innovate
Generate new businesses
Strengthen our competitive position

# WHAT ARE OUR STRATEGIC AMBITIONS



ROE > 15%

TURNOVER CAGR > 10%

25% OF TURNOVER AND 35% OF ASSETS ABROAD ~ 1/3 OF CE
IN MINORITY STAKES
OR PARTNERSHIPS
WITHOUT FULL CONTROL

# WHAT ARE OUR STRATEGIC AMBITIONS

# CAPITAL LIGHT STRATEGIES

To implement capital light growth strategies and look for opportunities to release capital employed



# WHAT ARE OUR STRATEGIC AMBITIONS

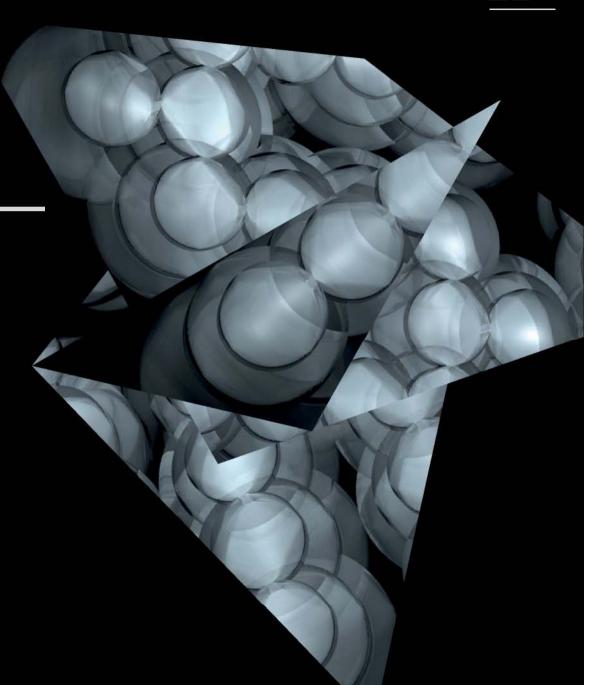
REACH INVESTMENT GRADE PROFILE

To insure access to debt in competitive conditions and/or alternative financing solutions



# 4

# HIGHLIGHTS OF THE DAY



### REGARDING SONAE MC, YOU SHOULD RETAIN:

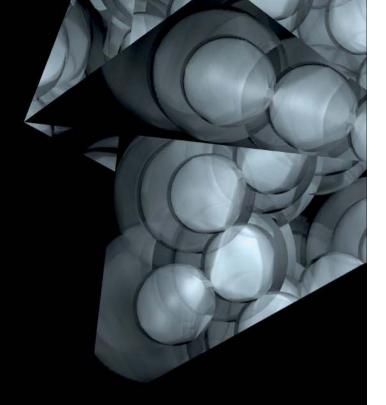
# Strong value proposition of each format Brand recognition Prime locations Value retailing proposal Price & diversity positioning Loyalty card Own brand

- Space optimization leveraging on excellence of logistics

# Distinctiveness of hyper format compared to peers · High penetration of private label offering · Low weight of non-food · City centric

# The winning concept of our supermarket format • Food sales area below 2,000 m<sup>2</sup> • Cornered by: consumer electronics + fashion • "Privately owned" shopping centre for medium sized cities

The continuous leverage of our asset base
• Exploring new business opportunities in retail (eg: book.it; Well's; Continente ice)



### REGARDING SONAE SR, YOU SHOULD RETAIN:

- Leadership of the Worten concept
  Market leader in white goods and consumer electronics (135 stores)
  Debut entry in Spain in 2008 (19 stores)
  Positioning of low price, quality of service and product range
  Combining super and mega stores of around 500 m² and 1,500 m²

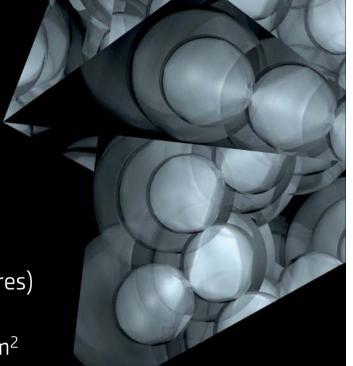
# Distinctiveness of the SportZone format • Market leader in white sports goods (75 stores) • Entry in Spain in 2008 (22 stores) • Offering known brands with own brand options • Average sales area of 1,000 m<sup>2</sup>

### Uniqueness of the Zippy format

- Still young format in Portugal (36 stores)
  Entry in Spain in 2009 (20 stores)
  Offering a range of clothing and accessories for children
  90% of offer being controlled label
  Average sales area of 350 m²

### Strong position of Modalfa in the Portuguese fashion market

- With attractive lines of clothing, shoes and accessories
   Average sales area of 500 m<sup>2</sup>



### REGARDING THE RETAIL PROPERTIES OWNED, YOU SHOULD RETAIN

IT IS AN IMPORTANT SOURCE OF CAPITAL

#### RATIONAL F

- Manage Assets more proactivelyBuild Retail Real estate competencies
- Partial release of invested capital

## INVESTED CAPITAL (end 1H10) 1.5 Billion Euros (Net book value)

#### 2 SALES & LEASEBACK TRANSACTIONS COMPLETED

Azambuja logistics platform Yield - 7.62% | Value - 33.2 million € | Capital gain - 7 million € 2 Modelos stores

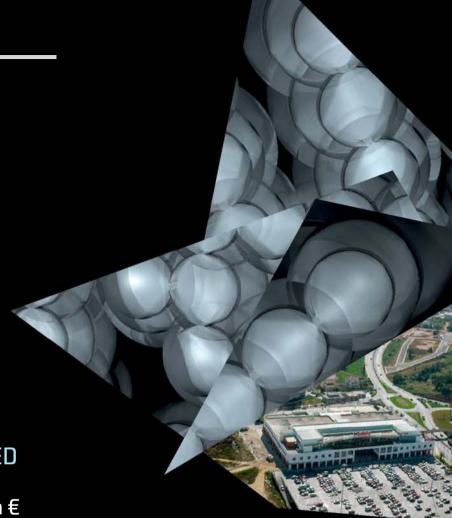
Yield - 7.32% | Value - 12.2 million € | Capital gain - 3 million € Currently underway

Sales & Leaseback of **20 Modelo** stores

#### **HIPERMARKETS - CONTINENTE**

34 stores owned | 85% total sales area

**SUPERMARKETS - MODELO** 100 stores owned | 82% total sales area





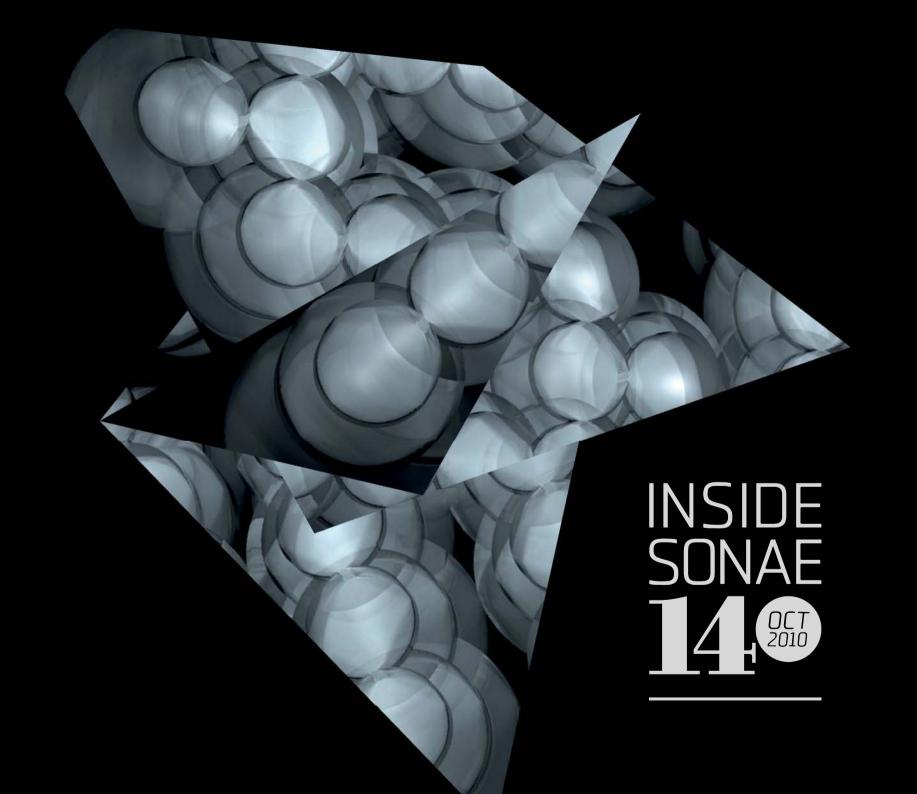
## OVERALL, AT THE END OF THE EVENT, YOU SHOULD

Know our retail portfolio

Identify the strengths of our offer

Recognize our leader positioning in Portugal

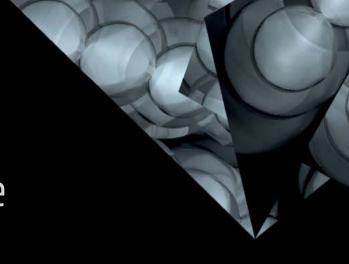
Understand our strategic ambitions for the retail operations





# VISION

leadership of the Portuguese food based retail market



... in market share

... in business best practices ... in terms of client orientation

... in corporate responsibility terms

1.8x2<sup>nd</sup> player 3x3<sup>rd</sup> player international profitability benchmark

Continente elected "the most trusted brand"

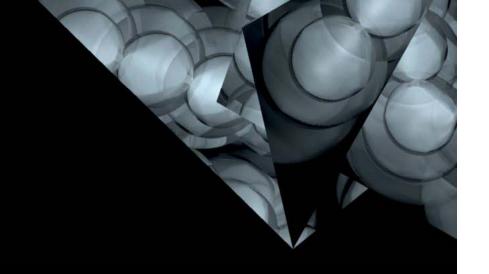
reference in community involvement programs

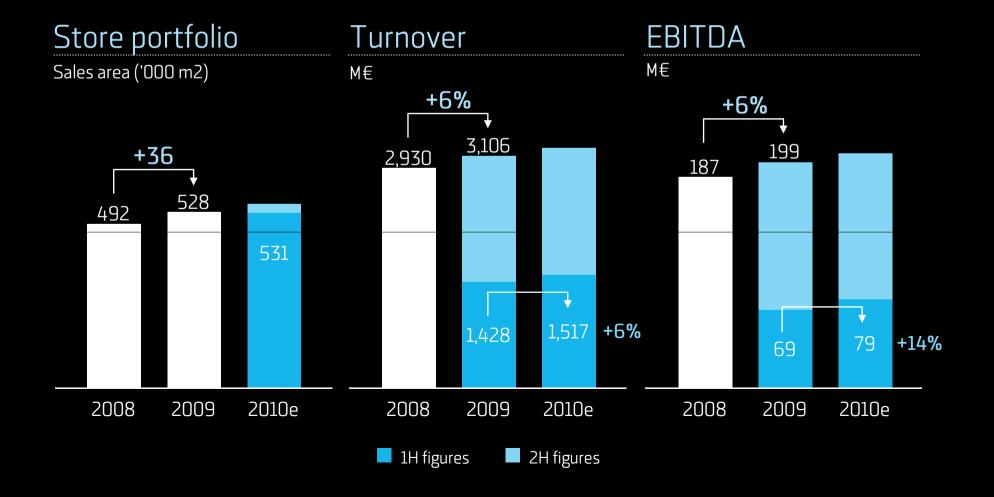
+ 1.5 p.p. of market share

Ebitdar > 9,5%

8<sup>th</sup> consecutive year actively participates with >1,000 institutions

# BUSINESS OVERVIEW





**CONSOLIDATE LEADERSHIP**POSITION IN PORTUGAL

REINFORCE STATE OF THE ART BUSINESS PROCESSES

DEVELOPMENT OF INTERNATIONAL GROWTH AVENUES



**CONSOLIDATE LEADERSHIP POSITION IN PORTUGAL** 

## Coverage of the Portuguese market and consolidate market leadership

Selective Continente and Modelo expansion plan with assured value Portuguese cities creation

Smaller Modelo expansion program for middle tier

Reinforcement of convenience format for major urban areas





**CONSOLIDATE LEADERSHIP POSITION IN PORTUGAL** 

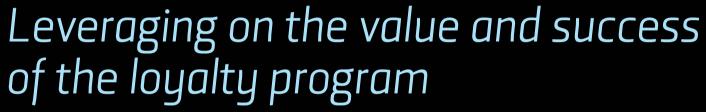
Explore adjacent business opportunities leveraging on extensive experience and know-how

Roll-out of tested concepts

- Bom Bocado
- Well's
- · Book.it

Development of new growth avenues

**CONSOLIDATE LEADERSHIP POSITION IN PORTUGAL** 



	2008	2009	2010e
Number of clients with loyalty card	2.8 million	2.9 million	>3.0 million
% of sales associated with card	83%	84.5%	>86%

NEW TECHNIQUE OF USING CLIENT INFORMATION: 'CUSTOMER CENTRICITY RETAIL'



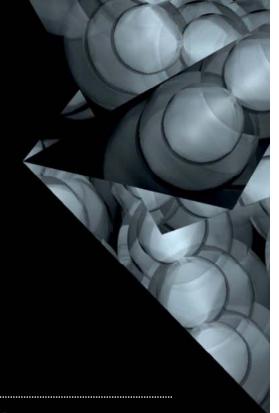
REINFORCE STATE OF THE ART BUSINESS PROCESSES

Key issue:

### International sourcing

- International procurement, quality control, administrative and logistic management
- Since 1994
- ~80.000 sku's and ~2.000 suppliers
- 700 M€ of global imports for Sonae group

- Recurrent contacts in 50 countries
- Dedicated offices in China and Brazil
- Sonae MC with 14% of international sourcing

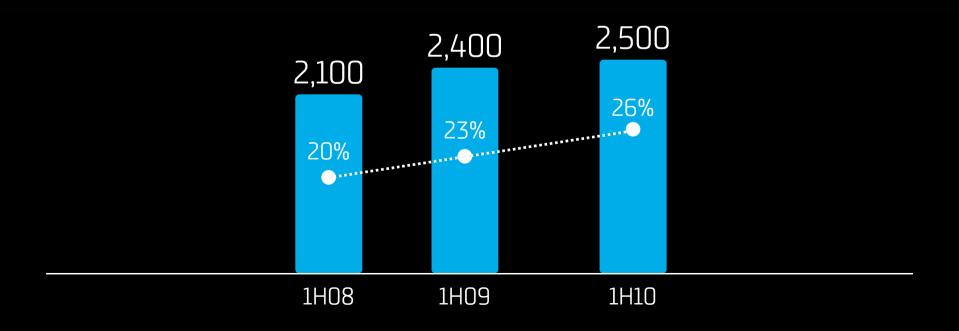


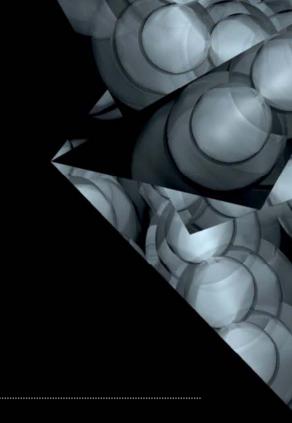
REINFORCE **STATE OF THE ART BUSINESS PROCESSES** 

Key issue:

Private labels

**#Own References and % FMCG Sales** 



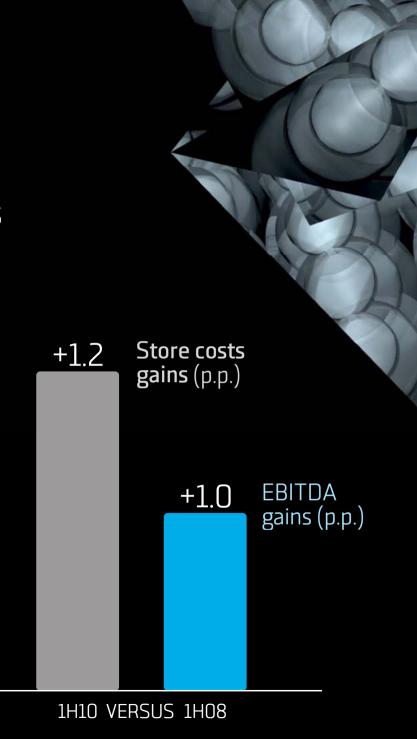


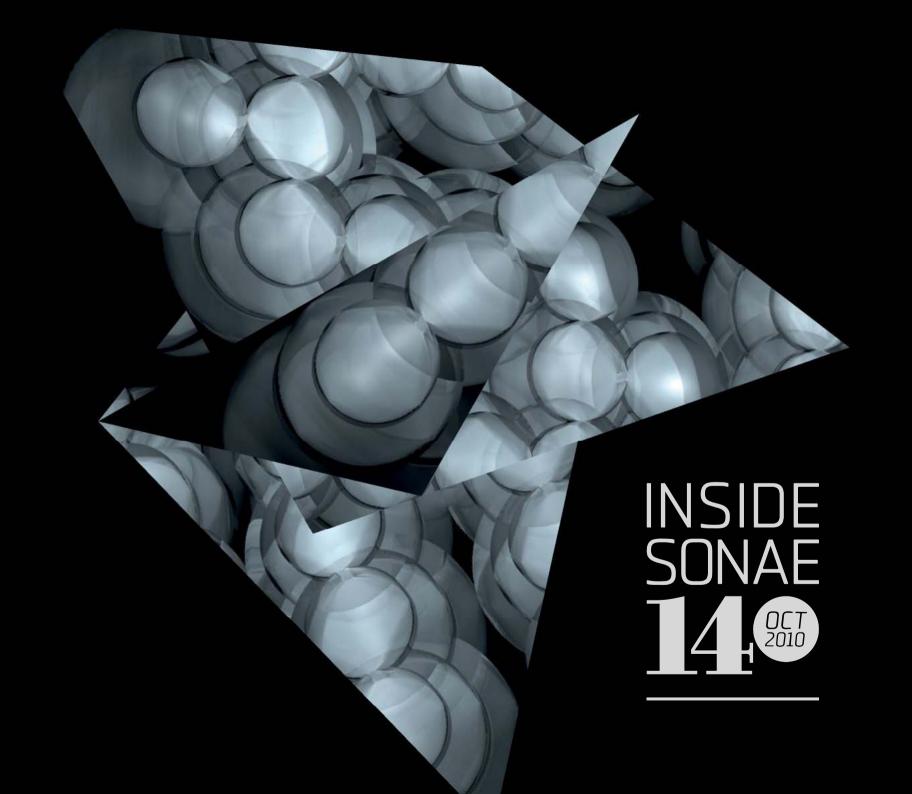
REINFORCE STATE OF THE ART BUSINESS PROCESSES

Key issue:

Resource optimization

- Operational efficiency
- Cost control
- Stock optimization







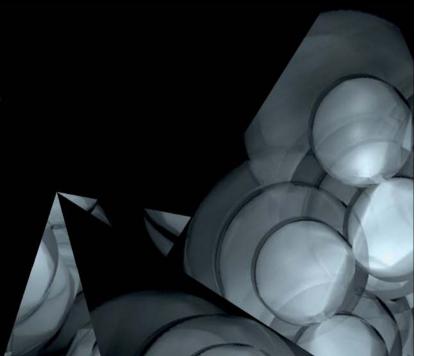
### SONAE SR STRATEGIC DEVELOPMENT PROGRAM

### PORTUGAL

Consolidate leadership position with improving profitability

### INTERNATIONAL

**Reinforcement** of the spanish market presence **Strong push** towards internationalisation



### SONAE SR KEY ACTION DRIVERS in Portugal

### **CONSOLIDATE LEADERSHIP**

Coverage of the portuguese market with the current formats' portfolio and consolidate market leadership

Portugal as a test plant for new formats, leveraging on a strong management team and know-how in Retail

Manage the business in Portugal as a sustainable cash flow generator







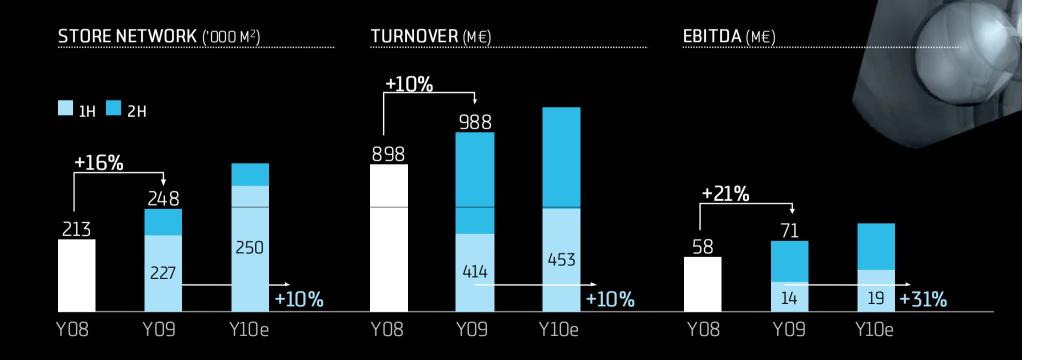








### SONAE SR 2010 DEVELOPMENTS in Portugal



### SONAE SR KEY ACTION DRIVERS abroad

# WHY GROW INTERNATIONALLY?

The Portuguese market is small and, for the time being, within a difficult economic framework

Importance of **scale** 

Quality and distinctiveness of the concepts

### **SONAE SR KEY ACTION DRIVERS** in Spain



### REINFORCEMENT OF THE MARKET PRESENCE

Of Worten, building a strong and distinctive position in the iberian . market

Of **SportZone**, leading the **reinforcement** of the internationalisation of the concept in both process

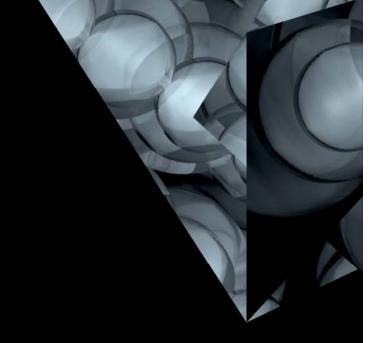
Of **Zippy**, exploring the **distinctiveness** geographies

19 stores 47,000 m<sup>2</sup> ~150 M€ turnover ~30 M€ turnover

22 stores 29,000 m<sup>2</sup>

20 stores 7,000 m<sup>2</sup> ~10 M€ turnover

### SONAE SR KEY ACTION DRIVERS in Spain

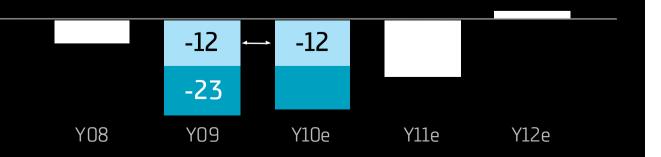


## Break-even: EBITDA 2012 EBIT 2013

IMPACT OF SPANISH BUSINESS

EBITDA (M€)

■ 1H figures



### SONAE SR KEY ACTION DRIVERS

## STRONG PUSH TOWARDS NEW MARKETS

**Build skills and experience** in order to develop the international identity of the formats' portfolio

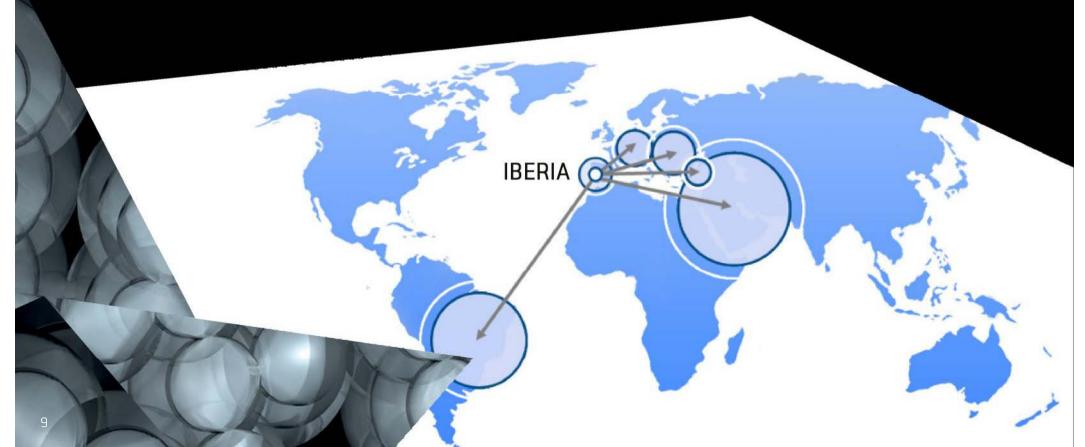
Enter into **new countries** 

Configure an international development model based on franshising and joint venture as means to accelerate growth



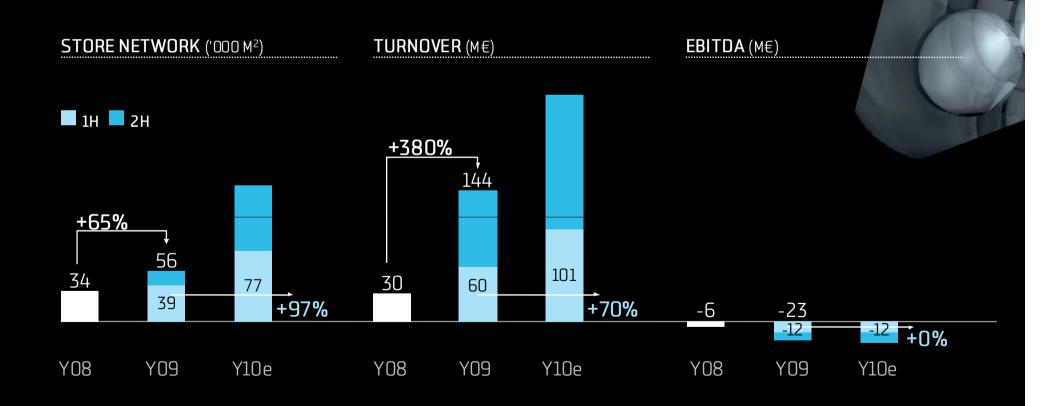
### SONAE SR KEY ACTION DRIVERS

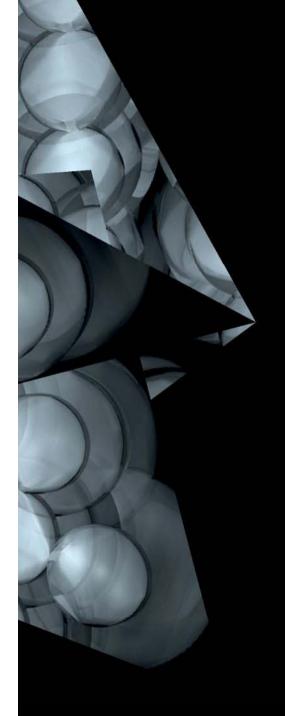
STRONG PUSH TOWARDS NEW MARKETS



### SONAE SR 2010 DEVELOPMENTS

in the international front

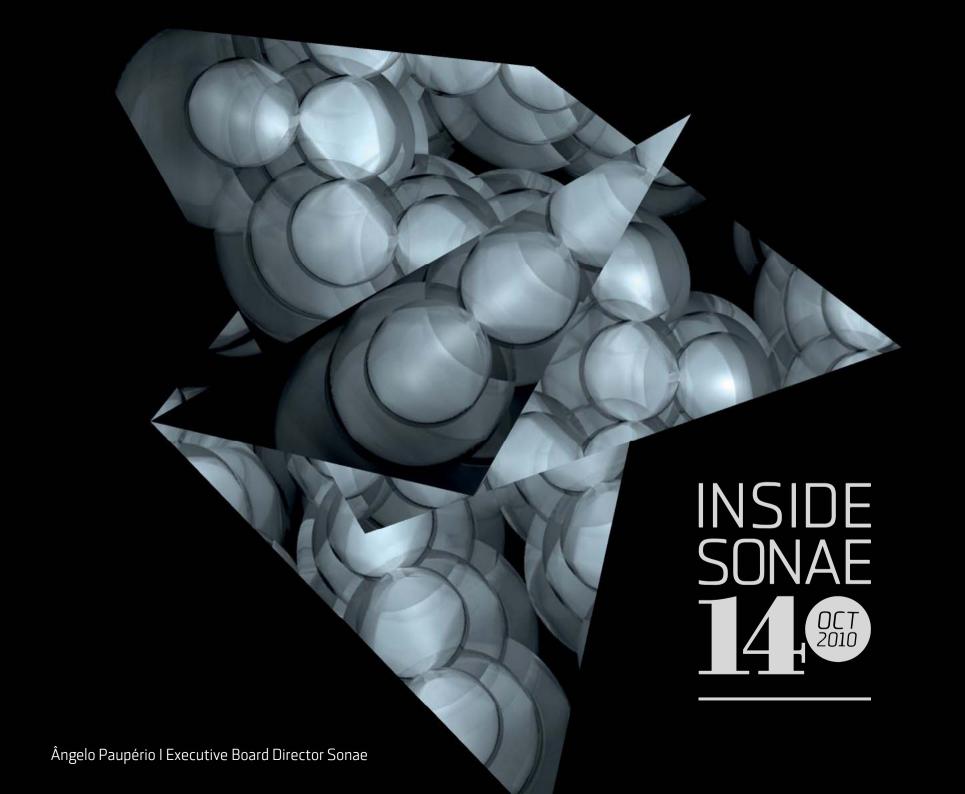




# IMPORTANT ACHIEVEMENTS IN ORDER TO FULLY IMPLEMENT SONAE SR MISSION

Develop World Class International specialized Retail formats, in a unique and innovative way, surprising consumers with an excellent price/quality ratio

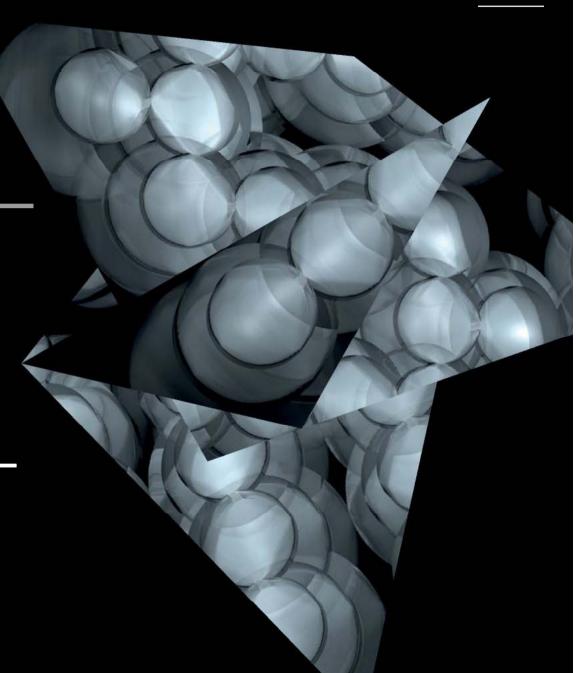




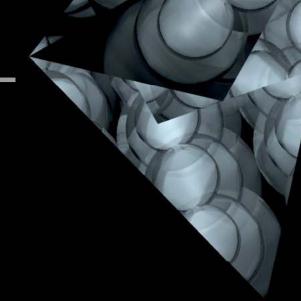


## $\underline{\mathbf{l}}$

WE CONTINUED
TO DELIVER
OUR VALUE
CREATION MODEL

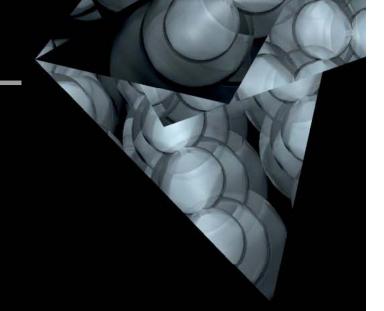


### IN 1H10



Sonae achieved very positive evolutions on the majority of its businesses

### IN 1H10



**TURNOVER** 

**EBITDA** 

**NET DIRECT PROFITS** 

+6% +10% +89%

### Sonae continued to ...

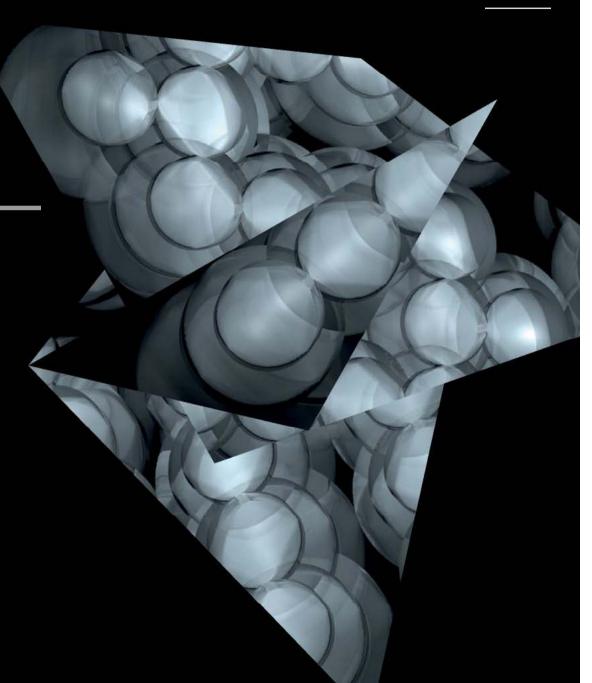
deliver profitable reinforce it's capital growth, while pursuing structure its internationalization strategy

increase equity holders profitability



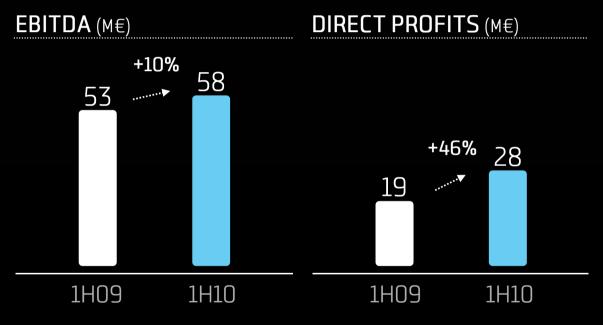
### 2

WITH GOOD PERFORMANCE OF THE CORE PARTNERSHIPS



### **SONAE SIERRA**

### EBITDA UP BY 10% AND DIRECT PROFITS INCREASED BY 46%



- Occupancy rate = 96% (+2pp)Total of rents collected
- Total of rents collected (fixed and variable) up 3% on a LfL basis
- Expansion restricted in Europe but partially offset by greater development activity in Brazil

EBITDA PERFORMANCE REFLECTING ONGOING COST CUTTING MEASURES AND OPERATIONAL IMPROVEMENTS

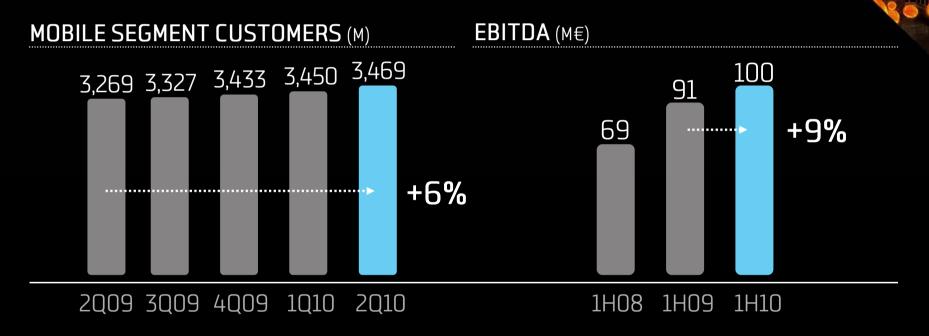
INDIRECT PROFITS ALREADY SHOWING SIGNS OF STABILIZATION/INFLEXION OF THE NEGATIVE TREND

Management figures

### SONAECOM

## EBITDA GROWS 9% AND CASH FLOW IS POSITIVE

RESULTS CONTINUE TO SHOW A FAVOURABLE EVOLUTION

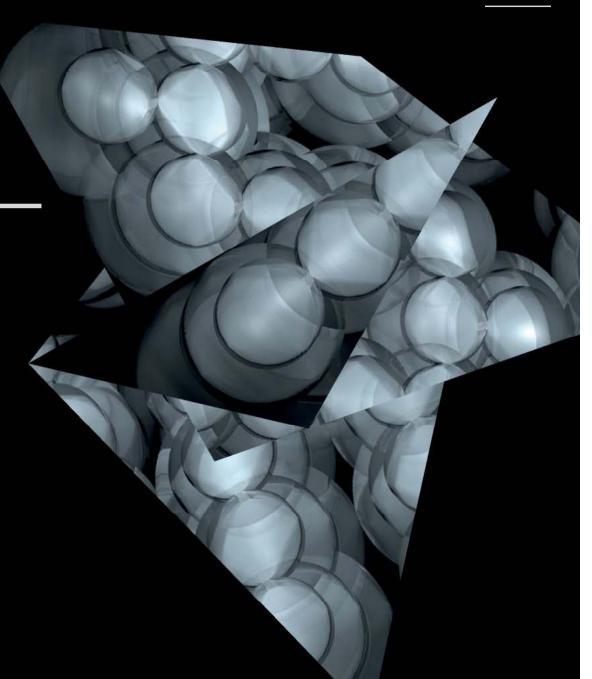


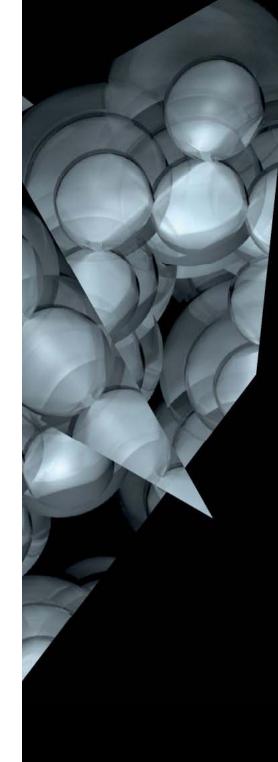
- Growth in mobile customers and customer revenues
- 30% share of fibre market despite inexistence of regulation
- Cost control policies
- Strict investment management



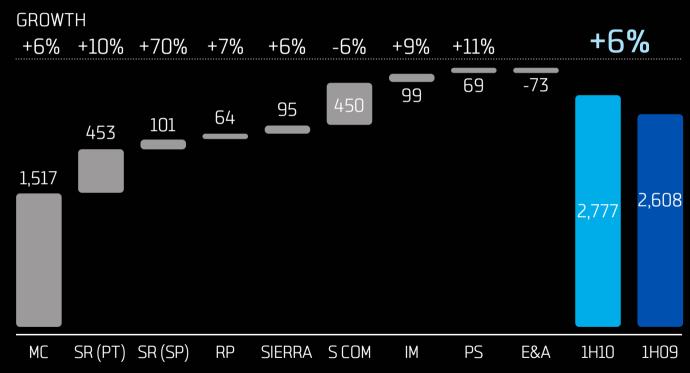
### 3

AND OVERALL STRONG CONSOLIDATED PERFORMANCE AS OF 1H10



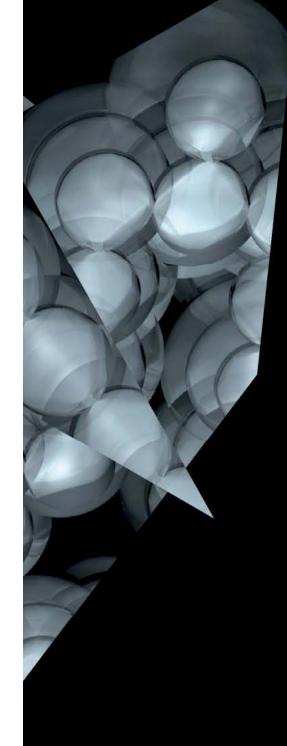


# TURNOVER GREW BY 6% WITH RETAIL UNITS MAKING A SIGNIFICANT CONTRIBUTION TO THIS PERFORMANCE

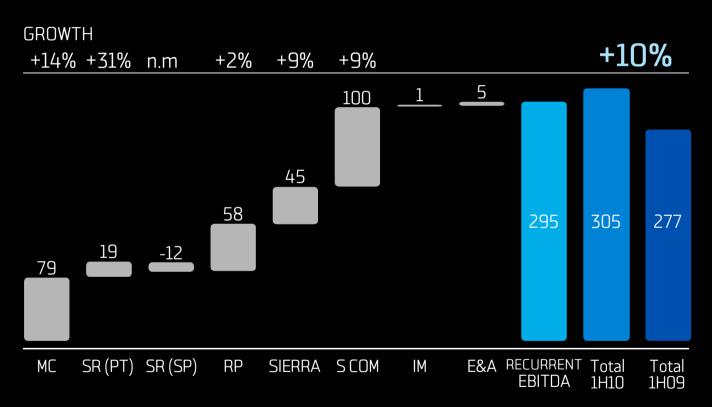


Sonae MC and Sonae SR growing 9%

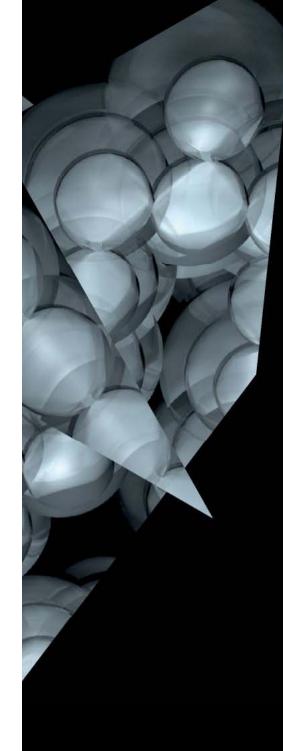
International business approaching 20% of Sonae SR turnover



# EBITDA INCREASED BY 10% GENERATING A MARGIN OF 11% RETAIL UNIT MARGINS WERE SUSTAINED BY GAINS IN MARKET SHARE AND IN EFFICIENCY



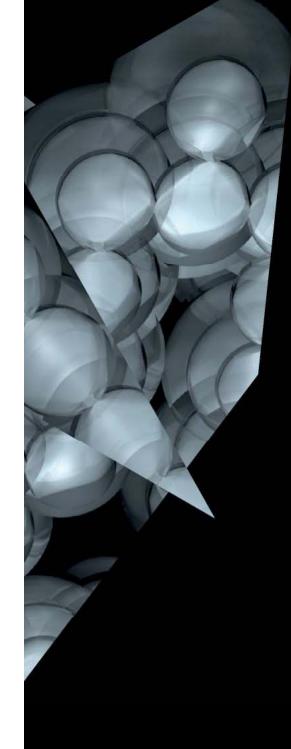
EBITDA includes capital gains of 10m€ from Sonae RP with the sale & lease back of retail real estate assets (Modelos of Póvoa de Varzim and Rio Tinto; Azambuja logistics platform)



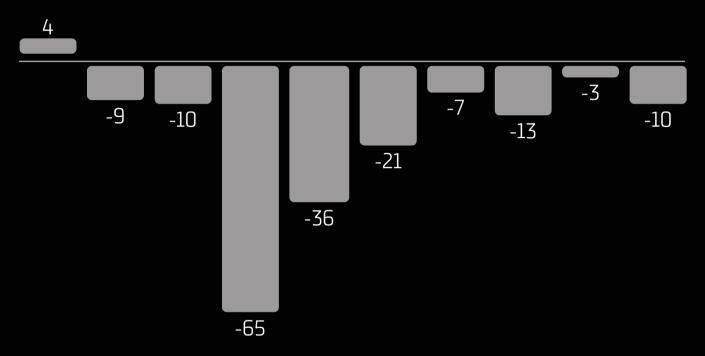
## DIRECT NET PROFITS INCREASED BY 89% REFLECTING STRONG EBITDA PERFORMANCE AND A SIGNIFICANT FALL IN NET FINANCIAL EXPENSES



- Considerable better net financial activity due to the reduction in average debt in 1H10 and the lower level of the interest rates
- Higher taxes in retail formats and Sonaecom

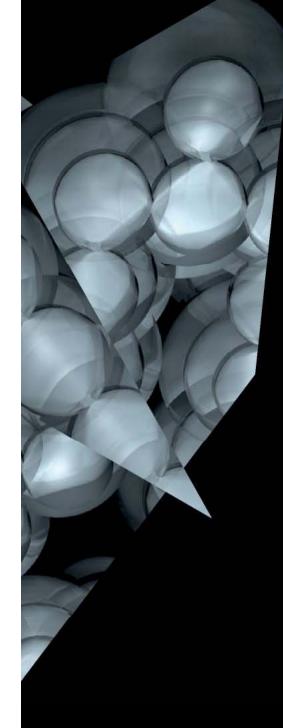


### INDIRECT PROFIT REFLECTS A SIGNIFICANT SLOWING DOWN OF YIELDS

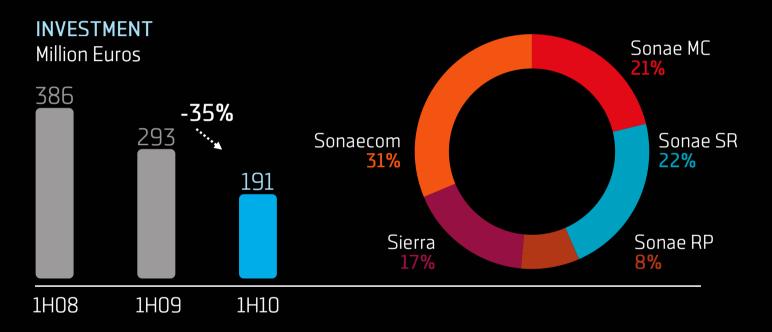


1Q08 2Q08 3Q08 4Q08 1Q09 2Q09 3Q09 4Q09 1Q10 2010

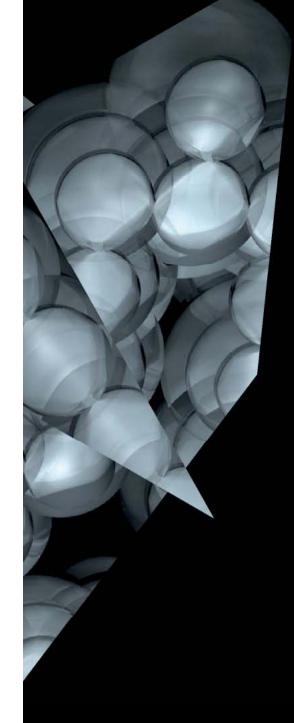
- Relatively stable yields across all the countries where Sierra is present, with the exception of Portugal
  The negative value was driven by an adjustment on deferred tax liabilities arising from the recent increase in corporate income tax in Portugal



### INVESTMENT TOTALED 191M€ REFLECTING THE ADOPTION OF A CAPITAL LIGHT STRATEGY



- Continuous store network development and modernization in Portugal
- Strong push to increase presence in the Spanish market
  Ongoing investment in the expansion and coverage of the mobile network
- Development of 2 shopping centres scheduled to open in 2011



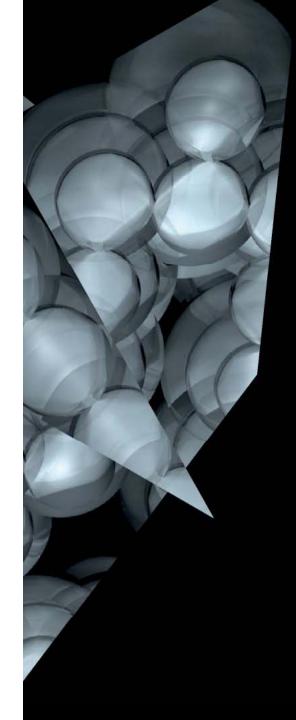
# AN APPROPRIATE CAPITAL STRUCTURE IN EACH BUSINESS TO SUPPORT FUTURE GROWTH PLANS

Shopping centres and Holding Loan to Value

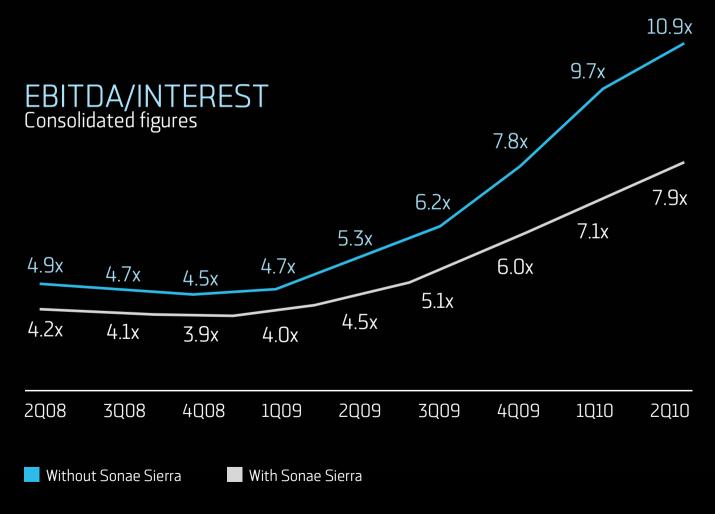
47.3% 47.2%

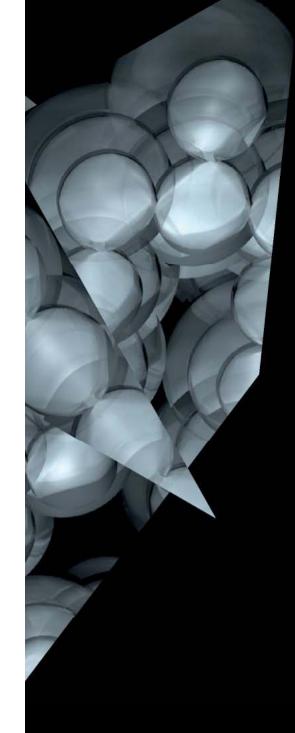
2009 3009 4009 1010 2010

Sierra



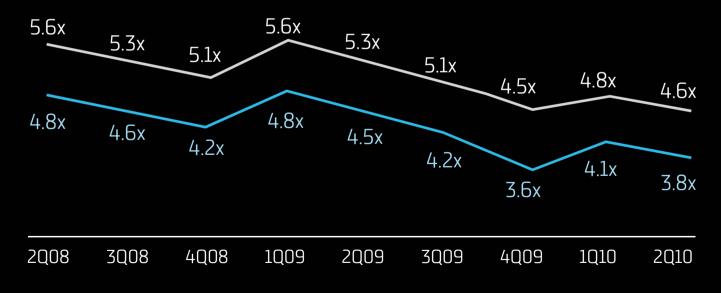
## MAJOR IMPROVEMENT IN DEBT RATIOS





### MAJOR IMPROVEMENT IN DEBT RATIOS

### NET DEBT/EBITDA Consolidated figures



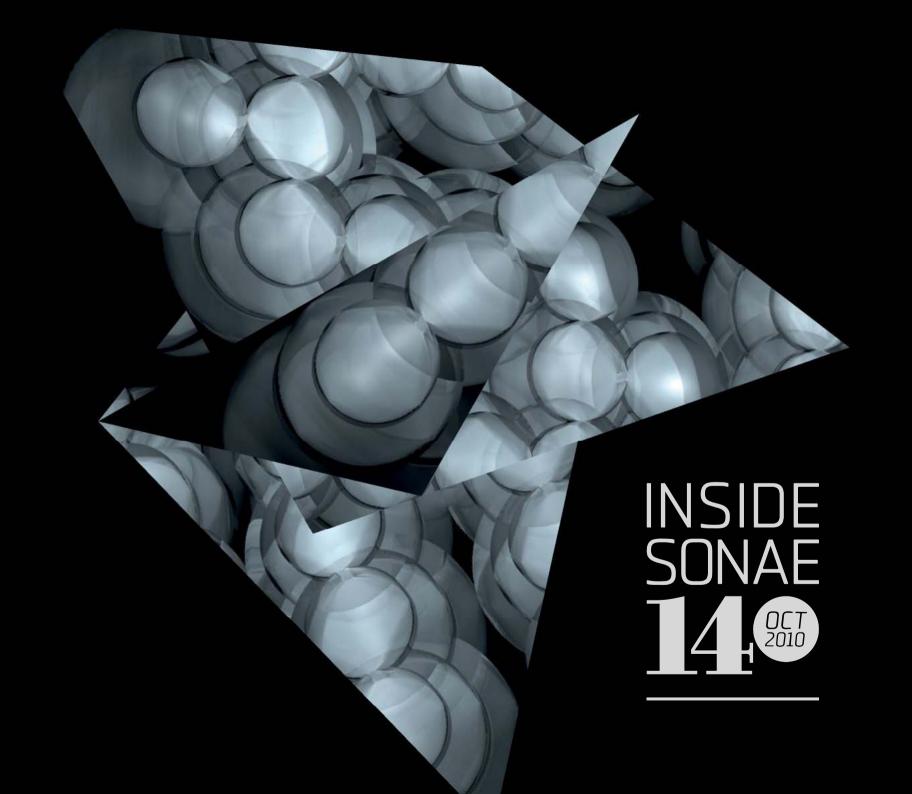
Without Sonae Sierra

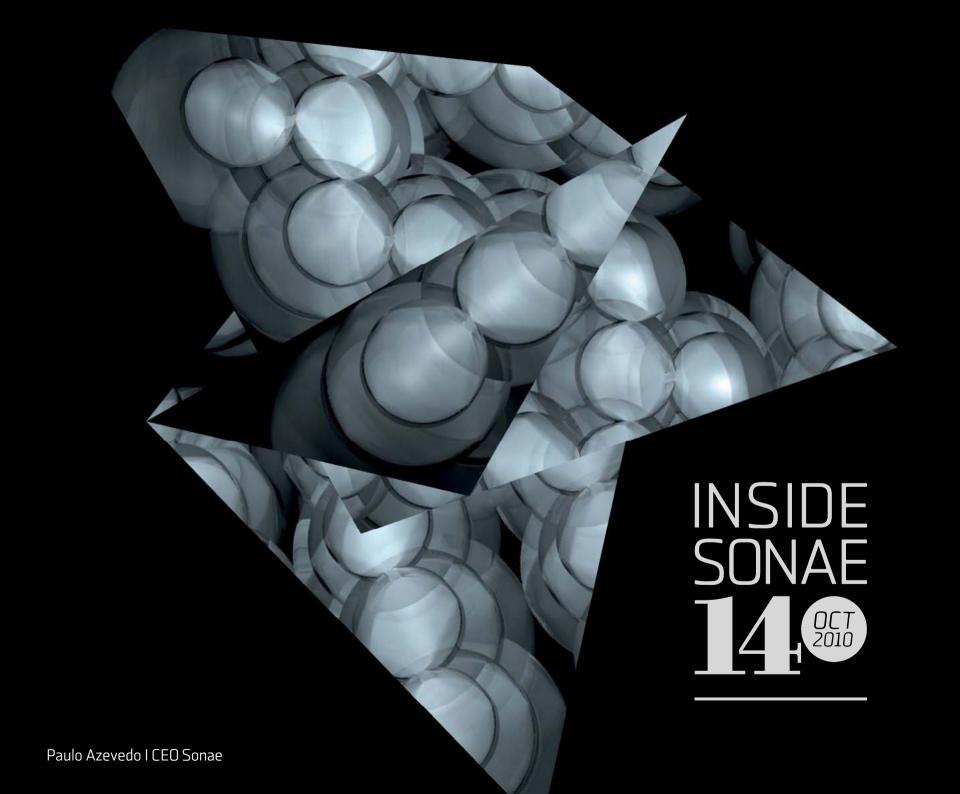
With Sonae Sierra

# WE CONTINUED TO IMPROVE OUR RETURN ON EQUITY



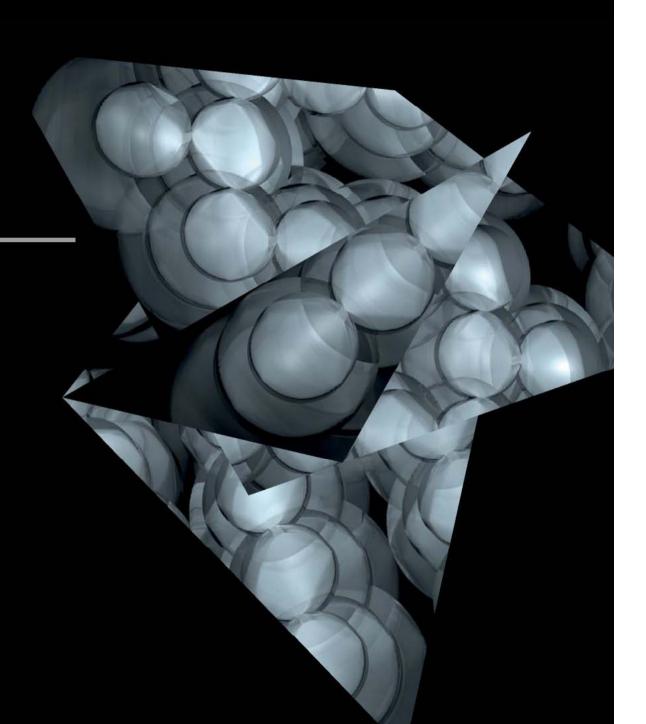








## OUR STRATEGIC DIRECTIONS





## CORPORATE STRATEGIC GUIDELINES FOR FUTURE GROWTH

Main goal is to transform Sonae into a large multinational retail corporation

#### **GO INTERNATIONAL**

- Main growth avenue
- Use concepts believed to be distinctive
- Leverage our competencies

### DIVERSIFY INVESTMENT STYLE

- Partner to complement competencies and costs
- Adopt new expansion models: joint-ventures franchising and technical partnerships
- Capital light approach to property: rental instead of ownership

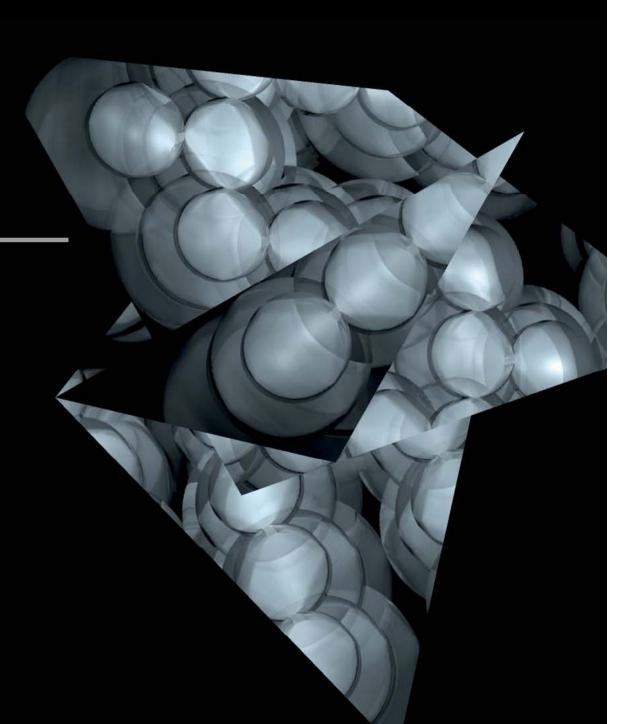
### LEVERAGE EXCEPTIONAL ASSET BASE IN PORTUGAL

- Continue to explore new business opportunities in retail
- New ventures should have potential to become a large business in the medium term and with a path to internationalization



## 2

# OUTLOOK





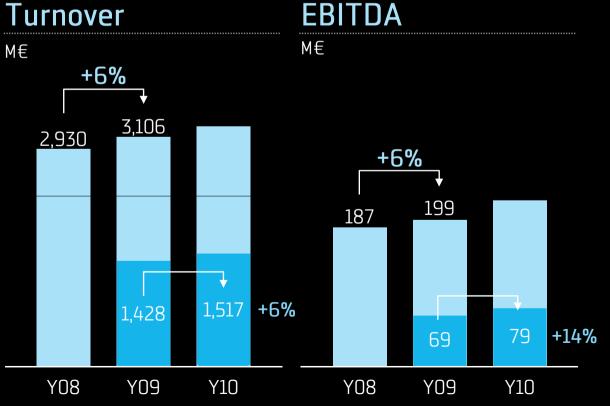
The strength of our retail value proposition, clearly demonstrated on our past performance, allows us to be confident on future growth

We are "Value Retailers", with a low and competitive price offer Price positioning explains continuous gains in market share despite a tough consumer market

We have proven our ability to manage successfully in challenging environments



... with consolidation of market share and high levels of profitability at Sonae MC



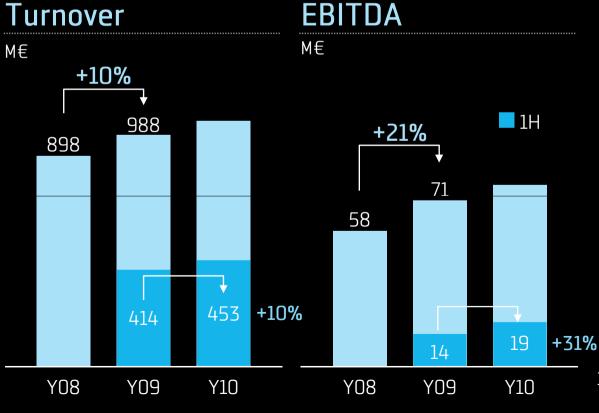
Sonae MC being one of the few players gaining market share in 2009 (~1.3pp¹) and 1H10 (~1.5pp¹)

**1**H

1 Source: Nielsen & TNS consumer panels







...enabled by a reinforcement of position of the leader formats (+2pp Worten; +1pp SportZone)<sup>(1)</sup> and continuous growth in market share of the younger formats

1 August YTD; according to GFK and to internal researches)





Market leader formats Continente, Modelo, Worten, SportZone, Zippy and Well's in Portugal

Maintain gains of market share and profitability

- Value oriented offering
- Food sector as non-cyclical
- Weakness of high cost/low efficiency retailers, reinforced with the economic crisis
- Continuous improvements in operational efficiency

Lower market share formats Worten, SportZone, Zippy in Spain and Loop, Bom Bocado, book.it in Portugal

Consistently gain market share

- Value oriented offering
- Resilience on the back of the distinctiveness of the concepts
- Leverage on Sonae's competences and strong asset base







- Expecting to end the year with additional 60 thousand m2 of new sales area (~2x the area in YE 2009)
- On track to achieve EBITDA break even, on Spanish operations, by 2012

Angolan market under analysis

Expansion of Sonae SR business frontiers, with opening more than 100 stores, until 2014, in 10 countries

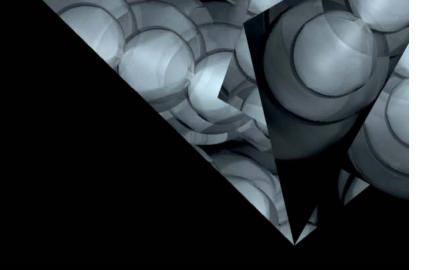
- Worten Joint Venture Contract for the Canary islands
- SportZone Joint Venture Contract for the Canary islands
- Zippy Franchising contracts for Canary Islands and Middle East

Attentive to international expansion opportunities





Sonae RP to free up invested capital



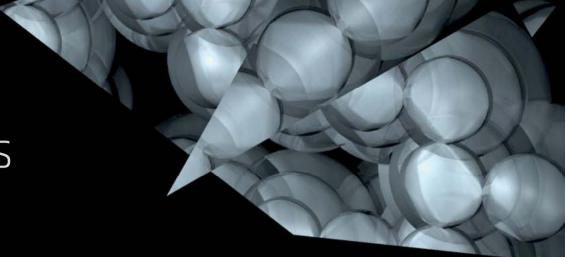
Execute an asset monetization plan to release circa 50% of invested capital freehold ownership of food retail sales area

Focus on Asset Management

Seek Property Development opportunities



### OUTLOOK FOR CORE PARTNERSHIPS



### SONAE SIERRA

Grow in promissing markets:

- Speed up expansion in Brazil
- Reinforce emergent markets presence and services to third parties

Continue to make operational improvements in spite of the fall in consumption in certain sectors in Europe

Prepare the company for European recovery in selected countries (freeing up capital and starting up with the best projects)

### SONAECOM

Manage cash flow and optimize operational efficiency

Ensure continuous market share gain in the mobile segment

Reinforce SSI's International presence and grow client base through new services and sectors



### SONAE AN ATTRACTIVE INVESTMENT OPPORTUNITY

- Confirmed growth in Turnover and Profitability in the face of adverse macroeconomic conditions
- Value proposal offer adapted to market demands
- A clear and ambitious strategy that will enable for future growth and value creation
- Strong culture and values
- High quality management teams

