





# WHERE WE ARE GOING AND WHY?

International Expansion

Diversifying investment style

Leverage the exceptional asset base in Portugal

The main strategic priority

Adopt the most appropriate investment style for each business

Innovate; Generate new businesses; Strengthen our competitive position

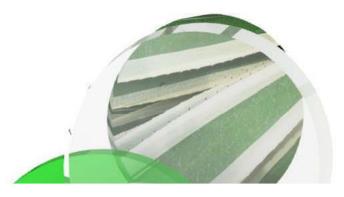




# HOW DO WE GET THERE?

Reorganise Retail into three separate businesses

2 Core Businesses 1 related business



Merger of the Holding and Retail Corporate Centres

Sharper focus on retail and related areas



Long term core partnerships

Sonae Sierra Sonaecom Set up of a new Investment Management area

Support area for M&A



# HOW DO WE POSITION URSELVES?

WE ARE A **RETAIL COMPANY** 

- Market leader in food and specialized retail formats
   With Board control of a Shopping Centre and a Telecommunications business

### **SONAE**

Turnover 5.7 billion euros (2009); EBITDA 667 million euros (2009); Invest Capital 4.8 billion euros (2009)

100%	100%	100%	50%	53%	100%
<b>SONAE MC</b> Food Retail	SONAE SR Specialised Retail	SONAE RP Retail Properties	SONAE SIERRA Shopping Centres	SONAECOM Telco	Investment Manag.
Hipers and supers	Non-Food Retail formats: sports, textiles and electronics	Retail real estate assets	Shopping centre developer, owner and manager	Integrated telecom provider	Businesses with M&A activity: Insurance, Travel and DIY
<b>55%</b> Sales <b>30%</b> EBITDA <b>10%</b> Inv. Capital	<b>20%</b> Sales <b>7%</b> EBITDA <b>5%</b> Inv. Capital	2% Sales 17% EBITDA 32% Inv. Capital	3% Sales 14% EBITDA 35% Inv. Capital	17% Sales 26% EBITDA 16% Inv. Capital	3% Sales 4% EBITDA 3% Inv. Capital
CORE BUSINESSES		RELATED BUSINESSES	CORE PARTNERSHIPS		ACTIVE INVESTMENT



## WE ACHIEVED OUR GROWTH AND PROFITABILITY OBJECTIVES

**TURNOVER** 

+6%

**EBITDA** 

+8%

In spite of macro-economic difficulties and a strong deflationary background



## INVESTING IN FUTURE GROWTH

**GROSS CAPEX** 

614 M€

High levels of investment in retail unit organic expansion: +100,000 m<sup>2</sup>





REDUCING NET DEBT AND IMPROVING DEBT RATIOS

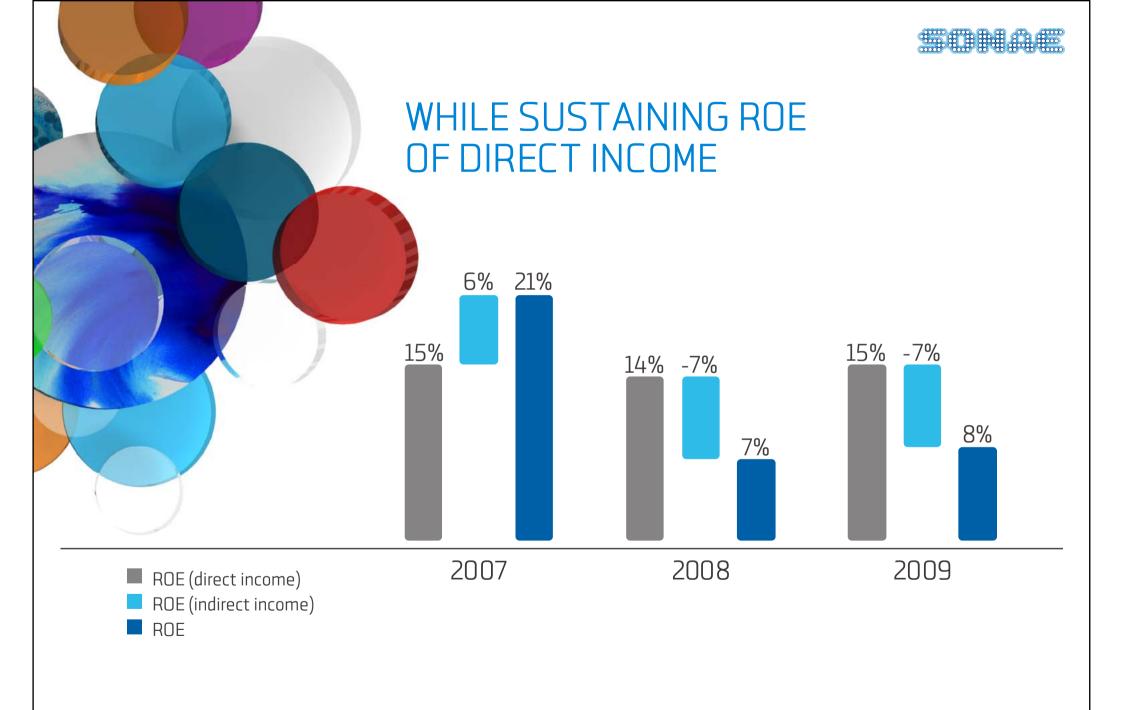
**NET DEBT** 

-3%

REDUCTION NET DEBT/EBITDA

14%







## AND DISTRIBUTING **ECONOMIC VALUE**

### Customers

• €204M of discounts on loyalty cards/sales receipts
• 4% fall in unit prices of products sold

### Bank

 Reduction of net debt of 3% Improvement in financial ratios

Shareholders 0.0315€ per share

**Fconomic** Value Distributed

5,678M€ (2009)

5,465M€ (2008)

- Community
   €10M of support to the community
   2,619 institutions supported

# Employees • + 1,935 new jobs created • 1.5 million training hours

- Increase in number of fixed term contracts
- Greater average increase for those on lower incomes

### State

- Sonae accounts for about 11% of VAT paid in Portugal
- Increase of more than 80% in direct taxes paid to the state

**Economic Value Distributed** = Operational costs + Personnel Costs + Investors' Remuneration + Direct Taxes





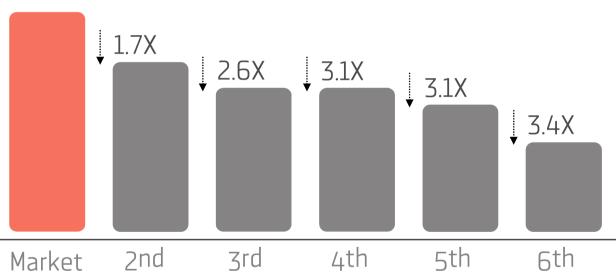




# INCREASED LEADERSHIP OF THE FOOD RETAIL MARKET

INCREASE IN SALES (+6%) ABOVE THAT OF THE MODERN RETAIL MARKET (+3%)

#### MODELO CONTINENTE



**FOOD MARKET** 

HYPERMARKETS
Continente +2%
SUPERMARKETS

Modelo +9%

Leader

Plyer

CAFETERIAS
Bom Bocado +100%
HEALTH&BEAUTY
Área Saúde +32%

Plyer

Plyer

BOOKSHOP, STATIONERY AND TOBACCO Book.it +400%

Plyer

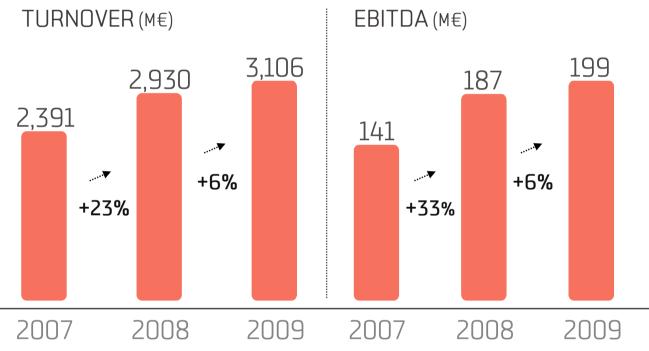
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# LEADERSHIP HAS ENABLED **GROWTH**AND **PROFITABILITY** TO BE ACHIEVED

TURNOVER = +6% | EBITDA = +6%



TURNOVER AND EBITDA

> SALES ON A LIKE FOR LIKE BASIS = +1%

Increase in sales volumes (+5%) offsetting a fall in average unit prices (deflation, trading down phenomenon and competitive pressures)

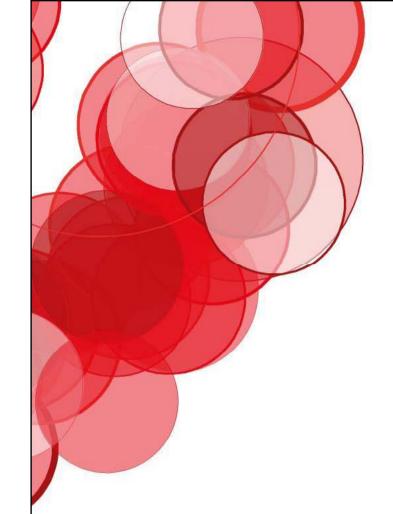
EBITDA margin = 6.4%

Despite a background of strong competition and deflation

EBITDAR margin = 10%

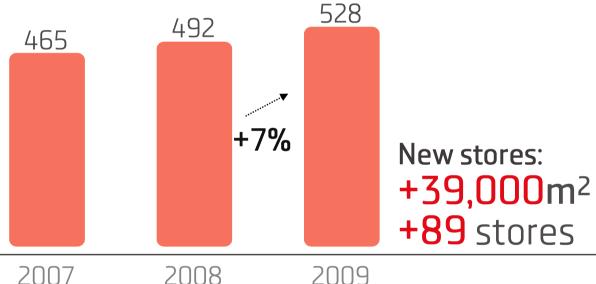
- Increasing from 9.8% in 2008
- Reaching 309M€
- Benchmark in the portuguese market





# PERFORMANCE REFLECTS THE **STRONG PROGRAMME**OF ORGANIC GROWTH IN PORTUGAL

STORES = **378** | SALES AREA = **528,000 M**<sup>2</sup>



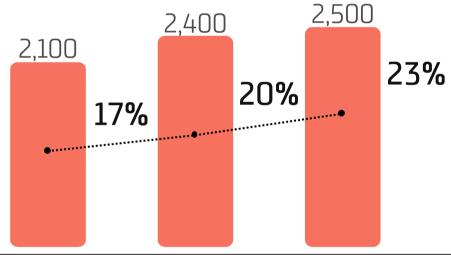
ORGANIC GROWTH IN 2009

Sales area ('000 m<sup>2</sup>)





### STRONG INVESTMENT IN INNOVATION



#### **BENCHMARKS**

% Sales FMCG

#### INVESTMENT IN OWN BRAND

- Broadening of the Own Brand rangeRepresenting a quarter of FMCG salesOwn Brands include:

2008

2007

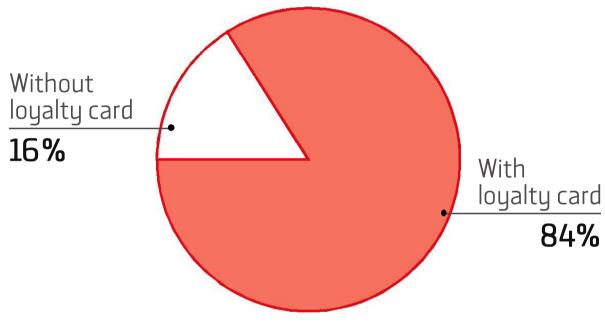
The Continente brand (20% cheaper than the sales category leader)
1st price brands (best price on the market)
Controlled brands (gourmet, selection, etc.)

2009





### STRONG INVESTMENT IN INNOVATION



LOYALTY CARD % OF SALES

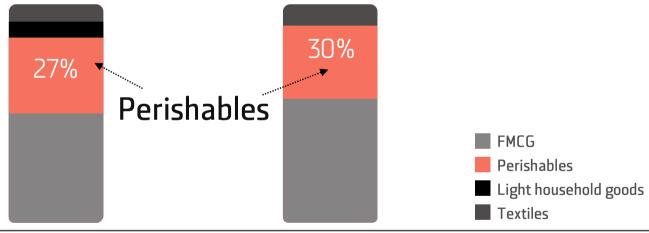
#### THE SUCCESS OF THE CUSTOMER LOYALTY CARD

- 84% of sales made using the customer loyalty card
  Improved efficiency and greater customization of sales promotions undertaken
- Highly distinctive value proposal compared to the competition





### STRONG INVESTMENT IN INNOVATION



Super

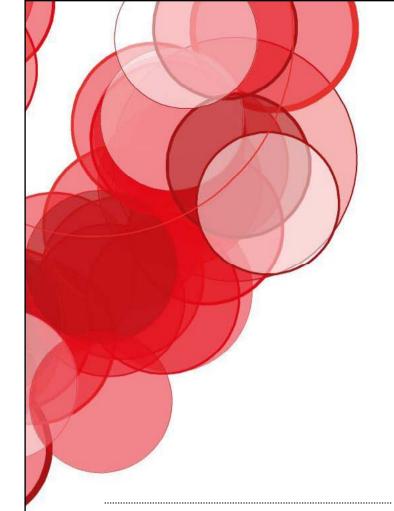
PERISHABLES **SHARE OF SALES** 

Hiper

#### **INVESTMENT IN PERISHABLES**

- "Traffic Generator" category Clear value proposal in price/quality terms Increase in sales on like for like basis
- Strengthening of the Producers' Club and logistics chain





# LARGE NUMBER OF INCREMENTAL INNOVATIONS

Extension of the Producers' Club to: Baking and Confectionery, Olive Oil and Coastal Fishermen

Broadening of the range of controlled brands

Development of new formats and in-store concepts





# AND THE STRENGTHENING OF OUR COMPETENCIES AND VALUE PROPOSAL

Continente and Modelo each have distinctive competencies

# STRONG BRAND RECOGNITION

Continente is considered to be the "Brand of Confidence" by consumers for the 8<sup>th</sup> year running.

# PRODUCT OFFER VARIETY

Continente: ~70,000 sales items Modelo:

~40,000 sales intems

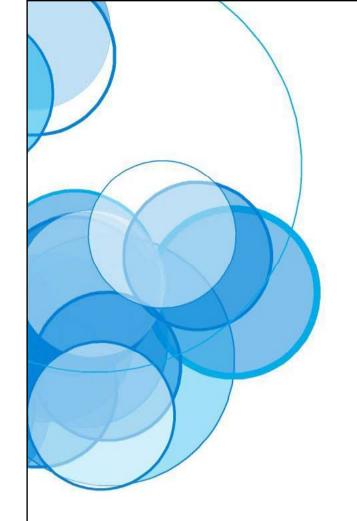
### EXCELLENCE OF THE LOGISTICS INFRASTRUCTURE

2 logistics warehouses to centralize distribution for the North and the South of the country

Investment in logistics: 35M€
Total logistics area: 221,000 m<sup>2</sup> (+6,400 m<sup>2</sup>)

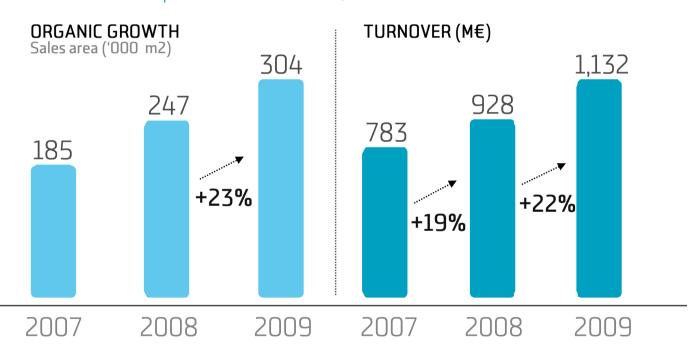






# SIGNIFICANT GROWTH OF 22% STRONG ORGANIC EXPANSION IN PORTUGAL AND SPAIN....

STORES = 454 | SALES AREA = 304,000 M2



ORGANIC GROWTH AND TURNOVER

New stores:

+61,000m<sup>2</sup>

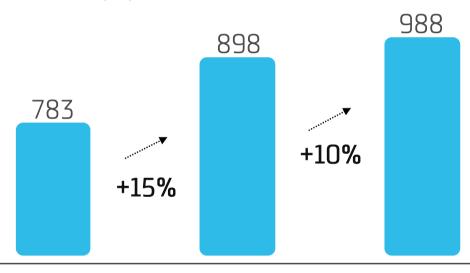
+77 stores





# PORTUGAL: TURNOVER INCREASED 10%

TURNOVER (M€)



2007

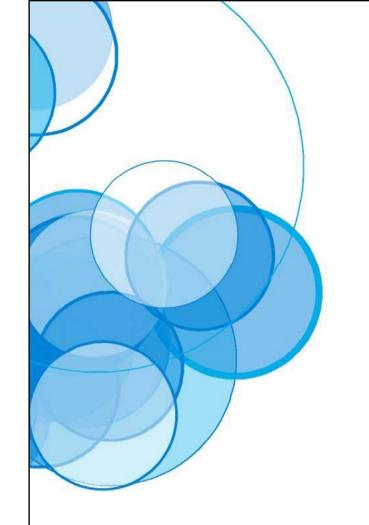
2008

2009

STRENGTHENING OF LEADERSHIP POSITION IN THE CONSUMER ELECTRONICS AND SPORTS GOODS SECTORS SPORTZONE
#1 in Portugal
+13%
WORTEN
#1 in Portugal
+9%

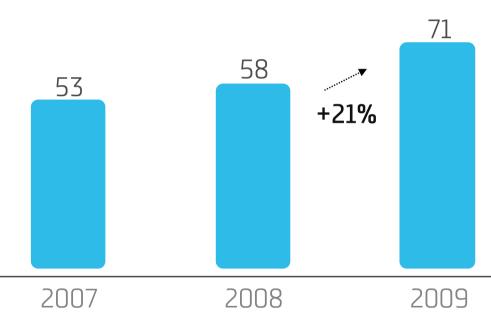
GOOD PERFORMANCE BY THE TEXTILES FORMATS MODALFA +13% ZIPPY +28%





## PORTUGAL: SUSTAINED INCREASE IN PROFITABILITY

**EBITDA SONAE SR** PORTUGAL



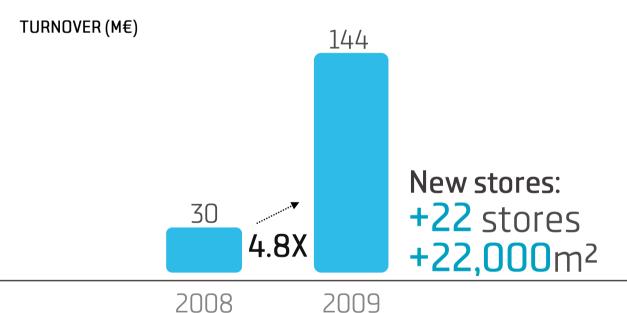
- Market share gains, increasing leadership in consumer electronics and sports goods
  Increased efficiency in more recent formats





# INTERNATIONAL SALES: ACCOUNTS FOR 13% OF TOTAL SONAE SR SALES

INCREASE OF PRESENCE IN SPAIN:
REPRESENTS 56% OF THE INCREASE IN SONAE SR SALES



TURNOVER SONAE SR ESPANHA (M€)

STORES = 38 (+22)

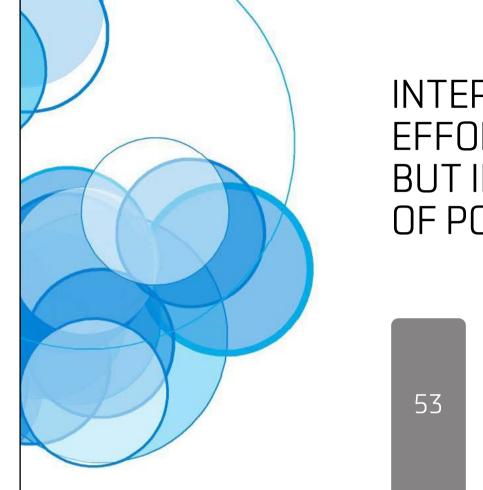
**SPORTZONE = 14 (+8)** 

WORTEN = 14 (+4)

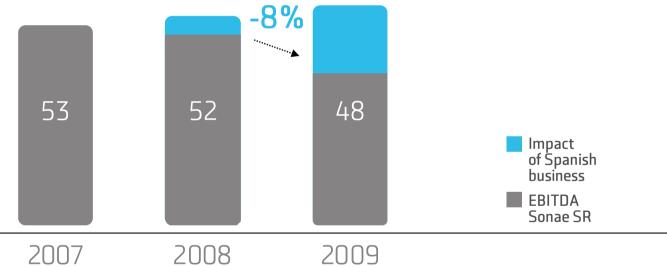
Launch of Zippy in Spain with the opening of 10 stores

SALES AREA = 56,000 M2 (+22,000 M2)





## INTERNATIONAL EXPANSION EFFORT IMPACTING PROFITABILITY BUT IN LINE WITH THE GOAL OF POSITIVE EBITDA IN 2012



#### SONAE SR EBITDA REFLECTS TWO OPPOSING FACTORS:

- Sonae SR Portugal: increasing profitability in Portugal
  Sonae SR Spain: market entry costs + organic growth

EBITDA (M€)







# WE ARE MEETING THE GOAL OF LONG TERM GROWTH

Sonae MC and Sonae SR: combined growth of 10%

Sonae SR International: accounts for 30% of this growth







# FOCUS ON PARTIALLY FREEING UP CAPITAL INVESTED IN ASSETS HELD

INVESTED CAPITAL 09 = 1,523 M€ (increase of 112 M€) TURNOVER 09 = 123M€

### **HYPERMARKETS**

CONTINENTE

**34** stores owned

90% of total sales area

### **SUPERMARKETS**

MODELO

102 stores

84% of total sales area

# 2 Sale & Lease Back transactions currently underway:

- Azambuja logistics platform
- · 20 Modelo stores







## EBITDA MAINTAINED AND DIRECT PROFITS INCREASED BY 20%



- Occupancy rate = 95% (+1.5pp)Total rents collected
- (fixed and variable) up by 2%
   Expansion restricted in Europe but partially offset by greater development activity in Brazil

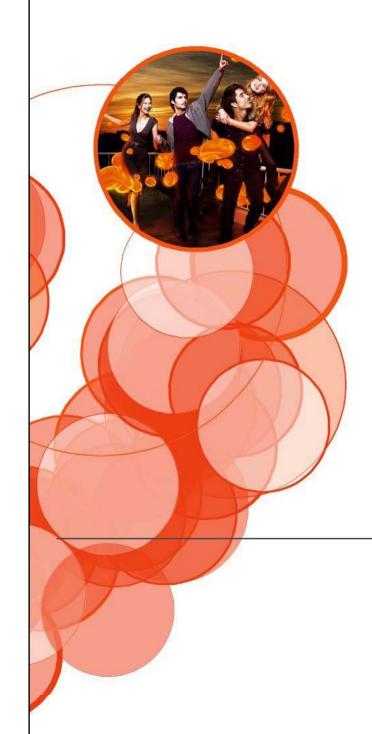
DIRECT PROFITS (M€)

2007 2008\* 2009

INDIRECT PROFITS WERE IMPACTED BY THE INCREASE IN CAPITALIZATION YIELDS IN EUROPE AS A RESULT OF THE FINANCIAL CRISIS

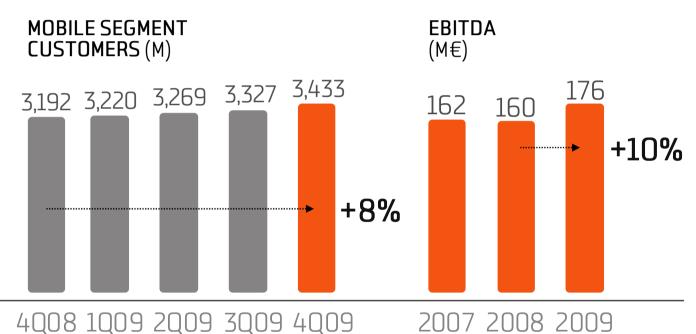
<sup>\*</sup> Pro forma figures in 2008





## EBITDA GREW 10% AND CASH FLOW WAS POSITIVE

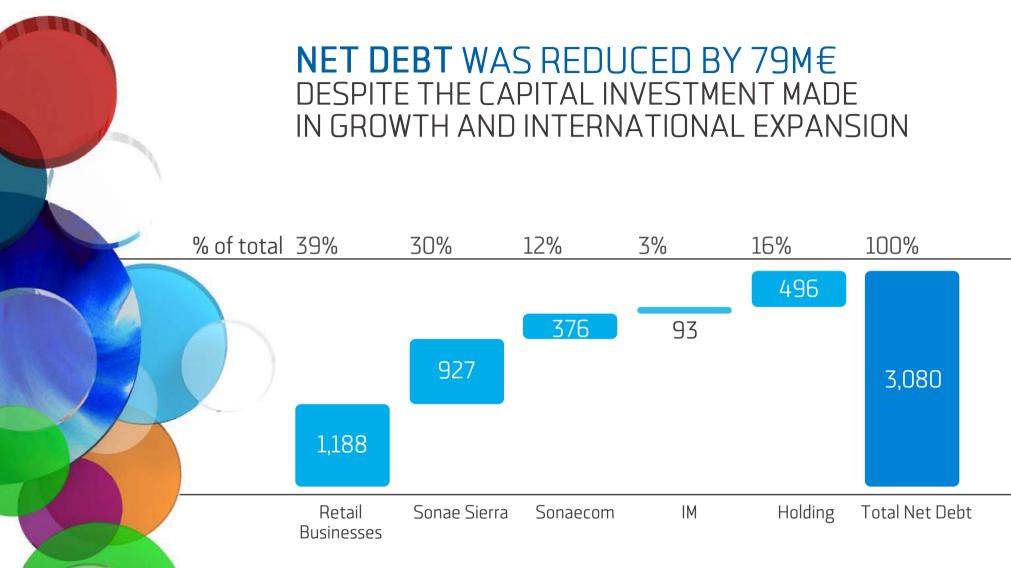
CAPACITY TO EXCEED THE OBJECTIVES SET FOR THE YEAR...



- Growth in mobile customers and customer revenues
- Gains in market share in various mobile segments
- 30% share of fibre market despite inexistence of regulation
- Cost control policies
- Strict investment management

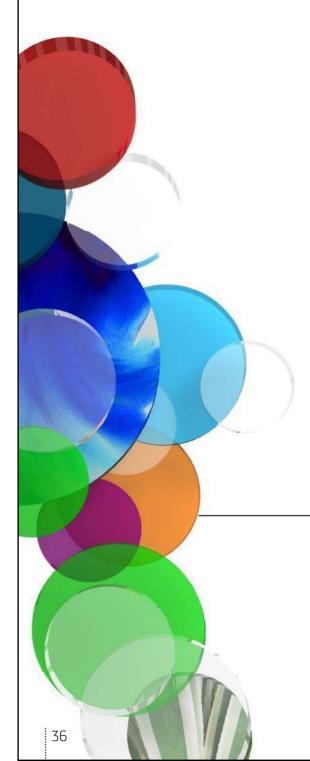






This performance can be explained by the cash flow generated and by greater working capital efficiency which more than offset total investment





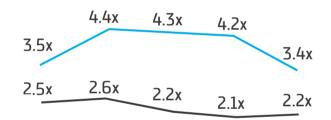
# AN APPROPRIATE CAPITAL STRUCTURE IN EACH BUSINESS TO SUPPORT FUTURE GROWTH PLANS

Leveraging of Sonae Sierra and Holding assets



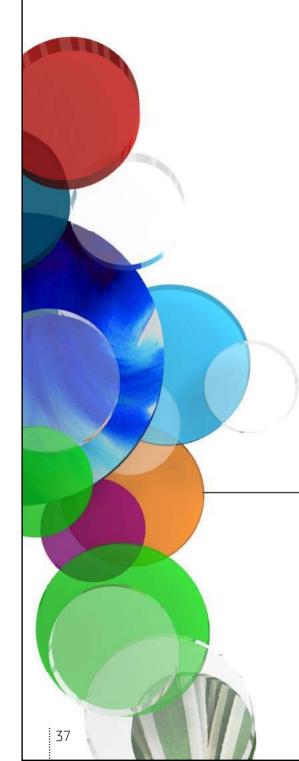


Ratio of Retail and Telecommunications Debt



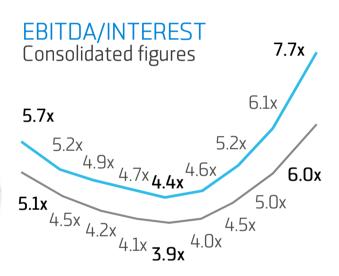
- 4Q08 1Q09 2Q09 3Q09 4Q09 4Q08 1Q09 2Q09 3Q09 4Q09
- Sierra ■ Holding
- Retail Net Debt/EBITDATelecom. Net Debt/EBITDA(last 12 months)

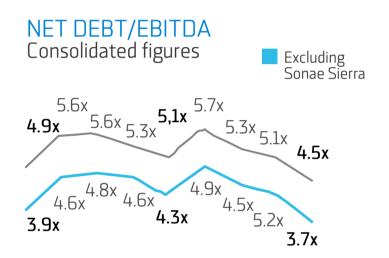




### MAJOR IMPROVEMENT IN **DEBT RATIOS**

ON TRACK TO ACHIEVE INVESTMENT GRADE BY 2012 Have the option of issuing debt if needed to finance growth and/or repay debt





4Q 1Q 2Q 3Q 4Q 1Q 2Q 3Q 4Q 07 08 08 08 08 09 09 09 09

4Q 1Q 2Q 3Q 4Q 1Q 2Q 3Q 4Q 07 08 08 08 08 09 09 09 09

# Total net debt is expected to drop steadily during the next 6 years: • Strong growth efforts combined with planned reduction of debt

- · Leveraging on the cash flow generated by the market leader operations in Portugal
- Reflecting sale of retail property assets owned
  Capital light growth approach, with expansion based on operating the leasing of properties rather than their ownership





Continue profitable growth and strengthen market positions, while at the same time reducing net debt

### **CORE BUSINESSES**

#### Sonae MC

Ensure growth and high levels of profitability in Portugal.

Innovation in concepts, tools and processes, leveraging our competencies while also strengthening them.

Attentive to international expansion opportunities.

### Sonae SR

International expansion: strengthen presence in Spain; adopt additional international expansion models.

Consolidate market share and profitability in Portugal.

### Sonae RP

Conclude sale & leaseback transactions of the logistics centre and 20 supermarkets.

Negotiation of another transaction in order to free up invested capital.

### **OUTLOOK FOR 2010**

Continue profitable growth and strengthen market positions, while at the same time reducing net debt

### **CORE PARTNERSHIPS**

### Sonae Sierra

Ensure that the business remains resilient by controlling costs and reducing capital employed.

Explore growth opportunities when the economy recovers (accelerate the pace of development and entry into new countries).

Continue efforts to make operational improvements in spite of the fall in consumption in certain sectors in Europe.

Speed up expansion in Brazil.

Prepare the company for European recovery (freeing up capital and starting up with the best projects).

#### Sonaecom

Manage cash flow and optimize operational efficiency.

Ensure continuous market share gain in the mobile segment.

International growth of the systems businesses.

